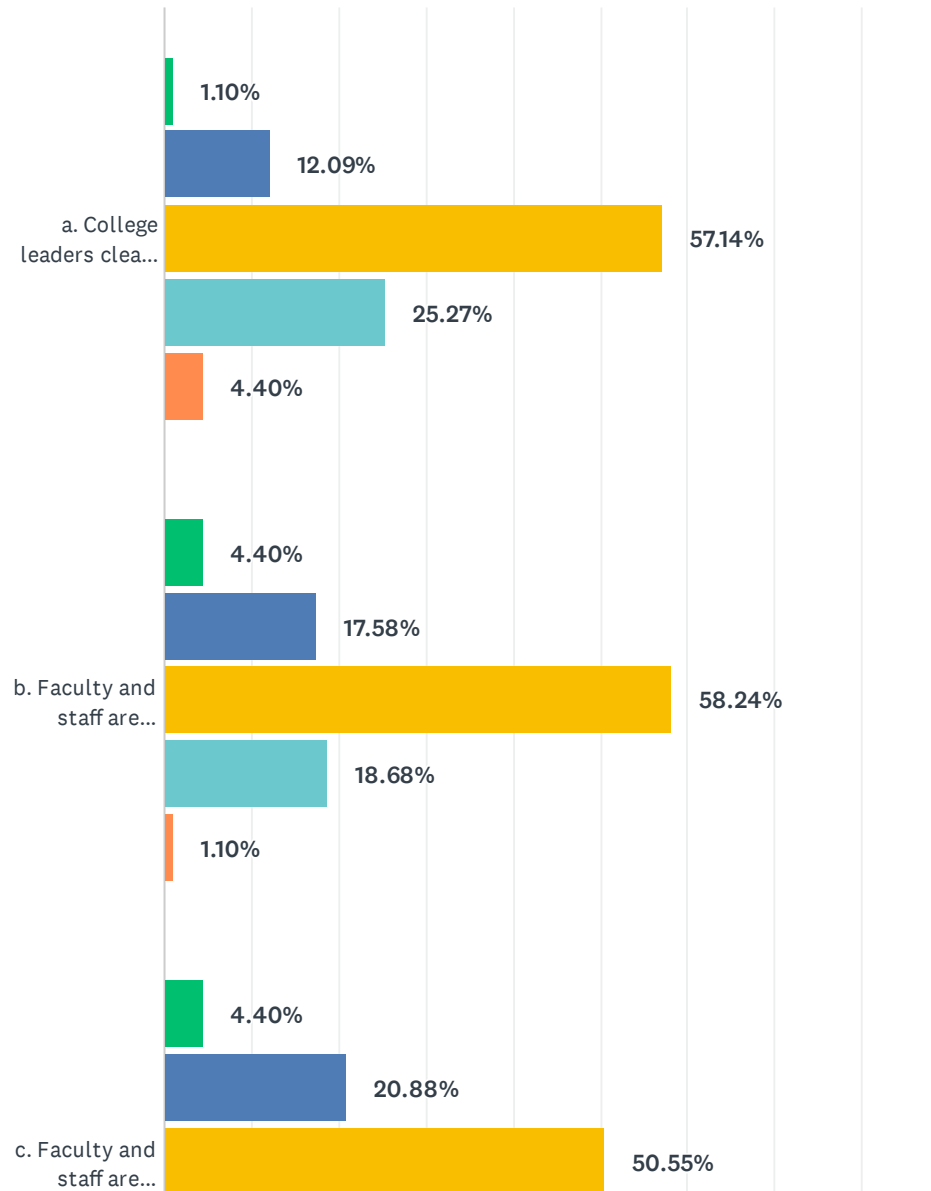
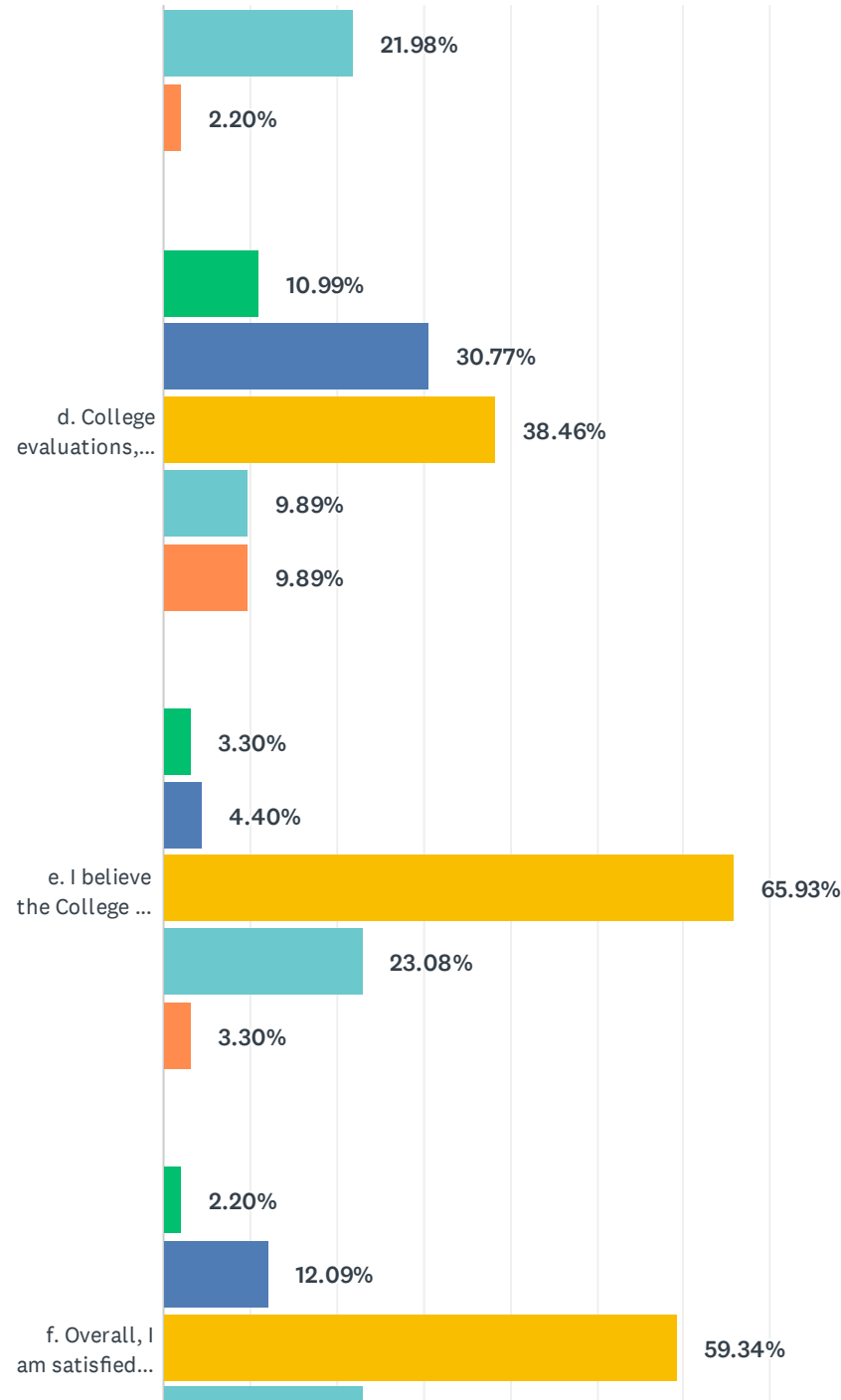
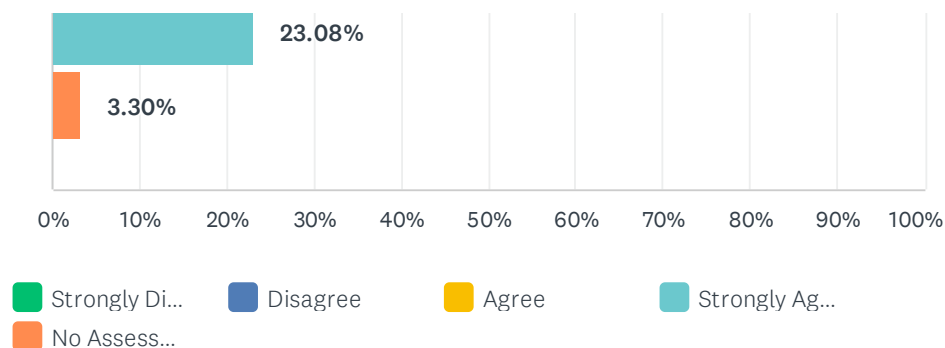


