Q1 General College Environment

Answered: 86　Skipped: 0

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. College leaders clearly communicate the future direction of the College	9.30% 8	24.42% 21	52.33% 45	10.47% 9	3.49% 3	86	2.66
b. Faculty and staff are allowed to express their opinions, ideas and feedback on college issues	6.98% 6	31.40% 27	45.35% 39	15.12% 13	1.16% 1	86	2.69
c. Faculty and staff are treated as valued members of the College team	9.30% 8	26.74% 23	43.02% 37	13.95% 12	6.98% 6	86	2.66
d. College evaluations, salaries, promotions, and grievances are administered fairly	18.82% 16	32.94% 28	30.59% 26	4.71% 4	12.94% 11	85	2.24
e. Work loads are assigned in a fair and equitable manner	14.12% 12	24.71% 21	48.24% 41	4.71% 4	8.24% 7	85	2.47
f. I have adequate developmental opportunities to improve/enhance my knowledge and skill base	2.35% 2	11.76% 10	63.53% 54	16.47% 14	5.88% 5	85	3.00
g. I believe the College is fulfilling its mission	4.71% 4	24.71% 21	55.29% 47	10.59% 9	4.71% 4	85	2.75
h. I actively encourage students to take higher level courses	0.00% 0	2.35% 2	34.12% 29	49.41% 42	14.12% 12	85	3.55
i. I encourage potential students to apply	0.00% 0	0.00% 0	38.82% 33	51.76% 44	9.41% 8	85	3.57
j. I provide sufficient student assistance and ensure a positive learning environment	1.19% 1	1.19% 1	26.19% 22	61.90% 52	9.52% 8	84	3.64
k. Overall, I am satisfied with the work environment at PCC	3.53% 3	28.24% 24	52.94% 45	14.12% 12	1.18% 1	85	2.79

Q2 Administrative Services: Physical Facilities and Security

Answered: 85　Skipped: 1

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. Housekeeping staff are courteous and accessible	2.35% 2	3.53% 3	43.53% 37	48.24% 41	2.35% 2	85	3.41
b. Classrooms are clean	0.00% 0	10.59% 9	42.35% 36	31.76% 27	15.29% 13	85	3.25
c. Offices are clean	3.53% 3	5.88% 5	52.94% 45	34.12% 29	3.53% 3	85	3.22
d. Restrooms are clean	4.71% 4	7.06% 6	50.59% 43	35.29% 30	2.35% 2	85	3.19
e. Restrooms are stocked regularly with supplies	1.19% 1	4.76% 4	50.00% 42	40.48% 34	3.57% 3	84	3.35
f. Lobby and lounge areas are clean	0.00% 0	0.00% 0	62.65% 52	34.94% 29	2.41% 2	83	3.36
g. Maintenance problems are resolved in a timely manner	2.41% 2	8.43% 7	45.78% 38	39.76% 33	3.61% 3	83	3.27
h. Maintenance problems are resolved satisfactorily	0.00% 0	8.43% 7	46.99% 39	40.96% 34	3.61% 3	83	3.34
i. Campus grounds are free of litter and debris	3.61% 3	4.82% 4	51.81% 43	38.55% 32	1.20% 1	83	3.27
j. Landscaping is maintained satisfactorily	4.82% 4	12.05% 10	38.55% 32	43.37% 36	1.20% 1	83	3.22
k. Overall, I am satisfied with the Physical Facilities Services	2.38% 2	5.95% 5	53.57% 45	38.10% 32	0.00% 0	84	3.27
l. Interior lighting is adequate	1.19% 1	5.95% 5	57.14% 48	32.14% 27	3.57% 3	84	3.25
m. Exterior lighting is adequate	4.82% 4	18.07% 15	50.60% 42	22.89% 19	3.61% 3	83	2.95
n. I am aware of evacuation procedures in case of fire or other similar emergencies	1.20% 1	4.82% 4	54.22% 45	37.35% 31	2.41% 2	83	3.31
o. I feel safe on campus	1.20% 1	13.25% 11	53.01% 44	31.33% 26	1.20% 1	83	3.16
p. Campus Security is adequate	2.41% 2	25.30% 21	42.17% 35	26.51% 22	3.61% 3	83	2.96
q. Overall, I feel that PCC provides a safe environment	1.20% 1	8.43% 7	60.24% 50	27.71% 23	2.41% 2	83	3.17
r. Classroom space is adequate for classes held	2.41% 2	4.82% 4	59.04% 49	22.89% 19	10.84% 9	83	3.15