Q1 General College Environment

Answered: 91 Skipped: 1



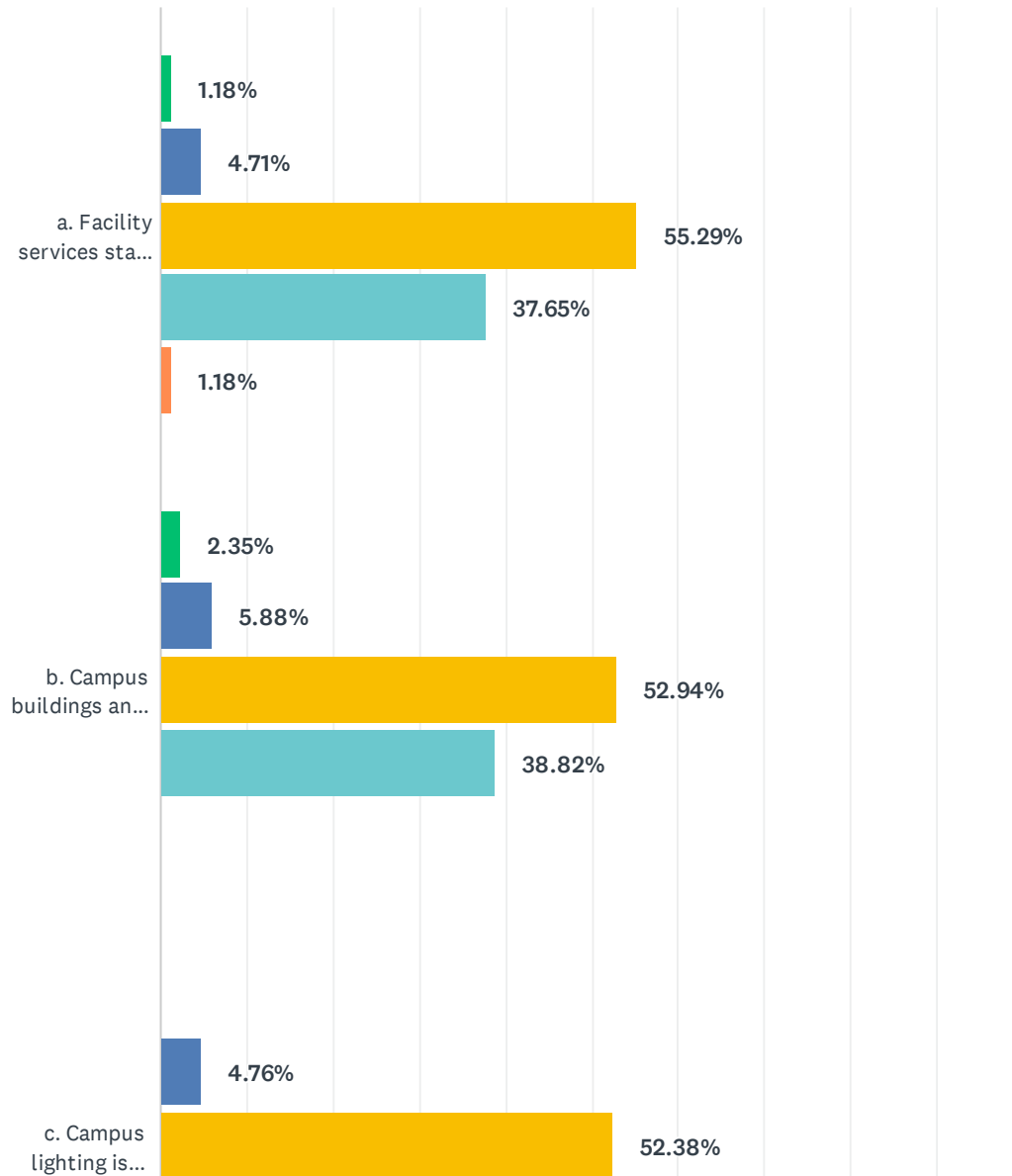


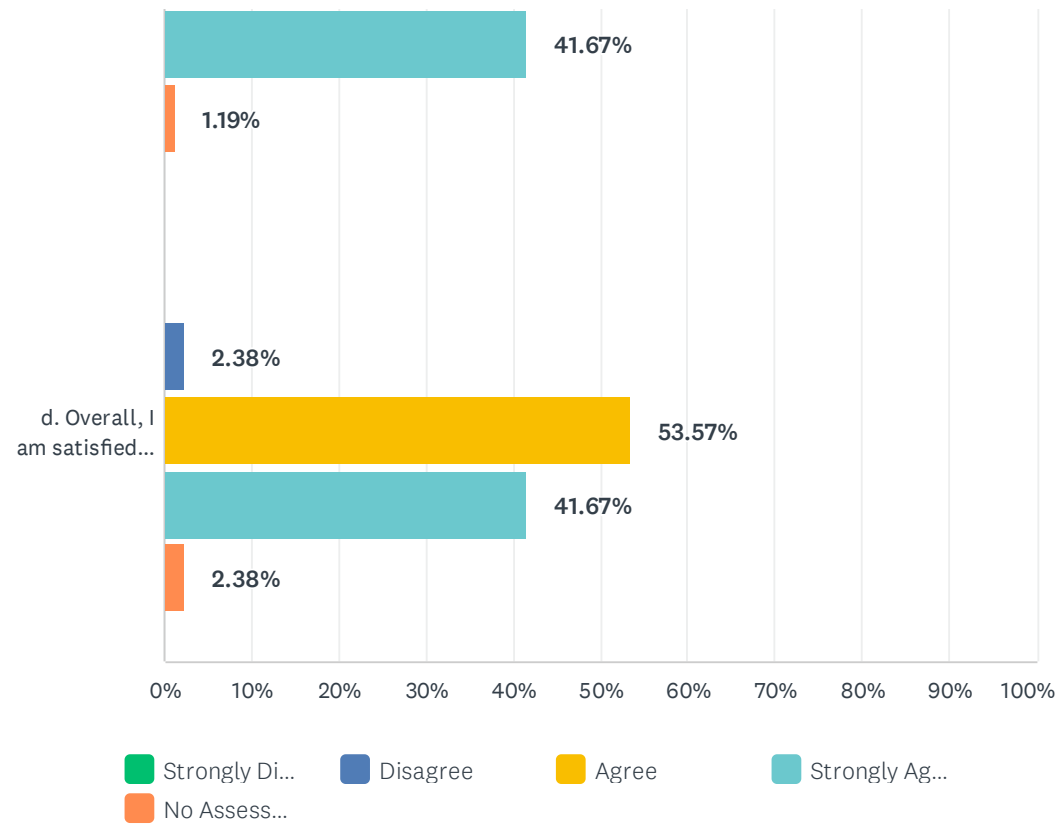


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. College leaders clearly communicate the future direction of the College.	1.10% 1	12.09% 11	57.14% 52	25.27% 23	4.40% 4	91	3.11
b. Faculty and staff are allowed to express their opinions, ideas and feedback on college issues.	4.40% 4	17.58% 16	58.24% 53	18.68% 17	1.10% 1	91	2.92
c. Faculty and staff are treated as valued members of the College team.	4.40% 4	20.88% 19	50.55% 46	21.98% 20	2.20% 2	91	2.92
d. College evaluations, salaries, promotions, and grievances are administered fairly.	10.99% 10	30.77% 28	38.46% 35	9.89% 9	9.89% 9	91	2.52
e. I believe the College is fulfilling its mission.	3.30% 3	4.40% 4	65.93% 60	23.08% 21	3.30% 3	91	3.13
f. Overall, I am satisfied with the work environment at PCC.	2.20% 2	12.09% 11	59.34% 54	23.08% 21	3.30% 3	91	3.07

Q2 Facility Services

Answered: 85 Skipped: 7

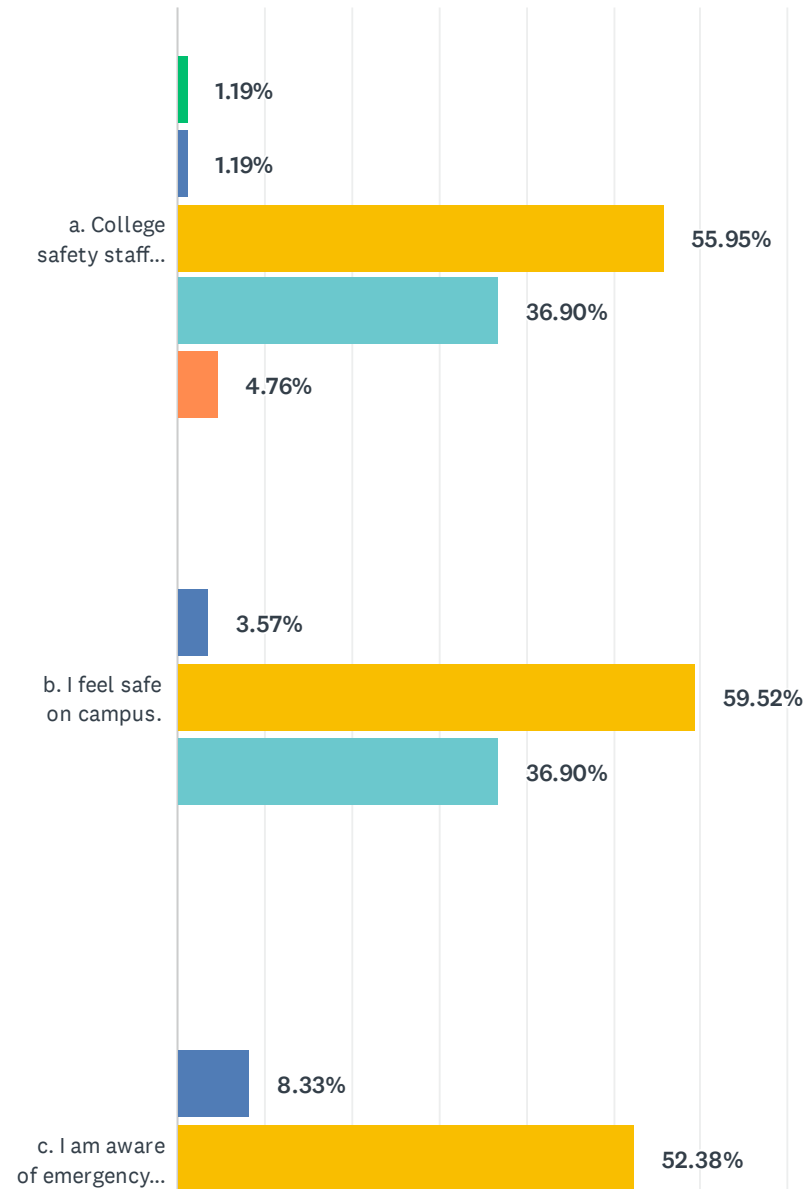


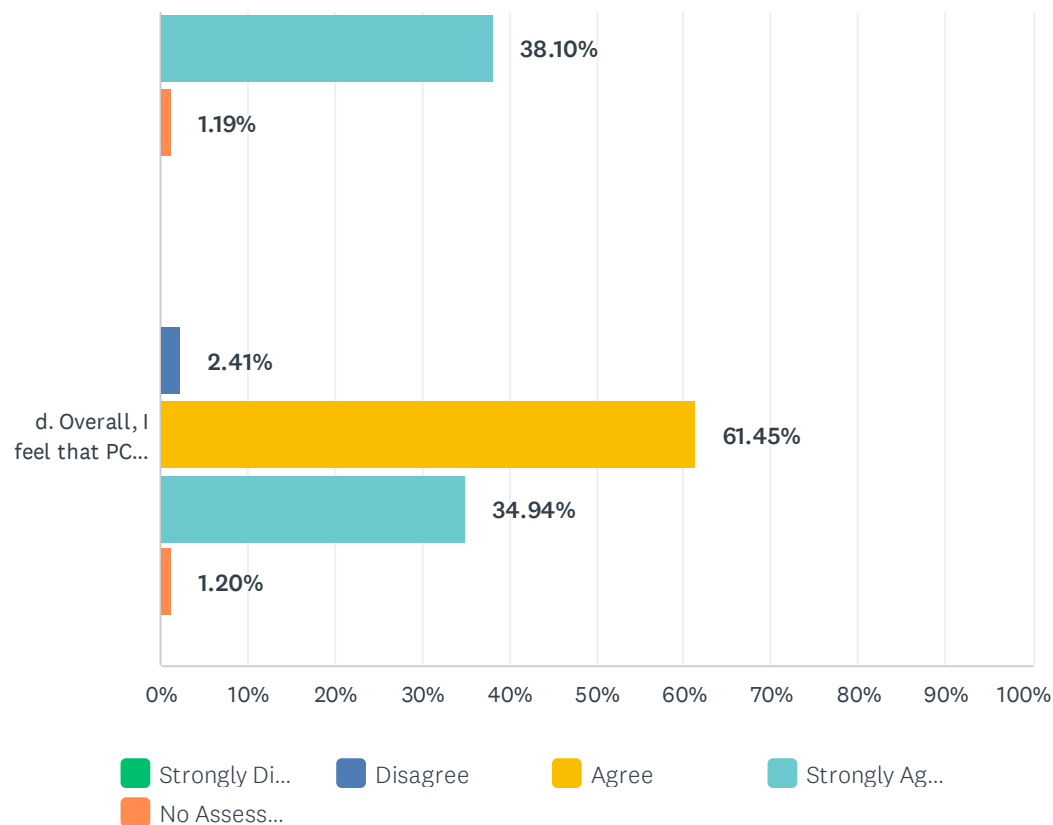


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Facility services staff members are knowledgeable, helpful, and available when needed.	1.18% 1	4.71% 4	55.29% 47	37.65% 32	1.18% 1	85	3.31
b. Campus buildings and grounds are kept clean and maintained regularly.	2.35% 2	5.88% 5	52.94% 45	38.82% 33	0.00% 0	85	3.28
c. Campus lighting is adequate.	0.00% 0	4.76% 4	52.38% 44	41.67% 35	1.19% 1	84	3.37
d. Overall, I am satisfied with facility services.	0.00% 0	2.38% 2	53.57% 45	41.67% 35	2.38% 2	84	3.40

Q3 College Safety

Answered: 84 Skipped: 8

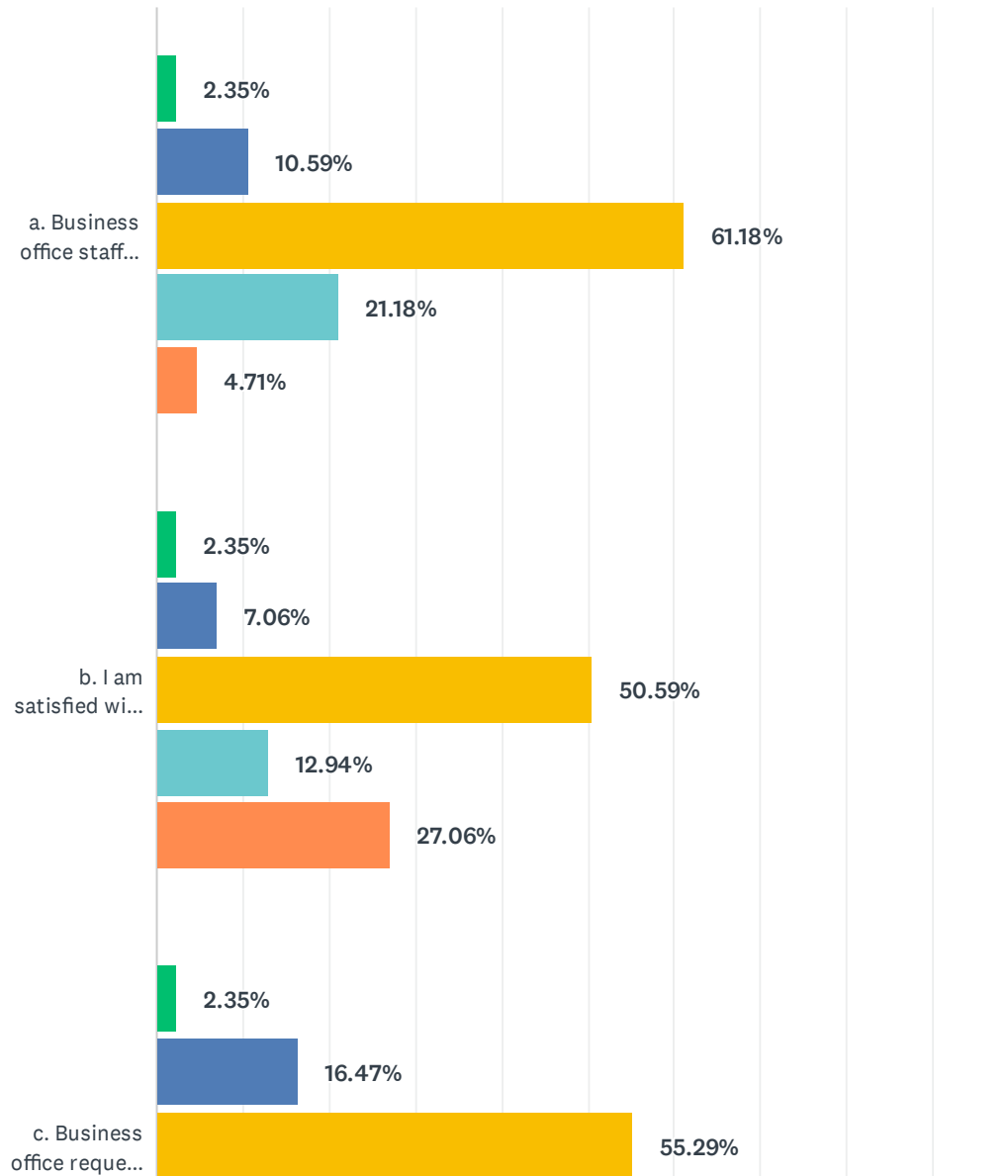


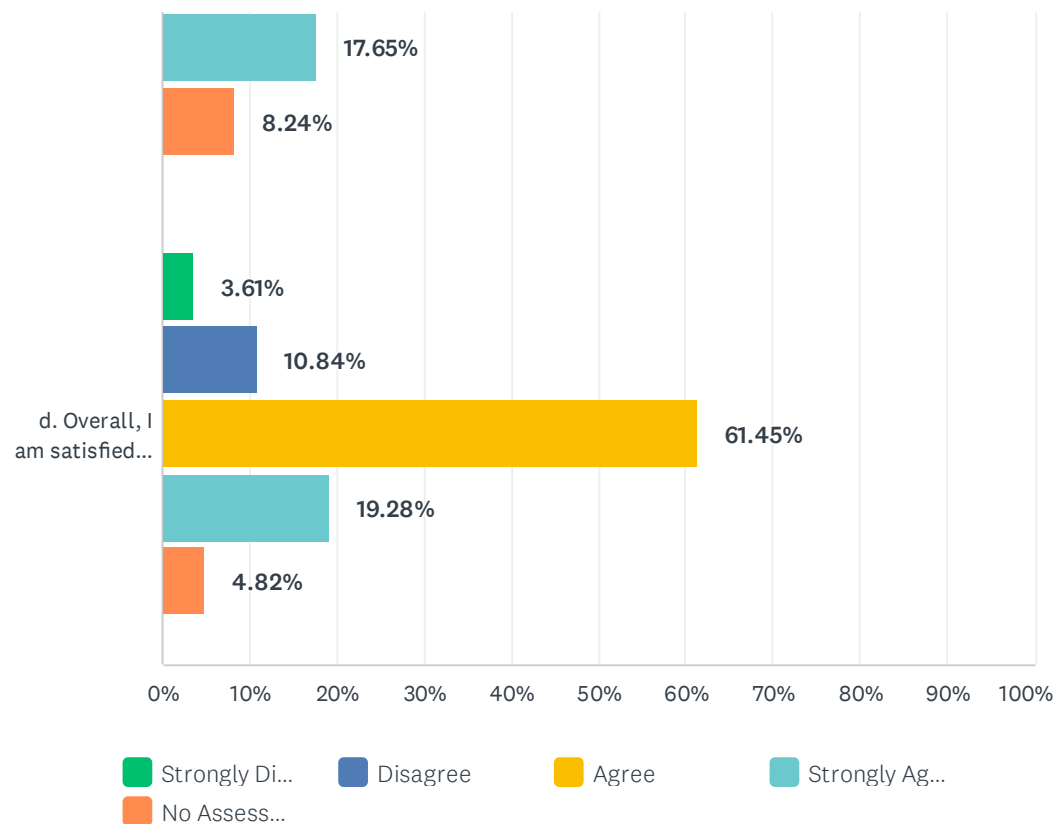


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. College safety staff members are knowledgeable, helpful, and available when needed.	1.19% 1	1.19% 1	55.95% 47	36.90% 31	4.76% 4	84	3.35
b. I feel safe on campus.	0.00% 0	3.57% 3	59.52% 50	36.90% 31	0.00% 0	84	3.33
c. I am aware of emergency procedures at PCC.	0.00% 0	8.33% 7	52.38% 44	38.10% 32	1.19% 1	84	3.30
d. Overall, I feel that PCC provides a safe environment.	0.00% 0	2.41% 2	61.45% 51	34.94% 29	1.20% 1	83	3.33

Q4 Business Office

Answered: 85 Skipped: 7

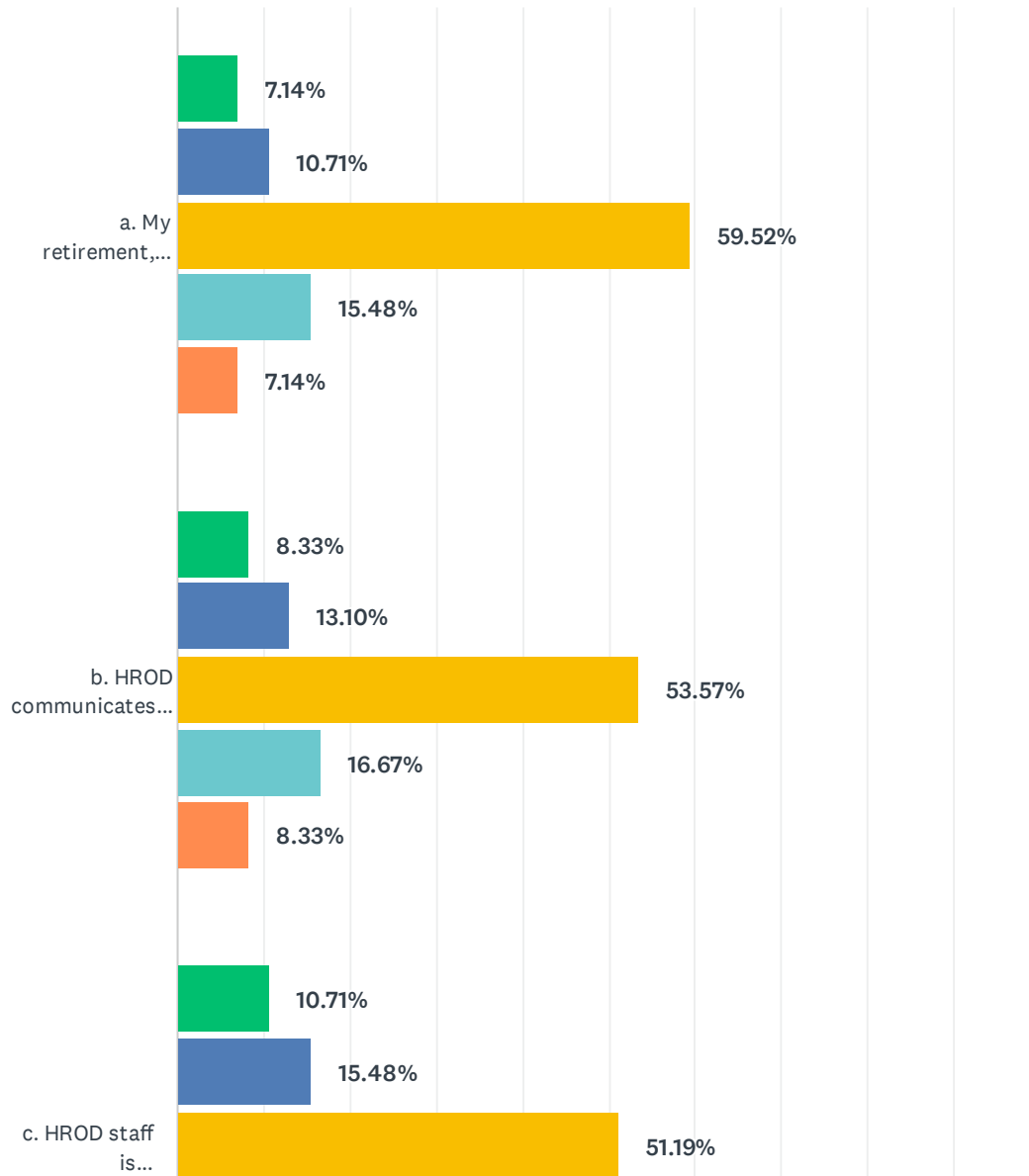


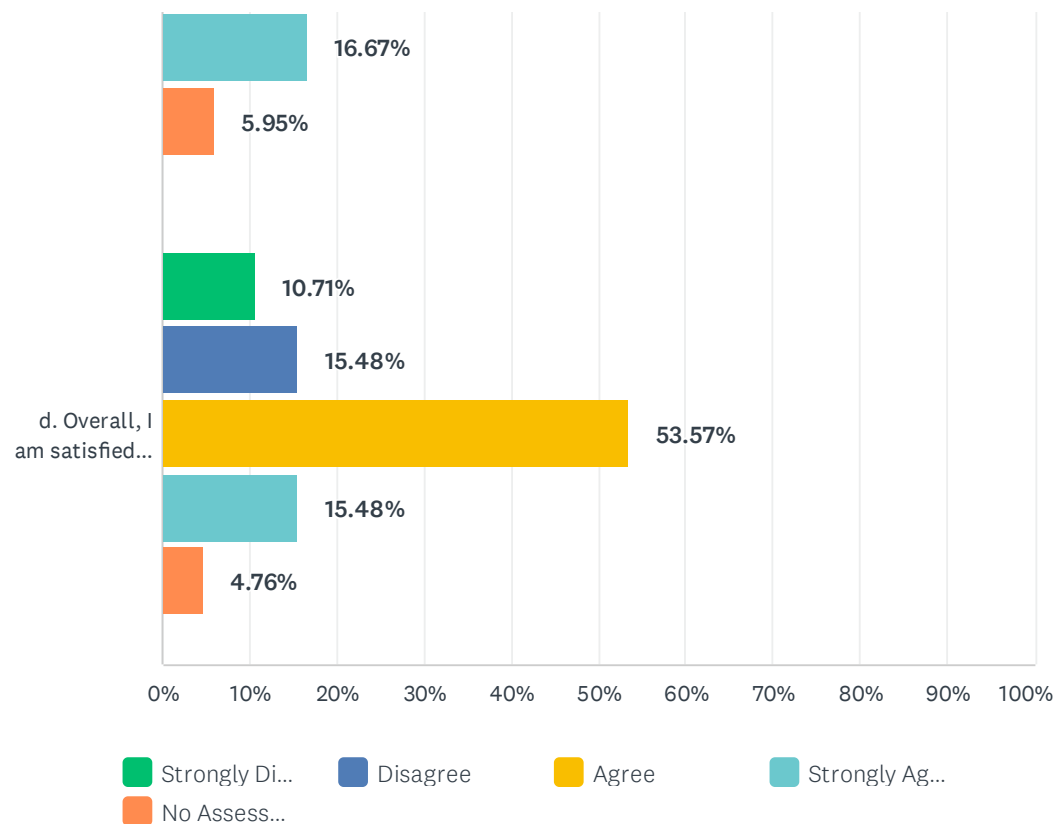


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Business office staff members are knowledgeable, helpful, and available when needed.	2.35% 2	10.59% 9	61.18% 52	21.18% 18	4.71% 4	85	3.06
b. I am satisfied with the services provided by the business office in regards to student accounts.	2.35% 2	7.06% 6	50.59% 43	12.94% 11	27.06% 23	85	3.02
c. Business office requests are processed accurately and in a timely manner.	2.35% 2	16.47% 14	55.29% 47	17.65% 15	8.24% 7	85	2.96
d. Overall, I am satisfied by the services provided by the business office.	3.61% 3	10.84% 9	61.45% 51	19.28% 16	4.82% 4	83	3.01