Q3 Administrative Services: Business Office

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. The cashier responds promptly and courteously to requests from faculty and staff	2.41% 2	1.20% 1	49.40% 41	33.73% 28	13.25% 11	83	3.32
b. Overall, I am satisfied with the services provided by the cashier	2.41% 2	1.20% 1	50.60% 42	33.73% 28	12.05% 10	83	3.32
c. Travel requests and reimbursements are processed accurately and in a timely manner	0.00% 0	2.41% 2	44.58% 37	37.35% 31	15.66% 13	83	3.41
d. If a problem occurs with budget accounts, the staff responds quickly to correct it	0.00% 0	3.61% 3	39.76% 33	33.73% 28	22.89% 19	83	3.39
e. Overall, I am satisfied with Accounting Services	1.20% 1	0.00% 0	50.60% 42	36.14% 30	12.05% 10	83	3.38
f. Purchase order requests are processed in a timely manner	2.41% 2	3.61% 3	40.96% 34	32.53% 27	20.48% 17	83	3.30
g. I understand how to successfully use the new online e-procurement system	6.02% 5	24.10% 20	21.69% 18	8.43% 7	39.76% 33	83	2.54
h. I would like to have additional training on the e-procurement system	3.61% 3	6.02% 5	19.28% 16	24.10% 20	46.99% 39	83	3.20
i. Overall, I am satisfied with purchasing services	0.00% 0	2.41% 2	48.19% 40	26.51% 22	22.89% 19	83	3.31
j. Copy and printing resources are adequate	1.19% 1	3.57% 3	55.95% 47	34.52% 29	4.76% 4	84	3.30
k. Copiers function properly with little down time	2.38% 2	8.33% 7	54.76% 46	29.76% 25	4.76% 4	84	3.17
l. Overall, I am satisfied by the services provided by the Business Office	2.44% 2	1.22% 1	62.20% 51	31.71% 26	2.44% 2	82	3.26

Q4 Administrative Services: Personnel/Payroll

Answered: 84　Skipped: 2

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. My check/advice is prepared correctly and received in a timely manner	0.00% 0	1.19% 1	50.00% 42	48.81% 41	0.00% 0	84	3.48
b. My leave, retirement, and other benefits are maintained accurately	1.19% 1	2.38% 2	46.43% 39	47.62% 40	2.38% 2	84	3.44
c. Payroll issues are handled promptly and efficiently	1.20% 1	0.00% 0	48.19% 40	39.76% 33	10.84% 9	83	3.42
d. I have an opportunity to get information on PCC benefits available to me so I will have a clear understanding	2.44% 2	1.22% 1	50.00% 41	45.12% 37	1.22% 1	82	3.40
e. The annual benefits fair is helpful when making decisions about my benefits.	0.00% 0	6.02% 5	43.37% 36	37.35% 31	13.25% 11	83	3.36
f. Personnel Services communicates changes and additions to benefits in a timely manner	1.20% 1	1.20% 1	51.81% 43	42.17% 35	3.61% 3	83	3.40
g. Overall, I am satisfied with Personnel Services	0.00% 0	3.57% 3	50.00% 42	45.24% 38	1.19% 1	84	3.42

Q5 Administrative Services: Bookstore

Answered: 85   Skipped: 1

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. Bookstore staff are courteous	1.19% 1	1.19% 1	44.05% 37	47.62% 40	5.95% 5	84	3.47
b. Communication between the Bookstore staff and faculty/staff is satisfactory	2.35% 2	1.18% 1	44.71% 38	38.82% 33	12.94% 11	85	3.38
c. Book orders are processed satisfactorily	1.20% 1	1.20% 1	33.73% 28	30.12% 25	33.73% 28	83	3.40
d. Office supplies are available when I need them	1.20% 1	2.41% 2	45.78% 38	39.76% 33	10.84% 9	83	3.39
e. There is an adequate supply of campus memorabilia	1.20% 1	6.02% 5	36.14% 30	32.53% 27	24.10% 20	83	3.32
f. Overall, I am satisfied with the Bookstore	1.19% 1	1.19% 1	47.62% 40	42.86% 36	7.14% 6	84	3.42

Q6 Administrative Services: Management Information Systems (MIS)/Academic Computing

Answered: 83   Skipped: 3

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. The IT staff are responsive and helpful as well as polite and courteous.	4.82% 4	14.46% 12	44.58% 37	33.73% 28	2.41% 2	83	3.10
b. IT systems and services are essential to my daily duties.	1.23% 1	2.47% 2	37.04% 30	58.02% 47	1.23% 1	81	3.54
c. Speed and reliability of the internet is satisfactory.	2.44% 2	7.32% 6	63.41% 52	25.61% 21	1.22% 1	82	3.14
d. Wireless access, speed, and coverage are adequate.	3.66% 3	14.63% 12	58.54% 48	19.51% 16	3.66% 3	82	2.97
e. The employee email system (Outlook) is effective and reliable.	1.25% 1	8.75% 7	57.50% 46	32.50% 26	0.00% 0	80	3.21
f. The Colleague system (Datatel, WebUI, Webadvisor) is effective and reliable.	1.25% 1	5.00% 4	63.75% 51	26.25% 21	3.75% 3	80	3.19
g. The VOIP phone system is effective and reliable.	0.00% 0	7.50% 6	51.25% 41	33.75% 27	7.50% 6	80	3.28
h. The IT staff resolves help desk tickets in a timely manner.	7.50% 6	18.75% 15	42.50% 34	30.00% 24	1.25% 1	80	2.96
i. Overall, I am satisfied with the quality and reliability of services provided.	7.59% 6	15.19% 12	44.30% 35	31.65% 25	1.27% 1	79	3.01

Q7 Administrative Services: Food Service

Answered: 84　Skipped: 2

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. The snack bar provides food and beverages courteously and in a timely manner	2.38% 2	3.57% 3	39.29% 33	17.86% 15	36.90% 31	84	3.15
b. The snack bar provides a satisfactory selection of food and beverages	4.76% 4	16.67% 14	35.71% 30	8.33% 7	34.52% 29	84	2.73
c. The snack bar prices are reasonable	4.76% 4	7.14% 6	39.29% 33	15.48% 13	33.33% 28	84	2.98
d. The snack bar provides healthy and nutritious alternatives	5.95% 5	20.24% 17	28.57% 24	5.95% 5	39.29% 33	84	2.57
e. Vending services are satisfactory	1.19% 1	15.48% 13	47.62% 40	8.33% 7	27.38% 23	84	2.87
f. Overall, I am satisfied with Food Services	2.41% 2	13.25% 11	46.99% 39	8.43% 7	28.92% 24	83	2.86

Q8 Student Development: Admissions & Recruitment

Answered: 80   Skipped: 6

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. Admissions staff respond to requests promptly	3.75% 3	10.00% 8	45.00% 36	20.00% 16	21.25% 17	80	3.03
b. Admissions staff is knowledgeable	6.25% 5	7.50% 6	48.75% 39	17.50% 14	20.00% 16	80	2.97
c. Placement testing information provided for advising is satisfactory (Datatel and/or score report issued to student)	1.25% 1	2.50% 2	47.50% 38	16.25% 13	32.50% 26	80	3.17
d. Recruiting efforts are effective and satisfactory	10.00% 8	31.25% 25	33.75% 27	7.50% 6	17.50% 14	80	2.47
e. Student Activity opportunities are satisfactory	3.75% 3	13.75% 11	45.00% 36	13.75% 11	23.75% 19	80	2.90
f. Overall, I am satisfied with the services provided by the Admissions staff	2.50% 2	12.50% 10	55.00% 44	15.00% 12	15.00% 12	80	2.97