Q5 Office of Human Resources and Organizational Development (HROD)

Answered: 84 Skipped: 8

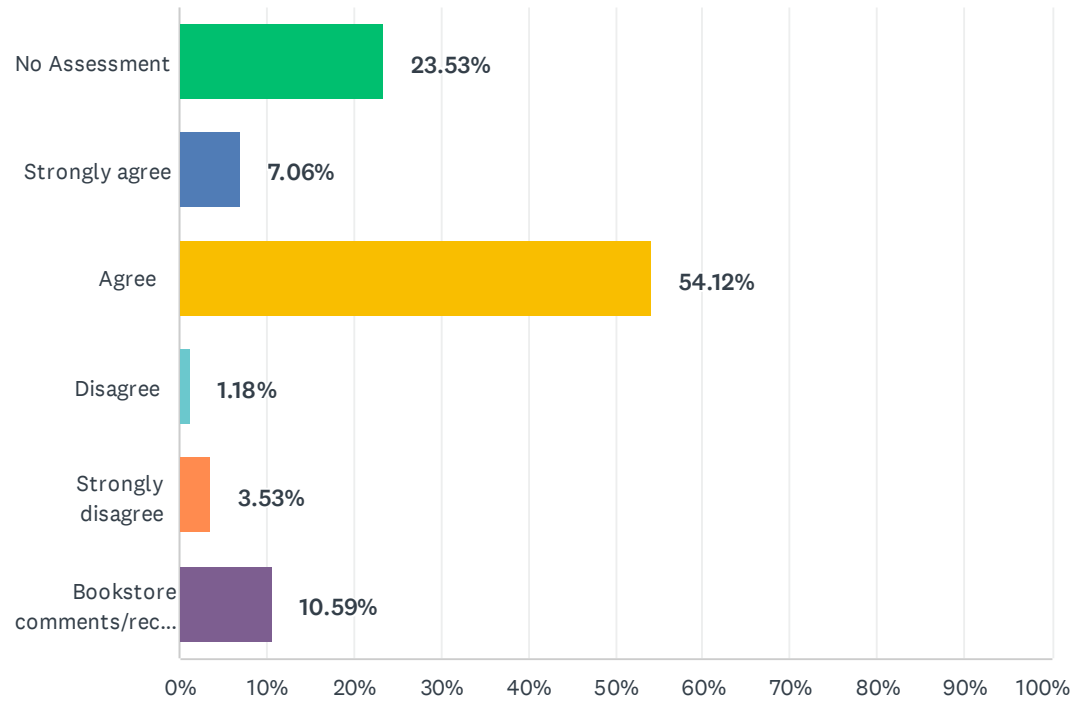




	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. My retirement, leave, and other benefits are maintained accurately.	7.14% 6	10.71% 9	59.52% 50	15.48% 13	7.14% 6	84	2.90
b. HROD communicates accurate information about benefits in a timely manner.	8.33% 7	13.10% 11	53.57% 45	16.67% 14	8.33% 7	84	2.86
c. HROD staff is knowledgeable, helpful, and available when needed.	10.71% 9	15.48% 13	51.19% 43	16.67% 14	5.95% 5	84	2.78
d. Overall, I am satisfied with HROD.	10.71% 9	15.48% 13	53.57% 45	15.48% 13	4.76% 4	84	2.77

Q6 Overall, I am satisfied with the bookstore.

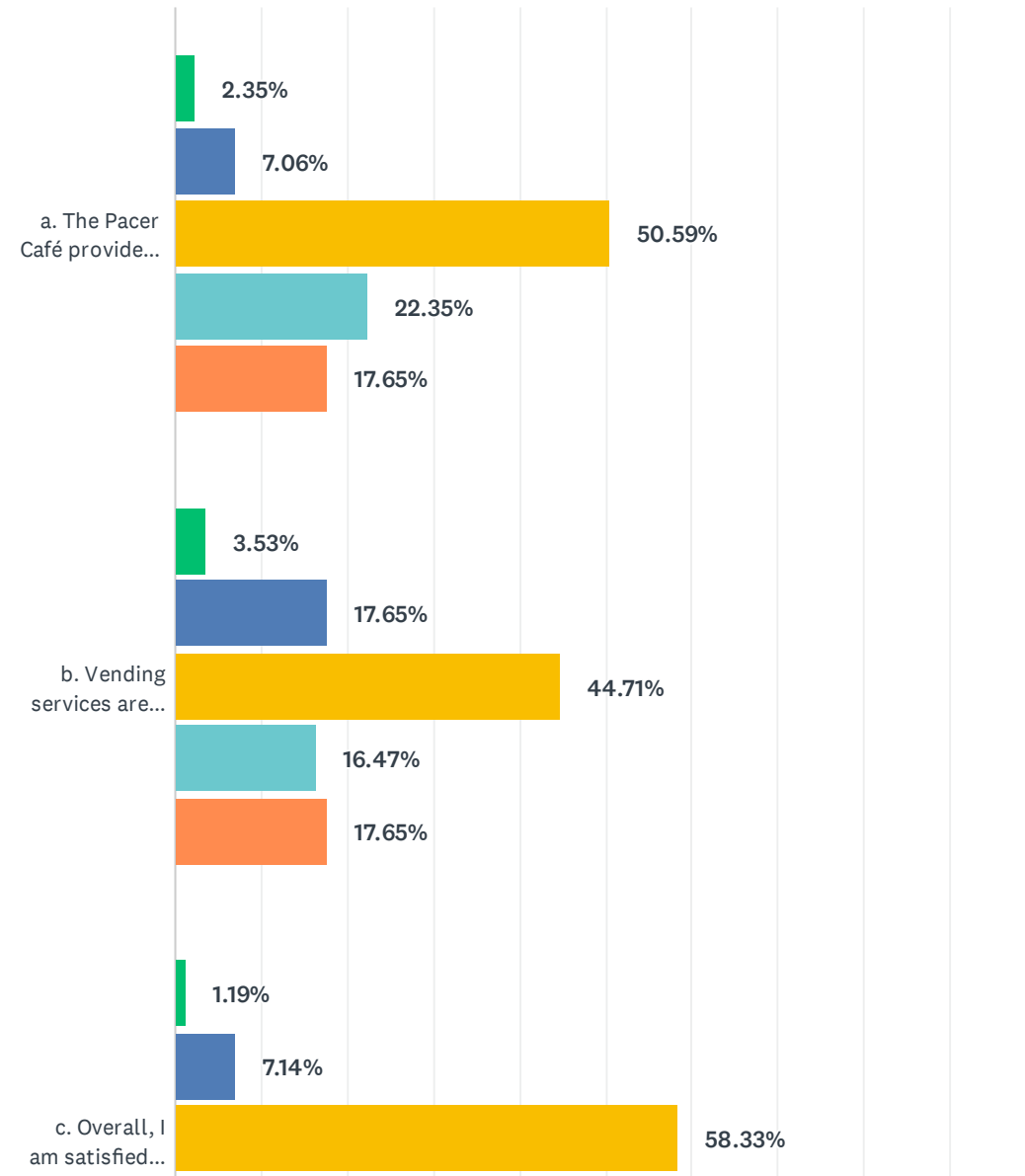
Answered: 85 Skipped: 7

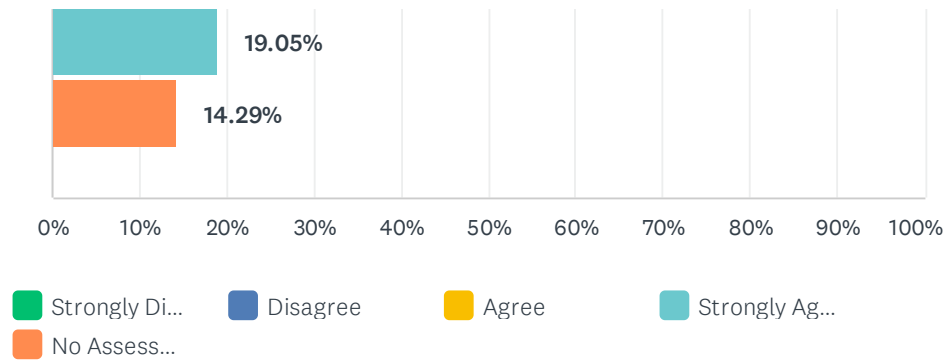


ANSWER CHOICES	RESPONSES	
No Assessment	23.53%	20
Strongly agree	7.06%	6
Agree	54.12%	46
Disagree	1.18%	1
Strongly disagree	3.53%	3
Bookstore comments/recommendations	10.59%	9
TOTAL		85

Q7 Food Service

Answered: 85 Skipped: 7

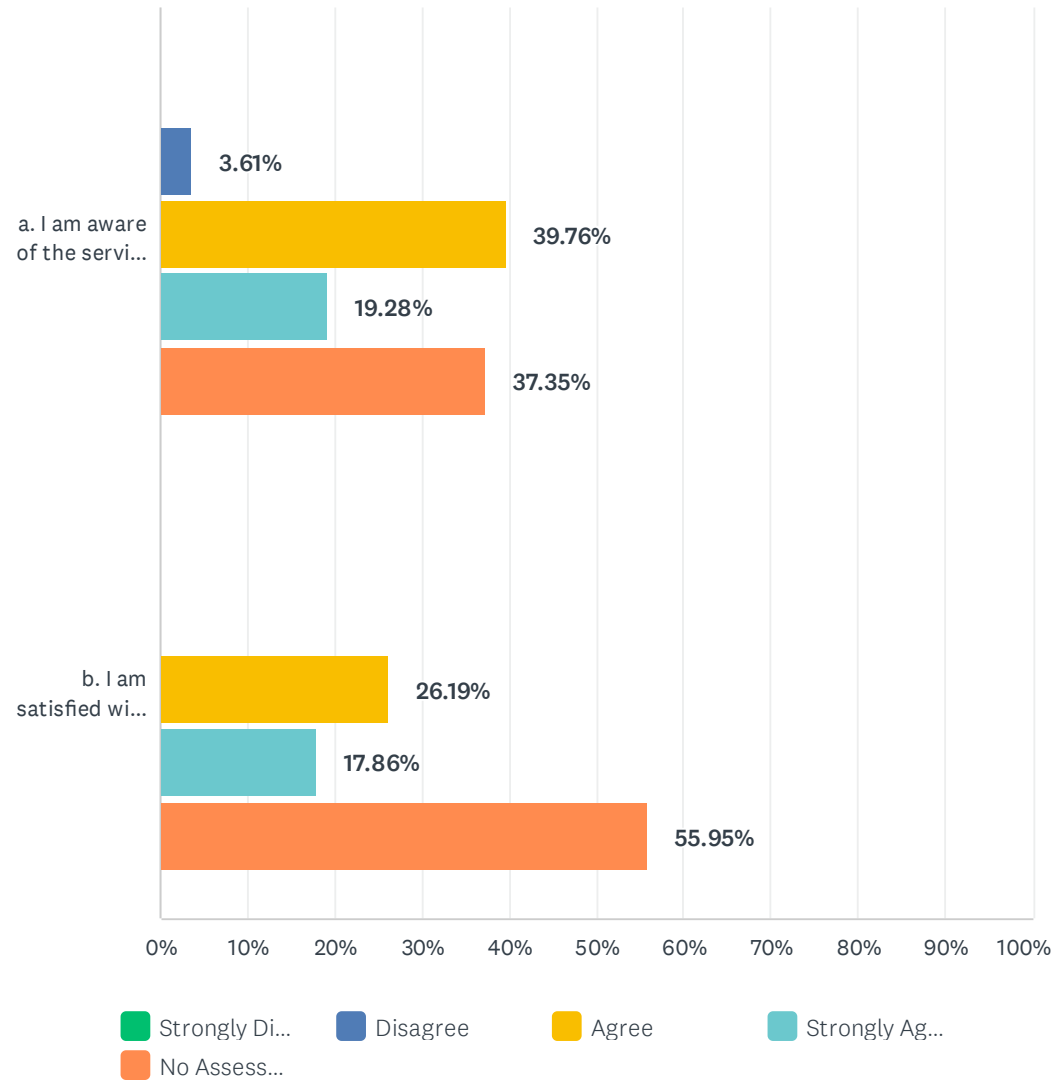




	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. The Pacer Café provides a satisfactory selection of food and beverages.	2.35% 2	7.06% 6	50.59% 43	22.35% 19	17.65% 15	85	3.13
b. Vending services are satisfactory.	3.53% 3	17.65% 15	44.71% 38	16.47% 14	17.65% 15	85	2.90
c. Overall, I am satisfied with food services.	1.19% 1	7.14% 6	58.33% 49	19.05% 16	14.29% 12	84	3.11