Q9 Student Development: Records and Registration

Answered: 83   Skipped: 3

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. The Records and Registration Office provides accurate information	1.20% 1	4.82% 4	44.58% 37	28.92% 24	20.48% 17	83	3.27
b. The Records and Registration Office provides timely information	1.20% 1	4.82% 4	42.17% 35	31.33% 26	20.48% 17	83	3.30
c. I have satisfactory access to student records to help me better advise students (Web Advisor, Datatel, other online tools)	0.00% 0	6.02% 5	36.14% 30	30.12% 25	27.71% 23	83	3.33
d. Overall, I am satisfied with the services provided by the Records and Registration staff	2.41% 2	4.82% 4	48.19% 40	27.71% 23	16.87% 14	83	3.22

Q10 Student Development: Financial Aid

Answered: 82　Skipped: 4

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. Financial Aid staff provide accurate information to students	0.00% 0	2.44% 2	47.56% 39	23.17% 19	26.83% 22	82	3.28
b. Financial Aid services are effective	0.00% 0	3.66% 3	48.78% 40	23.17% 19	24.39% 20	82	3.26
c. Overall, I am satisfied with the services provided by the Financial Aid staff	0.00% 0	3.75% 3	48.75% 39	22.50% 18	25.00% 20	80	3.25

Q11 Student Development: Counseling

Answered: 82　Skipped: 4

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. Counselors provide accurate advising and program information to students	3.66% 3	17.07% 14	34.15% 28	12.20% 10	32.93% 27	82	2.82
b. Career Counseling Services provide information to promote career development	3.66% 3	13.41% 11	32.93% 27	9.76% 8	40.24% 33	82	2.82
c. College Transfer Services provide adequate information on the transfer process	1.22% 1	9.76% 8	37.80% 31	13.41% 11	37.80% 31	82	3.02
d. Counselors provide referral resources to students needing additional services not offered by the counseling center	1.22% 1	10.98% 9	29.27% 24	12.20% 10	46.34% 38	82	2.98
e. Disability Services are satisfactory	1.22% 1	7.32% 6	46.34% 38	10.98% 9	34.15% 28	82	3.02
f. Appropriate services are in place for students on academic probation (ie. workshops, contracts, meetings, etc.)	2.44% 2	9.76% 8	28.05% 23	10.98% 9	48.78% 40	82	2.93
g. Faculty are provided adequate follow up on students in their program on probation	1.22% 1	19.51% 16	21.95% 18	8.54% 7	48.78% 40	82	2.74
h. Overall, I am satisfied with Counseling Services	1.23% 1	17.28% 14	39.51% 32	12.35% 10	29.63% 24	81	2.89

Q12 Student Development: Academic Success Center (ASC)

Answered: 83   Skipped: 3

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. ASC staff are personable	0.00% 0	1.20% 1	50.60% 42	36.14% 30	12.05% 10	83	3.40
b. ASC staff are knowledgeable	0.00% 0	2.41% 2	44.58% 37	36.14% 30	16.87% 14	83	3.41
c. ASC resources (computers, software, testing stations) are adequate	0.00% 0	6.02% 5	39.76% 33	31.33% 26	22.89% 19	83	3.33
d. ASC facilities (physical space) are adequate	0.00% 0	7.32% 6	46.34% 38	29.27% 24	17.07% 14	82	3.26
e. ASC drop-in tutoring hours are convenient for students	0.00% 0	1.20% 1	37.35% 31	22.89% 19	38.55% 32	83	3.35
f. ASC testing procedures are easy to follow	0.00% 0	0.00% 0	39.76% 33	24.10% 20	36.14% 30	83	3.38
g. ASC testing center provides adequate test security	0.00% 0	0.00% 0	43.37% 36	27.71% 23	28.92% 24	83	3.39
h. ASC promotes successful student learning outcomes	0.00% 0	1.20% 1	43.37% 36	32.53% 27	22.89% 19	83	3.41

Q13 LRC - Please answer the following questions accordingly.