Q8 Child Development Center

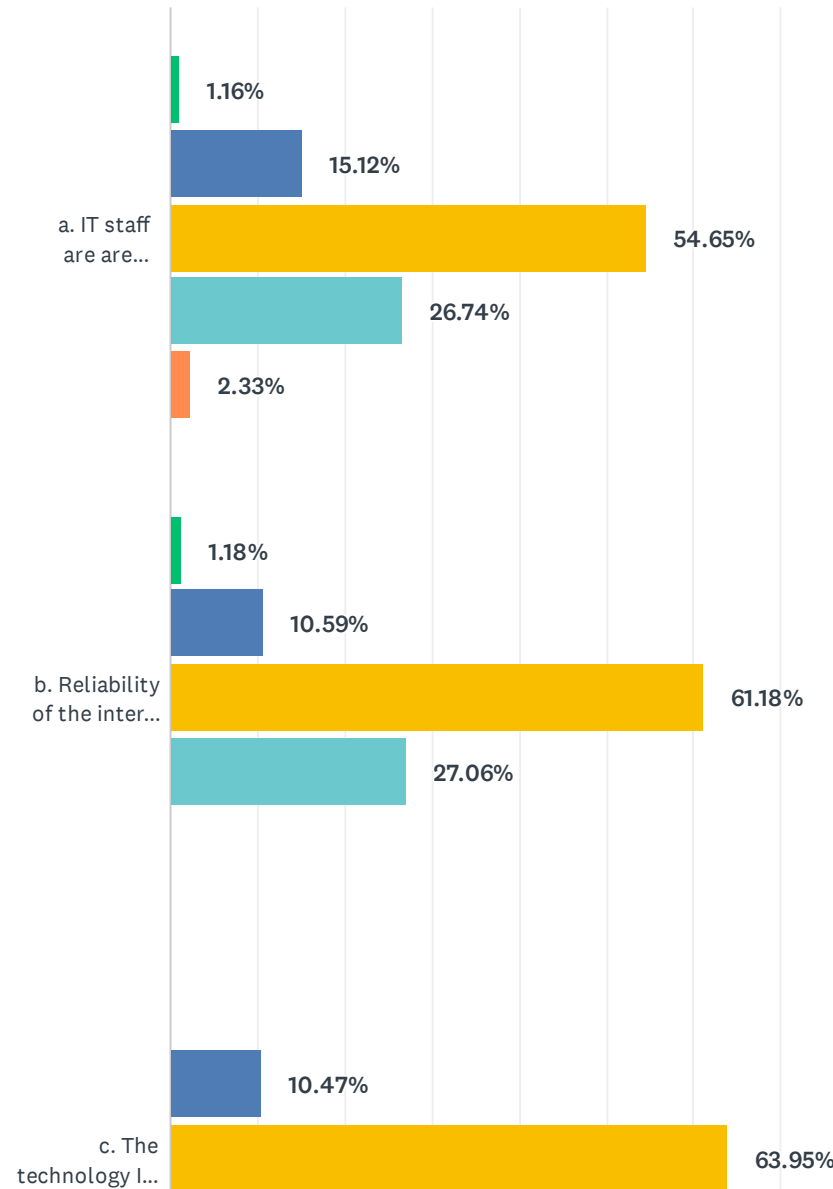
Answered: 84 Skipped: 8

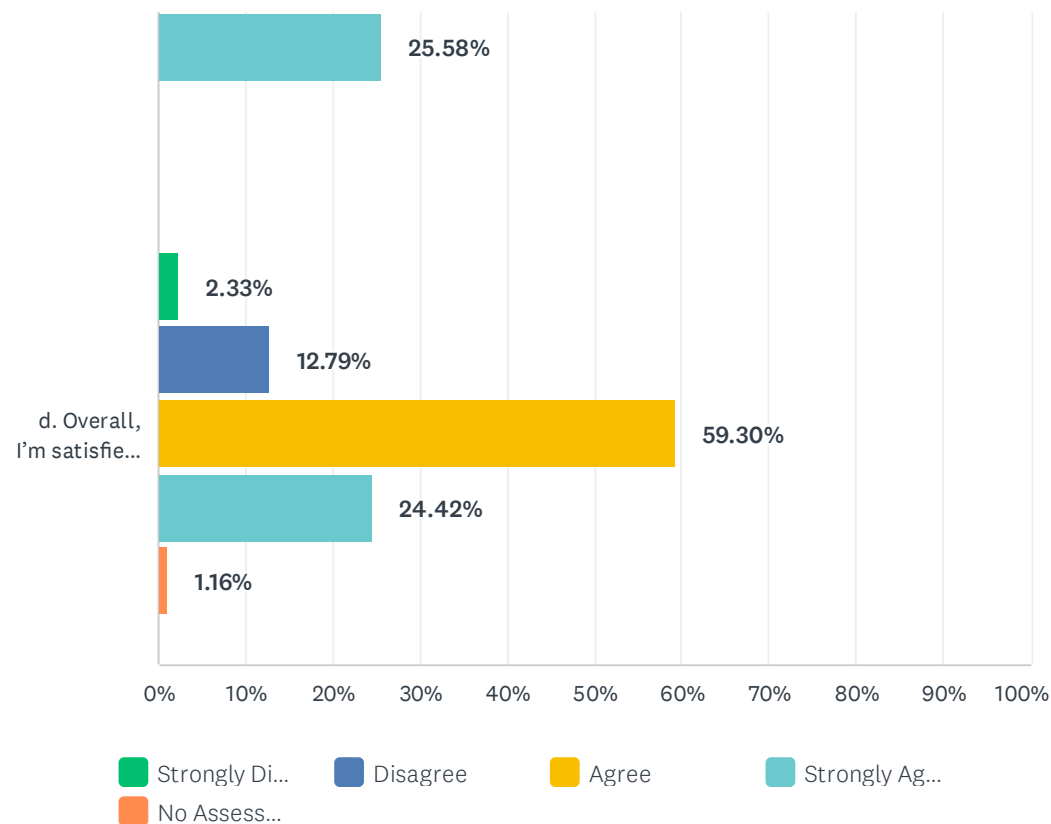


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. I am aware of the services provided by the Child Development Center.	0.00% 0	3.61% 3	39.76% 33	19.28% 16	37.35% 31	83	3.25
b. I am satisfied with the services provided by the Child Development Center.	0.00% 0	0.00% 0	26.19% 22	17.86% 15	55.95% 47	84	3.41