Answered: 83   Skipped: 3

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. LRC staff are courteous	1.20% 1	2.41% 2	55.42% 46	38.55% 32	2.41% 2	83	3.35
b. LRC staff are knowledgeable	2.41% 2	2.41% 2	50.60% 42	38.55% 32	6.02% 5	83	3.33
c. LRC staff respond to requests promptly	1.22% 1	2.44% 2	48.78% 40	37.80% 31	9.76% 8	82	3.36
d. Library resources (collections, databases, equipment, etc.) are adequate	1.20% 1	2.41% 2	45.78% 38	30.12% 25	20.48% 17	83	3.32
e. Library facilities (physical space) are adequate	1.20% 1	0.00% 0	46.99% 39	46.99% 39	4.82% 4	83	3.47
f. Overall, I am satisfied with LRC services	1.20% 1	0.00% 0	57.83% 48	38.55% 32	2.41% 2	83	3.37

Q14 DISTANCE ED - Please answer the following questions accordingly.

Answered: 83   Skipped: 3

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. Resources are available to teach distance-learning classes	0.00% 0	0.00% 0	39.76% 33	26.51% 22	33.73% 28	83	3.40
b. Resources and training opportunities for using Blackboard are satisfactory	0.00% 0	6.02% 5	38.55% 32	26.51% 22	28.92% 24	83	3.29
c. I have adequate input into the selection of distance-learning classes/resources taught in my area	0.00% 0	10.84% 9	22.89% 19	19.28% 16	46.99% 39	83	3.16
d. Support for distance-learning classroom courses is satisfactory	0.00% 0	4.88% 4	29.27% 24	24.39% 20	41.46% 34	82	3.33
e. Distance Learning personnel respond to requests in a timely manner	0.00% 0	1.22% 1	35.37% 29	30.49% 25	32.93% 27	82	3.44
f. Overall, I am satisfied with Distance Learning services	0.00% 0	1.20% 1	45.78% 38	24.10% 20	28.92% 24	83	3.32

Q15 CONED - Please answer the following questions accordingly.

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. Continuing Education staff and faculty are courteous	0.00% 0	4.82% 4	43.37% 36	32.53% 27	19.28% 16	83	3.34
b. Continuing Education staff are knowledgeable	1.20% 1	1.20% 1	43.37% 36	28.92% 24	25.30% 21	83	3.34
c. Continuing Education faculty are knowledgeable	0.00% 0	1.20% 1	38.55% 32	25.30% 21	34.94% 29	83	3.37
d. Continuing Education provides a good selection of courses for Continuing Education students	0.00% 0	9.76% 8	36.59% 30	28.05% 23	25.61% 21	82	3.25
e. Continuing Education provides enough facility space to meet the educational needs of its students	0.00% 0	3.66% 3	36.59% 30	24.39% 20	35.37% 29	82	3.32
f. Continuing Education provides enough student support services to meet the needs of its students	0.00% 0	0.00% 0	36.14% 30	24.10% 20	39.76% 33	83	3.40
g. Overall, I am satisfied with the services of the Continuing Education Division	1.20% 1	2.41% 2	43.37% 36	27.71% 23	25.30% 21	83	3.31

Q16 Research and Institutional Effectiveness (RIE)

Answered: 83   Skipped: 3

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. RIE staff are knowledgeable about planning, research, and assessment	0.00% 0	0.00% 0	50.62% 41	32.10% 26	17.28% 14	81	3.39
b. RIE staff respond promptly to my requests	0.00% 0	1.22% 1	35.37% 29	30.49% 25	32.93% 27	82	3.44
c. RIE responses to my requests are helpful	0.00% 0	1.23% 1	35.80% 29	28.40% 23	34.57% 28	81	3.42
d. I understand how to develop effective assessment activities to evaluate the quality of my program or the service I provide at PCC	0.00% 0	8.54% 7	45.12% 37	19.51% 16	26.83% 22	82	3.15
e. I understand how to use assessment results to improve my program or the service I provide at PCC	0.00% 0	6.10% 5	46.34% 38	20.73% 17	26.83% 22	82	3.20
f. I believe the assessment activities (including Program Area Reviews and Service Area Reviews) we conduct in my program/service area really do improve student learning or the delivery of services to students and staff	2.41% 2	8.43% 7	44.58% 37	20.48% 17	24.10% 20	83	3.10
g. The RIE Website provides access to College data and information I need most frequently	1.22% 1	3.66% 3	32.93% 27	19.51% 16	42.68% 35	82	3.23
h. Overall, I am satisfied with the services RIE staff provides	0.00% 0	0.00% 0	50.00% 41	25.61% 21	24.39% 20	82	3.34

Q17 Public Information

Answered: 83   Skipped: 3

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. The Public Information Office effectively communicates College information to students, faculty/staff, and the community	2.44% 2	3.66% 3	58.54% 48	31.71% 26	3.66% 3	82	3.24
b. Communications produced by the Public Information Office are professional and represent the College well	1.22% 1	3.66% 3	58.54% 48	31.71% 26	4.88% 4	82	3.27
c. The Public Information Office is responsive to requests for assistance	1.22% 1	1.22% 1	47.56% 39	30.49% 25	19.51% 16	82	3.33
d. Public Information Office staff are knowledgeable about design, graphics, marketing, printing, and media relations	3.66% 3	3.66% 3	43.90% 36	35.37% 29	13.41% 11	82	3.28
e. The monthly e-newsletter is helpful in sharing information with PCC employees.	1.22% 1	4.88% 4	50.00% 41	25.61% 21	18.29% 15	82	3.22
f. I follow what's happening at PCC by viewing the website or other social media sites.	3.66% 3	14.63% 12	52.44% 43	23.17% 19	6.10% 5	82	3.01
g. I follow what's happening at PCC by reading the local newspaper(s).	9.76% 8	24.39% 20	35.37% 29	19.51% 16	10.98% 9	82	2.73
h. Overall, I am satisfied with the services provided by the Public Information Office	1.22% 1	3.66% 3	63.41% 52	28.05% 23	3.66% 3	82	3.23

Q18 PCC Foundation

Answered: 83   Skipped: 3

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. The PCC Foundation is effective in raising funds to supplement College resources	2.44% 2	8.54% 7	48.78% 40	26.83% 22	13.41% 11	82	3.15
b. The PCC Foundation is responsive to requests for assistance	0.00% 0	2.47% 2	45.68% 37	27.16% 22	24.69% 20	81	3.33
c. The PCC Foundation provides beneficial information about funding opportunities (professional development, mini-grants. Faculty and staff excellence)	1.22% 1	4.88% 4	57.32% 47	28.05% 23	8.54% 7	82	3.23
d. The PCC Foundation furnishes an adequate amount of time and information about scholarship opportunities for PCC students	0.00% 0	6.10% 5	53.66% 44	26.83% 22	13.41% 11	82	3.24
e. The PCC Foundation presents useful material about giving opportunities	0.00% 0	7.32% 6	54.88% 45	28.05% 23	9.76% 8	82	3.23
f. PCC Foundation staff are knowledgeable	1.22% 1	1.22% 1	53.66% 44	31.71% 26	12.20% 10	82	3.32
g. Overall, I am satisfied with the PCC Foundation	1.20% 1	4.82% 4	57.83% 48	28.92% 24	7.23% 6	83	3.23