Q9 Information Technology (IT)/Academic Computing

Answered: 86 Skipped: 6

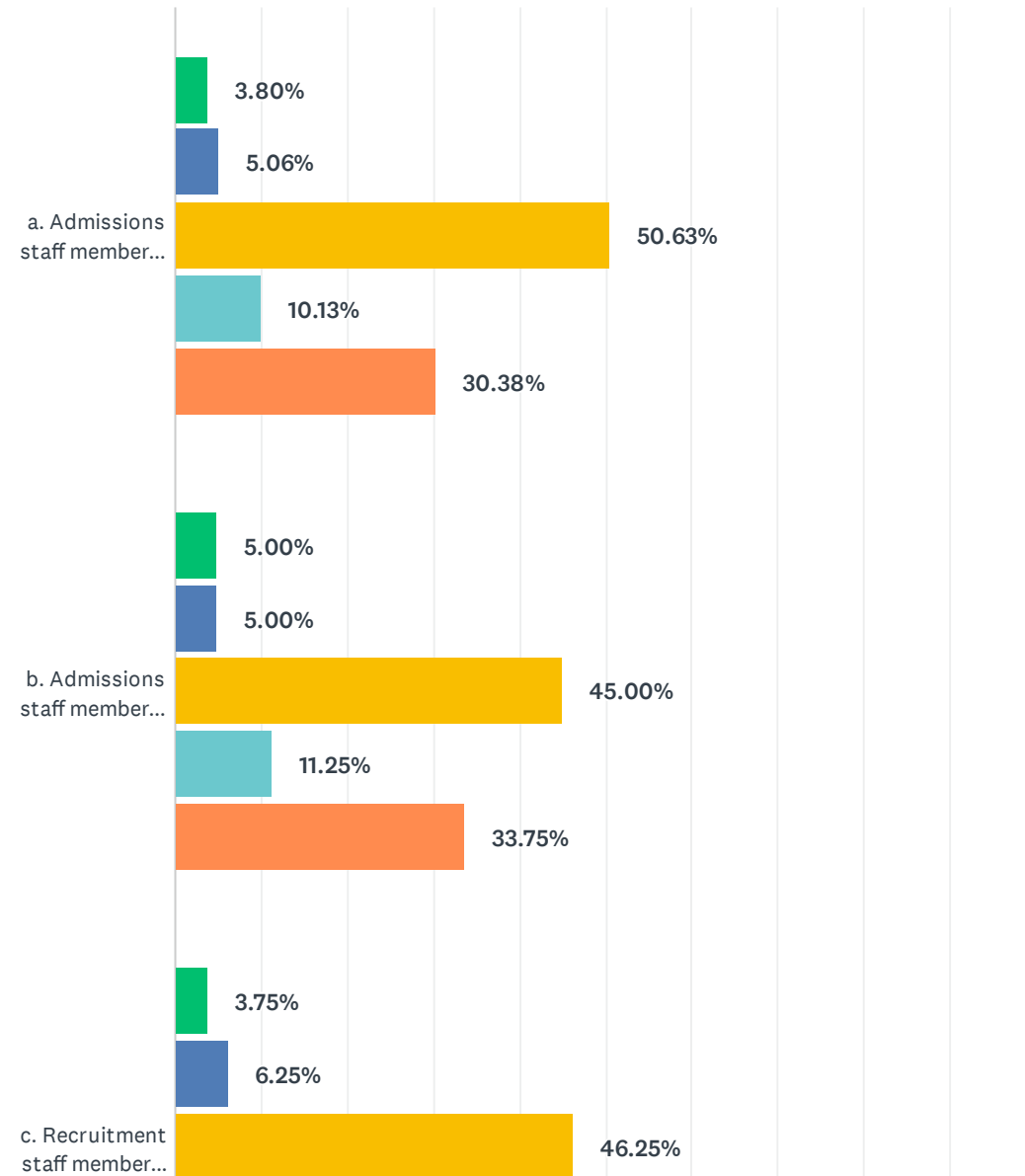


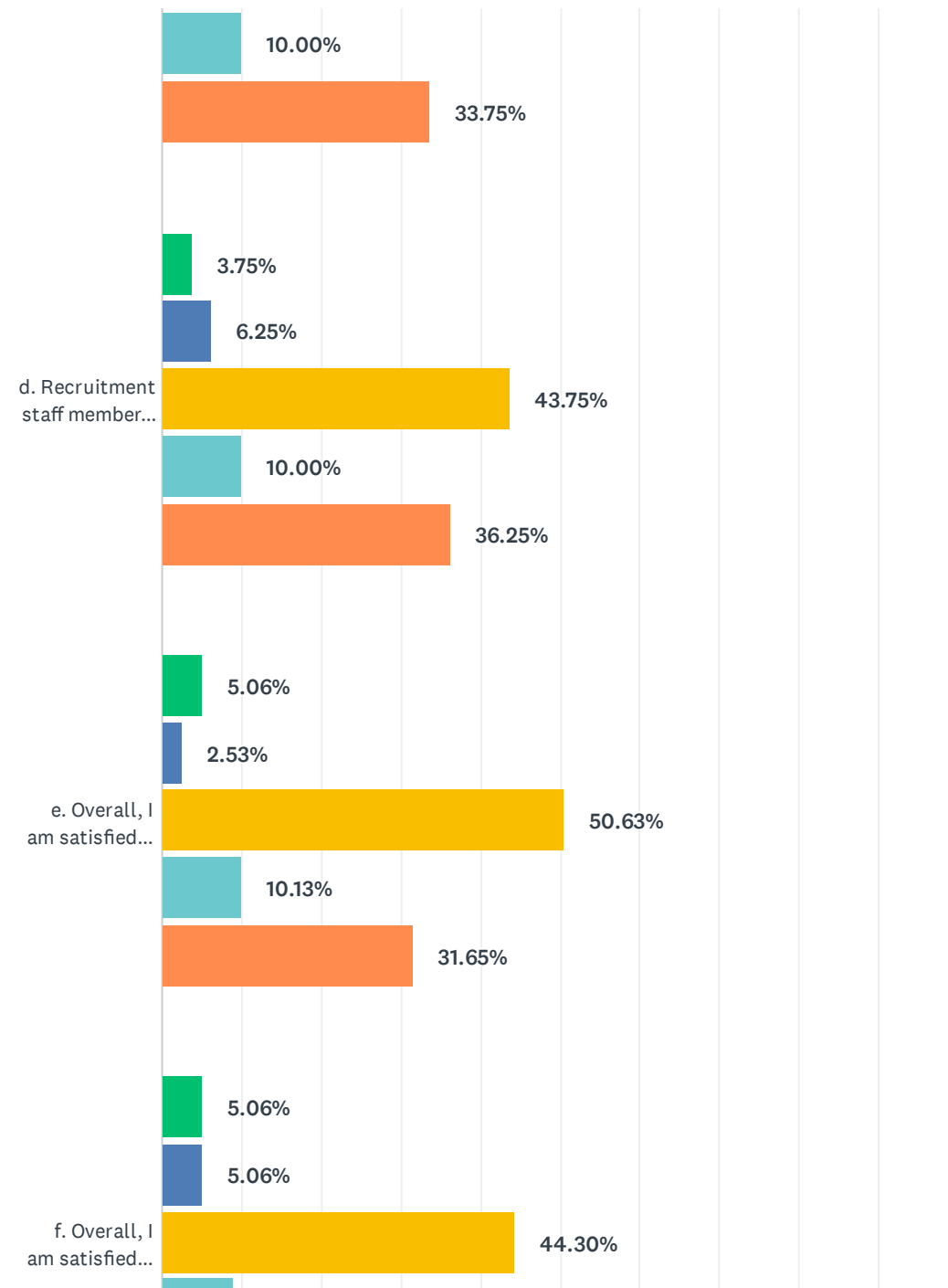


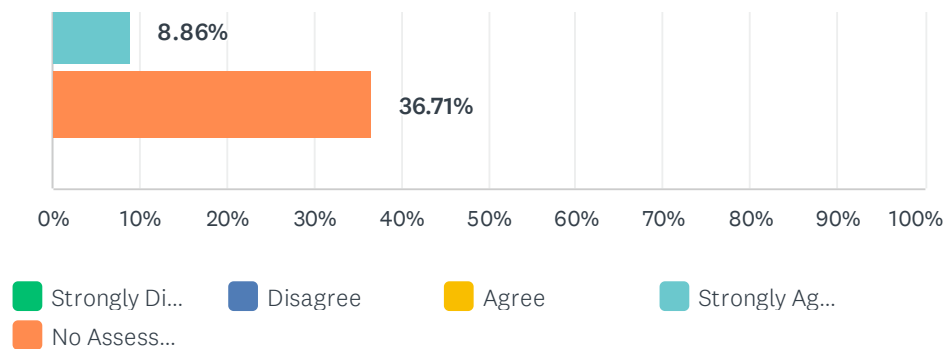
	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. IT staff are knowledgeable, helpful, and available when needed.	1.16% 1	15.12% 13	54.65% 47	26.74% 23	2.33% 2	86	3.10
b. Reliability of the internet connection is satisfactory.	1.18% 1	10.59% 9	61.18% 52	27.06% 23	0.00% 0	85	3.14
c. The technology I utilize at PCC is satisfactory.	0.00% 0	10.47% 9	63.95% 55	25.58% 22	0.00% 0	86	3.15
d. Overall, I'm satisfied with services provided by IT.	2.33% 2	12.79% 11	59.30% 51	24.42% 21	1.16% 1	86	3.07

Q10 Admissions & Recruitment

Answered: 80 Skipped: 12



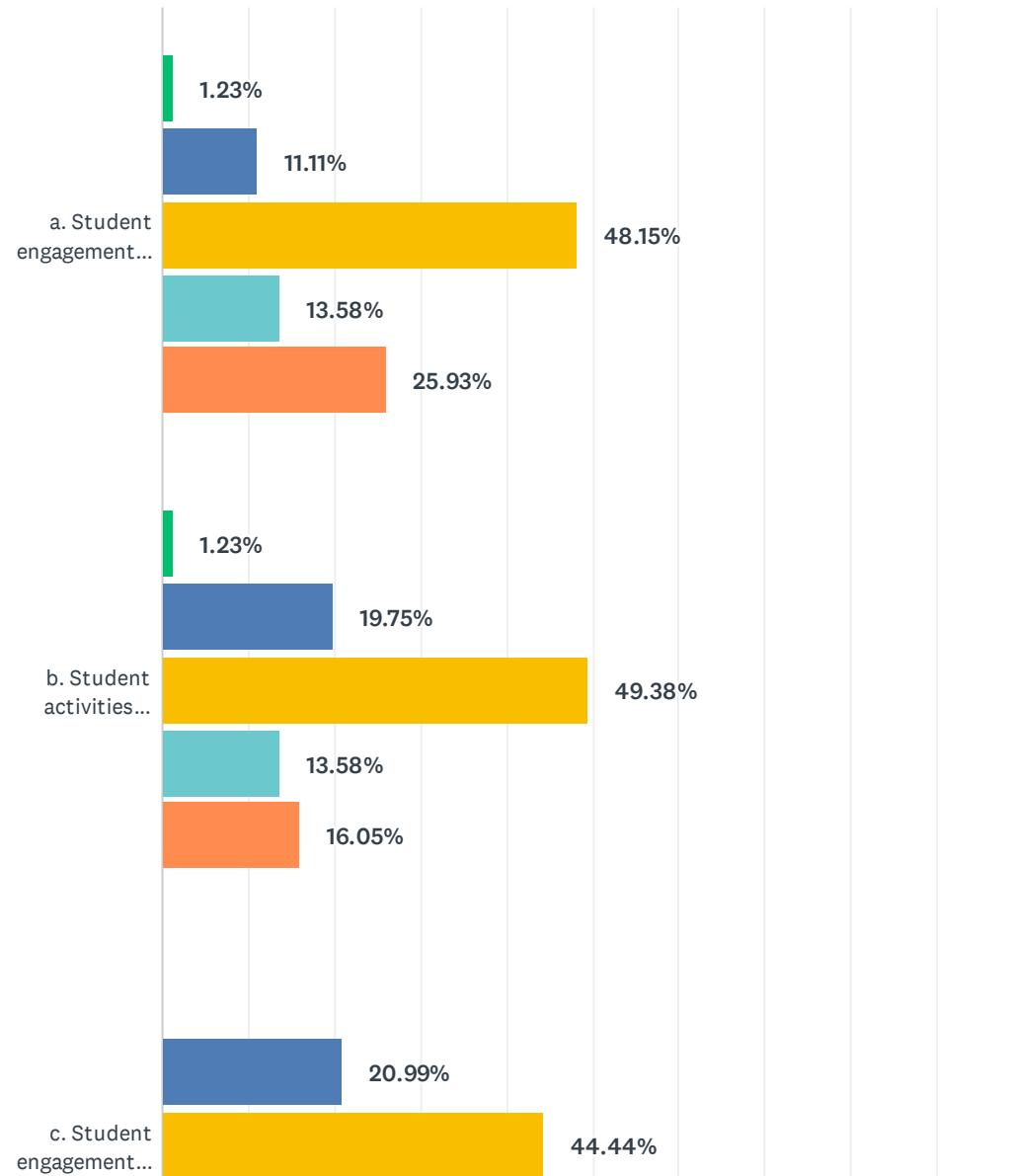


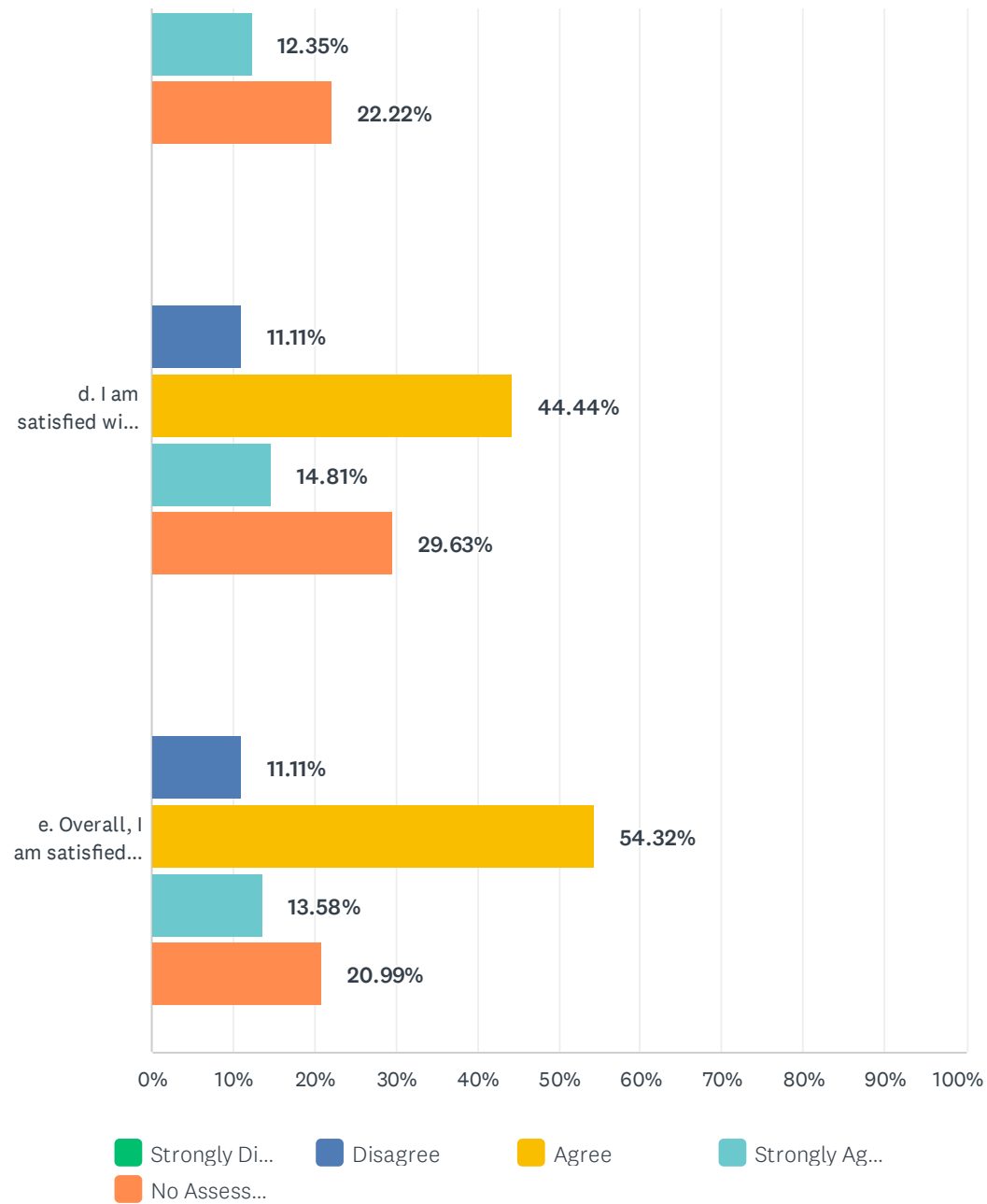


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Admissions staff members are knowledgeable, helpful, and available when needed.	3.80% 3	5.06% 4	50.63% 40	10.13% 8	30.38% 24	79	2.96
b. Admissions staff members provide accurate information in a timely manner.	5.00% 4	5.00% 4	45.00% 36	11.25% 9	33.75% 27	80	2.94
c. Recruitment staff members are knowledgeable and friendly.	3.75% 3	6.25% 5	46.25% 37	10.00% 8	33.75% 27	80	2.94
d. Recruitment staff members provide accurate information in a timely manner.	3.75% 3	6.25% 5	43.75% 35	10.00% 8	36.25% 29	80	2.94
e. Overall, I am satisfied with the services provided for admissions.	5.06% 4	2.53% 2	50.63% 40	10.13% 8	31.65% 25	79	2.96
f. Overall, I am satisfied with the services provided for recruiting.	5.06% 4	5.06% 4	44.30% 35	8.86% 7	36.71% 29	79	2.90

Q11 Student Engagement

Answered: 81 Skipped: 11

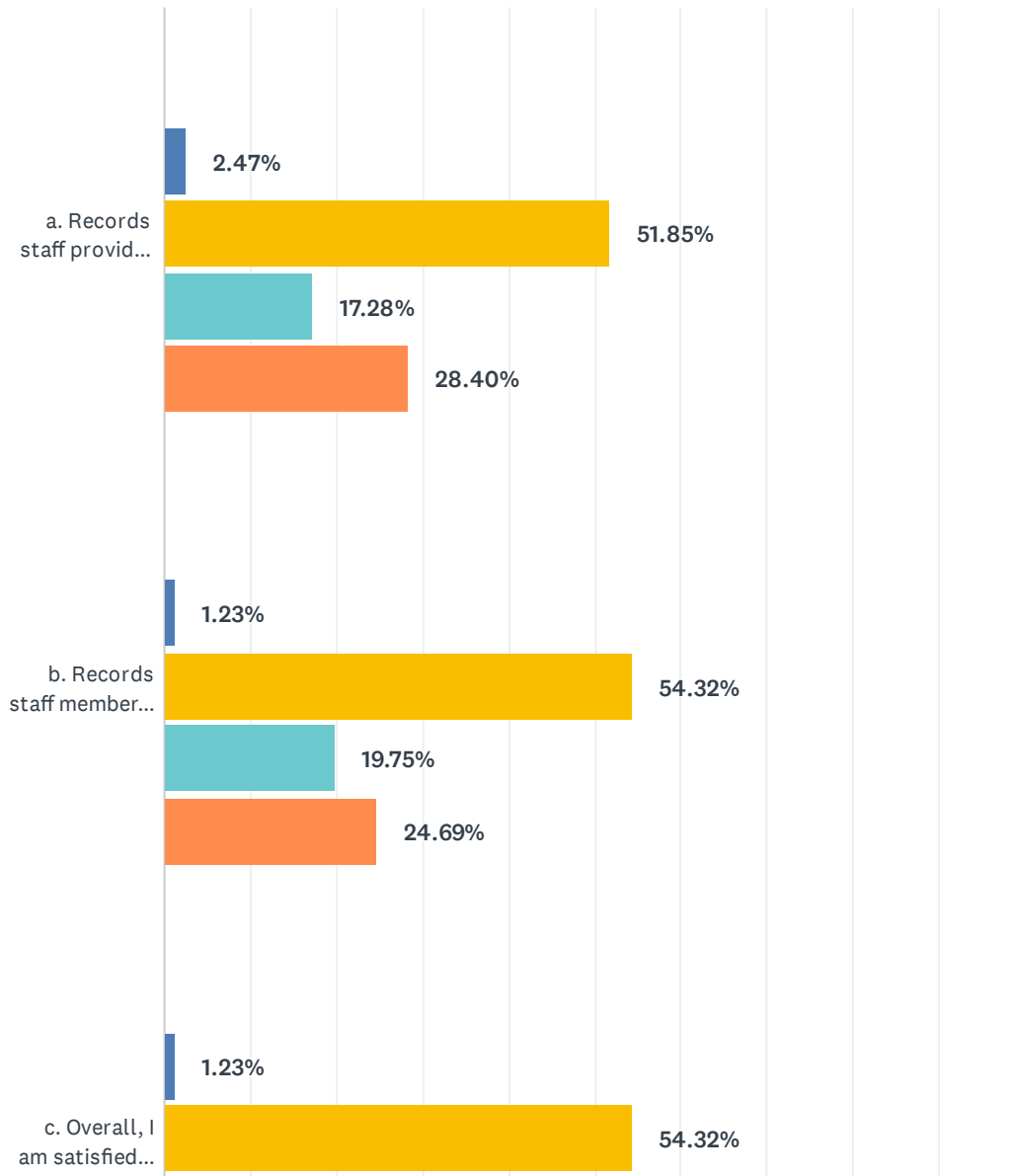


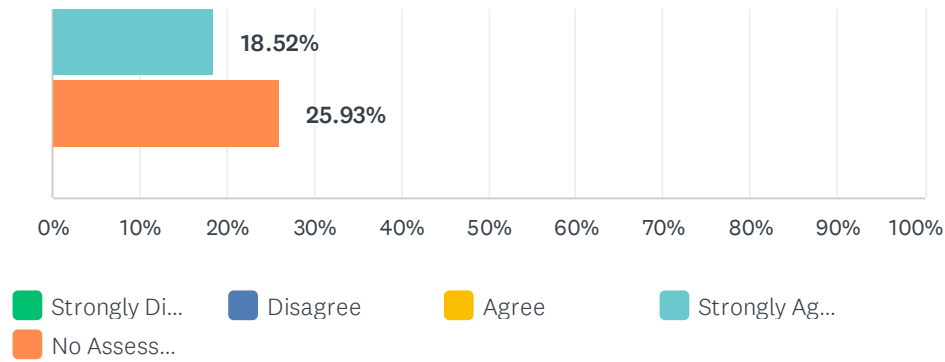


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Student engagement staff members are knowledgeable, helpful, and available when needed.	1.23% 1	11.11% 9	48.15% 39	13.58% 11	25.93% 21	81	3.00
b. Student activities opportunities are diverse, well-publicized, consistent, and satisfactory.	1.23% 1	19.75% 16	49.38% 40	13.58% 11	16.05% 13	81	2.90
c. Student engagement staff members provide accurate information in a timely manner.	0.00% 0	20.99% 17	44.44% 36	12.35% 10	22.22% 18	81	2.89
d. I am satisfied with the number and types of clubs and organizations available to students.	0.00% 0	11.11% 9	44.44% 36	14.81% 12	29.63% 24	81	3.05
e. Overall, I am satisfied with the services provided for student activities.	0.00% 0	11.11% 9	54.32% 44	13.58% 11	20.99% 17	81	3.03