Q19 Alumni Relations

Answered: 82　Skipped: 4

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Total	Weighted Average
a. I am aware of the Alumni Relations program	1.22% 1	4.88% 4	47.56% 39	35.37% 29	10.98% 9	82	3.32
b. The Alumni Relations office effectively communicates alumni relations information to students and faculty/staff	0.00% 0	2.44% 2	42.68% 35	32.93% 27	21.95% 18	82	3.39
c. The Alumni Relations office effectively communicates alumni relations information to the community	0.00% 0	1.23% 1	37.04% 30	28.40% 23	33.33% 27	81	3.41
d. The Alumni Relations office is effective in developing relationships with the College's alumni	0.00% 0	1.23% 1	39.51% 32	27.16% 22	32.10% 26	81	3.38
e. The Alumni Relations office effectively solicits volunteer service and financial contributions from alumni	0.00% 0	0.00% 0	39.51% 32	29.63% 24	30.86% 25	81	3.43
f. I have been involved in an Alumni Relations event (Exam Breaks, Reunion, Social, etc.) and I believe the event was well organized (If you were not involved in an event, please answer "No Assessment".)	0.00% 0	0.00% 0	27.50% 22	27.50% 22	45.00% 36	80	3.50
g. I have successfully completed a curriculum or continuing education course at PCC and am a member of the PCC Alumni Partnership (If you have not taken a class, please answer "No Assessment")	0.00% 0	1.23% 1	30.86% 25	28.40% 23	39.51% 32	81	3.45
h. As a PCC alumnus, I receive useful information on how to join/support the PCC Alumni Partnership	0.00% 0	1.23% 1	30.86% 25	28.40% 23	39.51% 32	81	3.45
i. I am aware of how to encourage current and former curriculum or continuing education students to become an Alumni Partner	2.47% 2	3.70% 3	34.57% 28	30.86% 25	28.40% 23	81	3.31
j. Overall, I am satisfied with the Alumni Relations office	0.00% 0	0.00% 0	46.91% 38	32.10% 26	20.99% 17	81	3.41

Q20 Professional Development: Did you attend any professional development activities this fiscal year?

Answered: 84   Skipped: 2

Answer Choices	Responses	
Yes	**90.48%**	76
No	**9.52%**	8
Total		**84**

Q21 Professional Development: Did you attend any Convocation workshops this fiscal year?

Answered: 84   Skipped: 2

Answer Choices	Responses	
Yes	**89.29%**	75
No	**10.71%**	9
Total		**84**

Q22 Professional Development: Are you aware that the College provides a selection of archived Professional Development webinar opportunities through the LRC?

Answered: 82   Skipped: 4

Answer Choices	Responses	
Yes	**57.32%**	47
No	**42.68%**	35
Total		**82**

Q23 Professional Development: Overall are you satisfied with the content/quality of professional development opportunities at PCC?

Answered: 84   Skipped: 2

Answer Choices	Responses	
Strongly Disagree	**4.76%**	4
Disagree	**14.29%**	12
Agree	**61.90%**	52
Strongly Agree	**13.10%**	11
No Assessment	**5.95%**	5
Total		**84**

Q24 Professional Development: Is there a professional development activity that you would like the College to offer?

Answered: 11   Skipped: 75

Q25 Other Professional Development Comments/Recommendations

Answered: 8   Skipped: 78

Q26 Demographics: Primary Job Classification

Answered: 80   Skipped: 6

Answer Choices	Responses	
Faculty	**33.75%**	27
Staff	**66.25%**	53
Total		**80**

Q27 Demographics: Primary Job Location

Answered: 79   Skipped: 7

Answer Choices	Responses	
Person Campus and other Person County Locations	**86.08%**	68
Caswell Campus, other Caswell County locations, and all correctional facilities	**13.92%**	11
Total		**79**

Q28 Additional Comments/Recommendations

Answered: 4   Skipped: 82