Q12 Student Records

Answered: 81 Skipped: 11

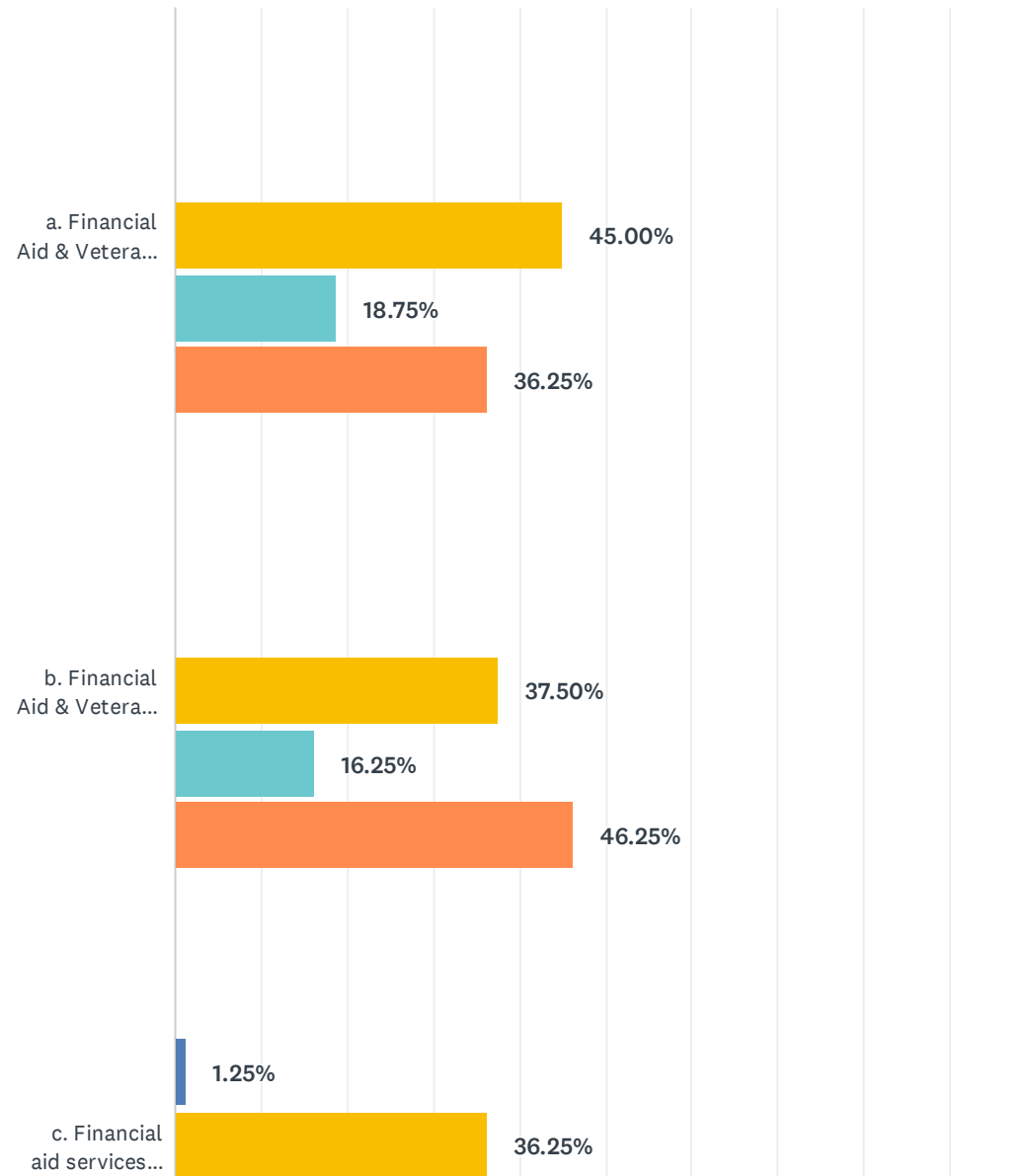


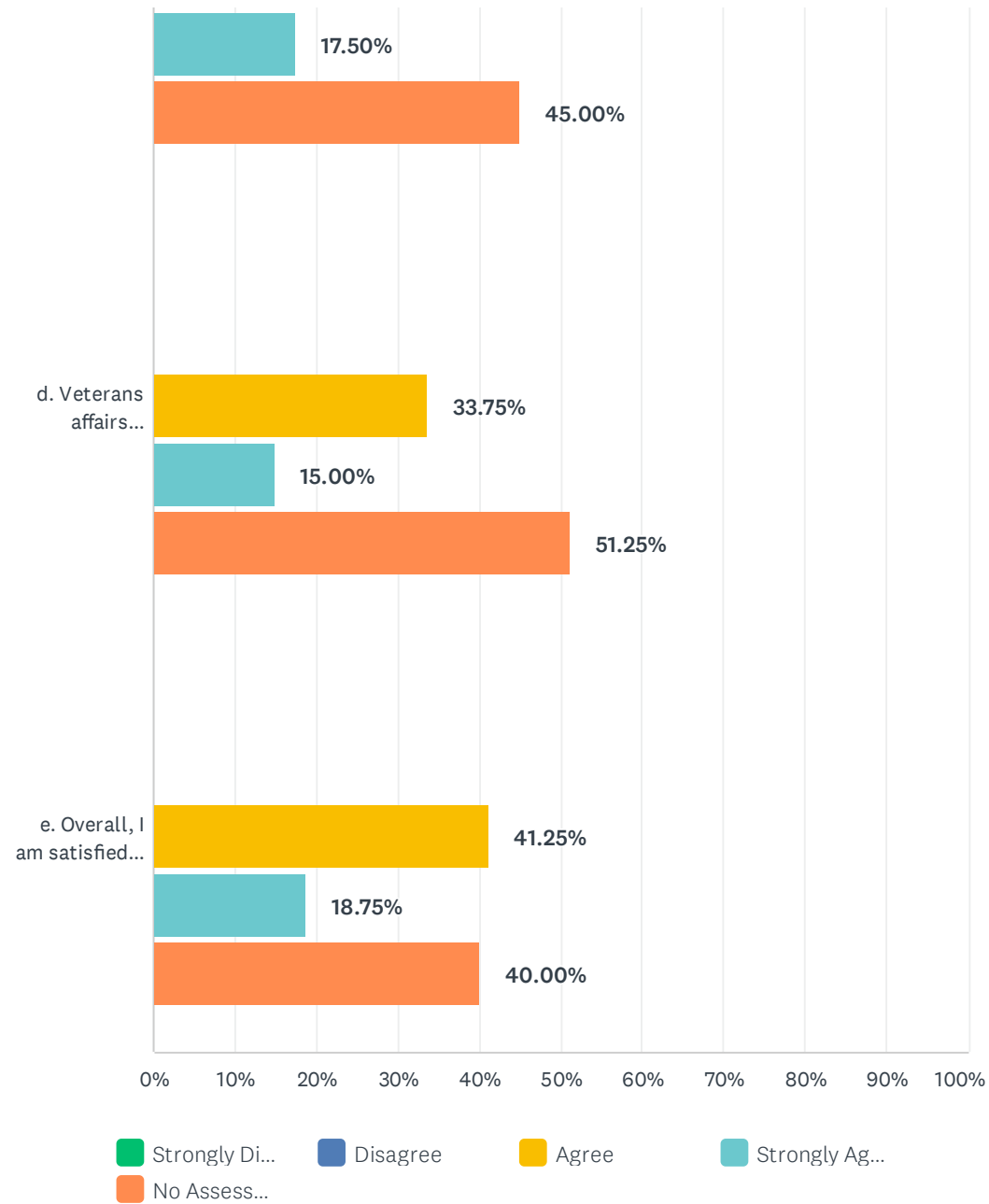


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Records staff provide accurate information for curriculum (CU) and continuing education (CE) in a timely manner.	0.00% 0	2.47% 2	51.85% 42	17.28% 14	28.40% 23	81	3.21
b. Records staff members are knowledgeable, helpful, and available when needed.	0.00% 0	1.23% 1	54.32% 44	19.75% 16	24.69% 20	81	3.25
c. Overall, I am satisfied with the services provided by the records staff.	0.00% 0	1.23% 1	54.32% 44	18.52% 15	25.93% 21	81	3.23

Q13 Financial Aid & Veteran Affairs

Answered: 80 Skipped: 12

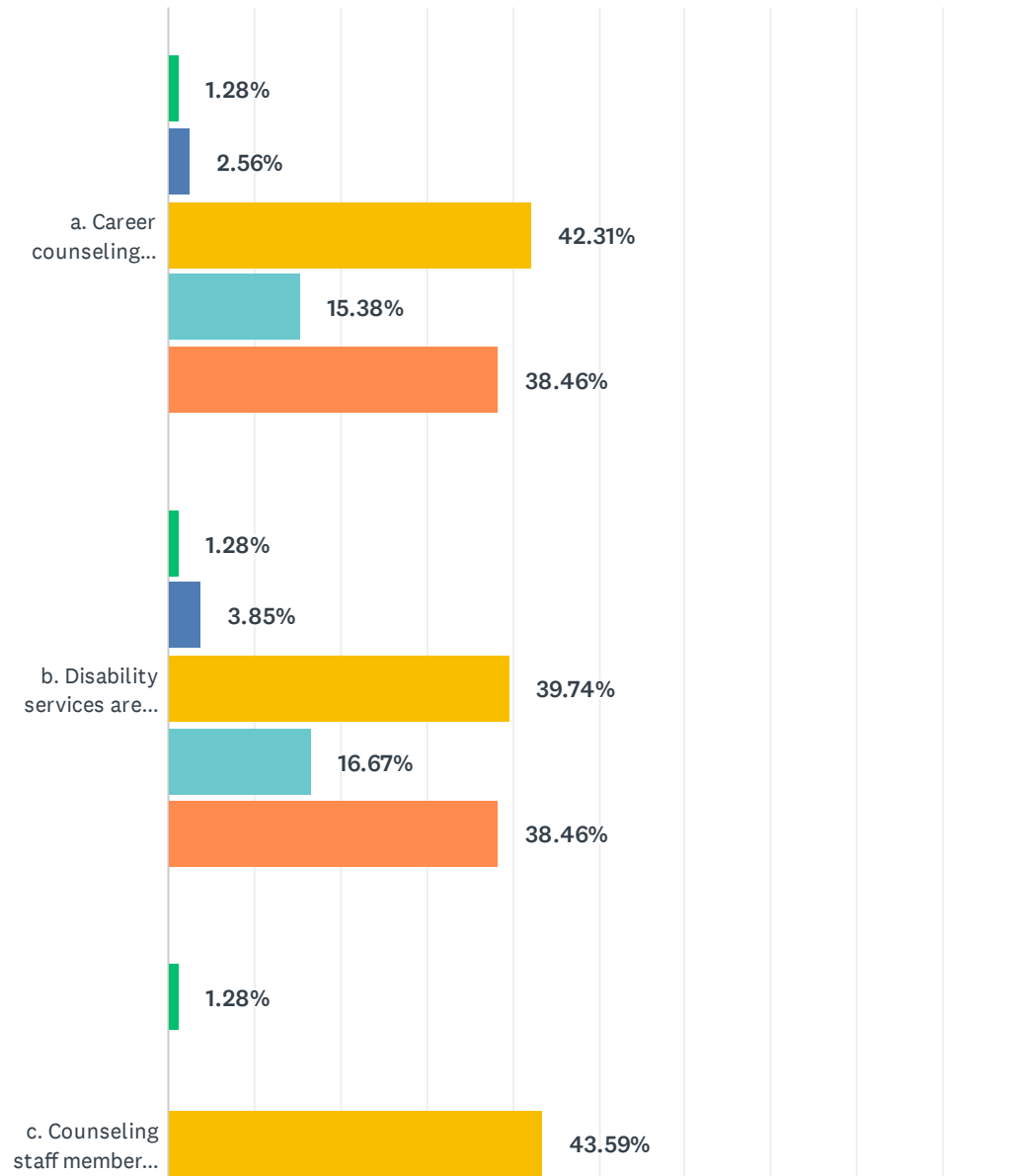


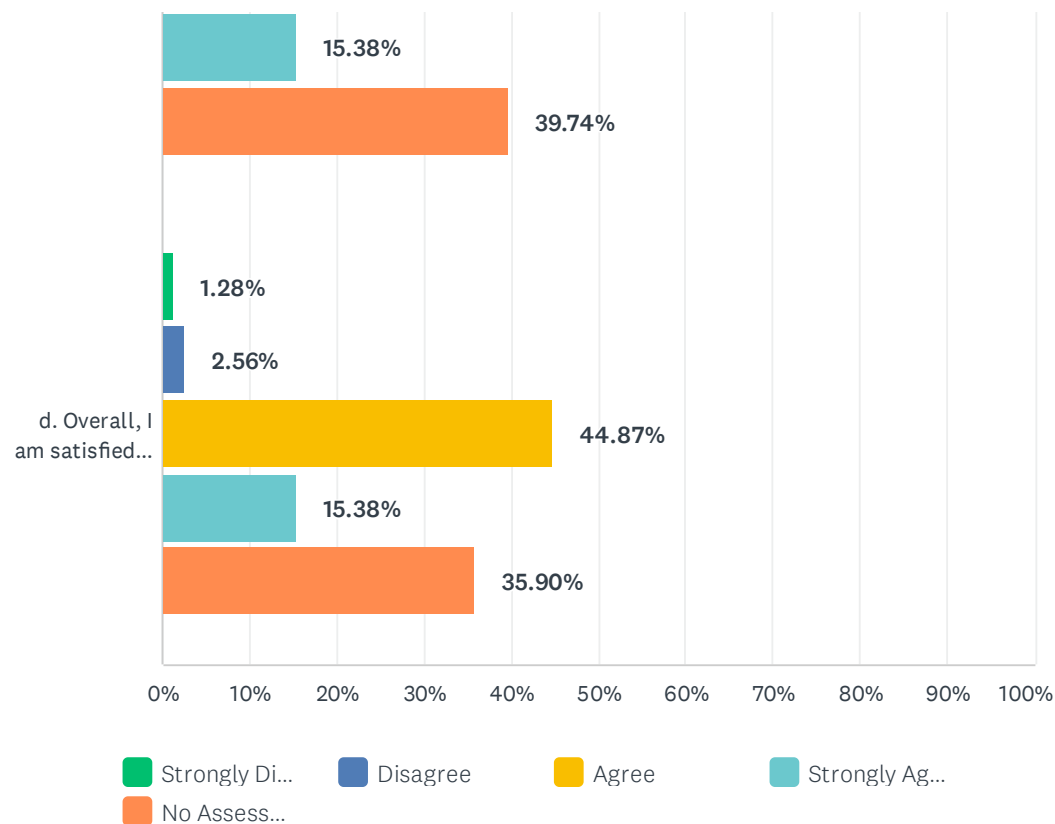


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Financial Aid & Veterans Affairs staff members are knowledgeable, helpful, and available when needed.	0.00% 0	0.00% 0	45.00% 36	18.75% 15	36.25% 29	80	3.29
b. Financial Aid & Veterans Affairs staff members provide accurate information to students.	0.00% 0	0.00% 0	37.50% 30	16.25% 13	46.25% 37	80	3.30
c. Financial aid services are effective and efficient.	0.00% 0	1.25% 1	36.25% 29	17.50% 14	45.00% 36	80	3.30
d. Veterans affairs services are effective and efficient.	0.00% 0	0.00% 0	33.75% 27	15.00% 12	51.25% 41	80	3.31
e. Overall, I am satisfied with the services provided by the Financial Aid & Veterans Affairs staff.	0.00% 0	0.00% 0	41.25% 33	18.75% 15	40.00% 32	80	3.31

Q14 Counseling (career and disability services)

Answered: 78 Skipped: 14

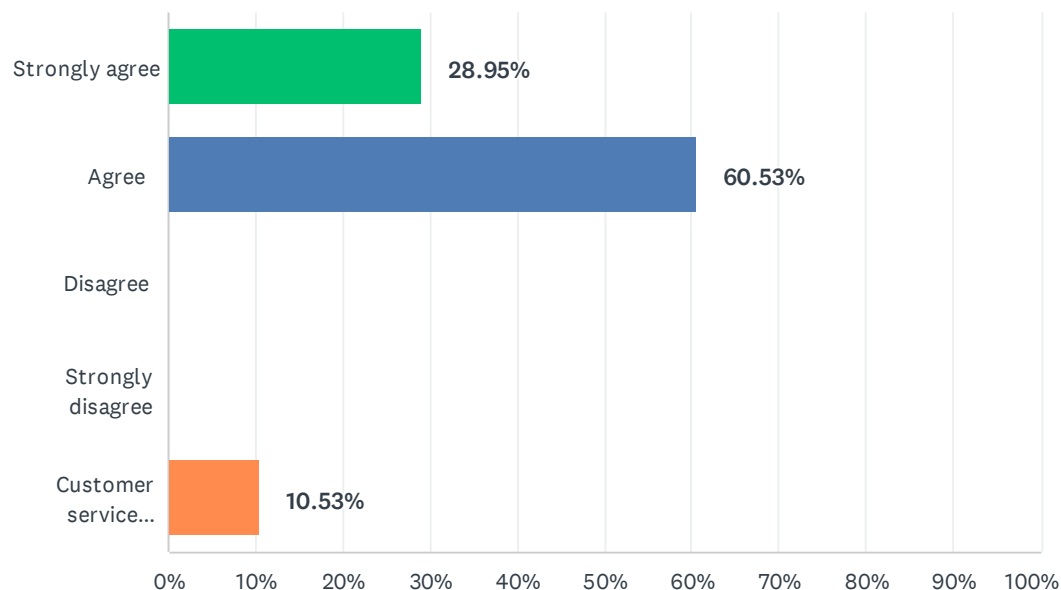




	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Career counseling services provide information to enhance career development.	1.28% 1	2.56% 2	42.31% 33	15.38% 12	38.46% 30	78	3.17
b. Disability services are accessible and satisfactory.	1.28% 1	3.85% 3	39.74% 31	16.67% 13	38.46% 30	78	3.17
c. Counseling staff members are knowledgeable, helpful, and available when needed.	1.28% 1	0.00% 0	43.59% 34	15.38% 12	39.74% 31	78	3.21
d. Overall, I am satisfied with disability and career services.	1.28% 1	2.56% 2	44.87% 35	15.38% 12	35.90% 28	78	3.16

Q15 Student development front desk staff are courteous and helpful in meeting student needs.

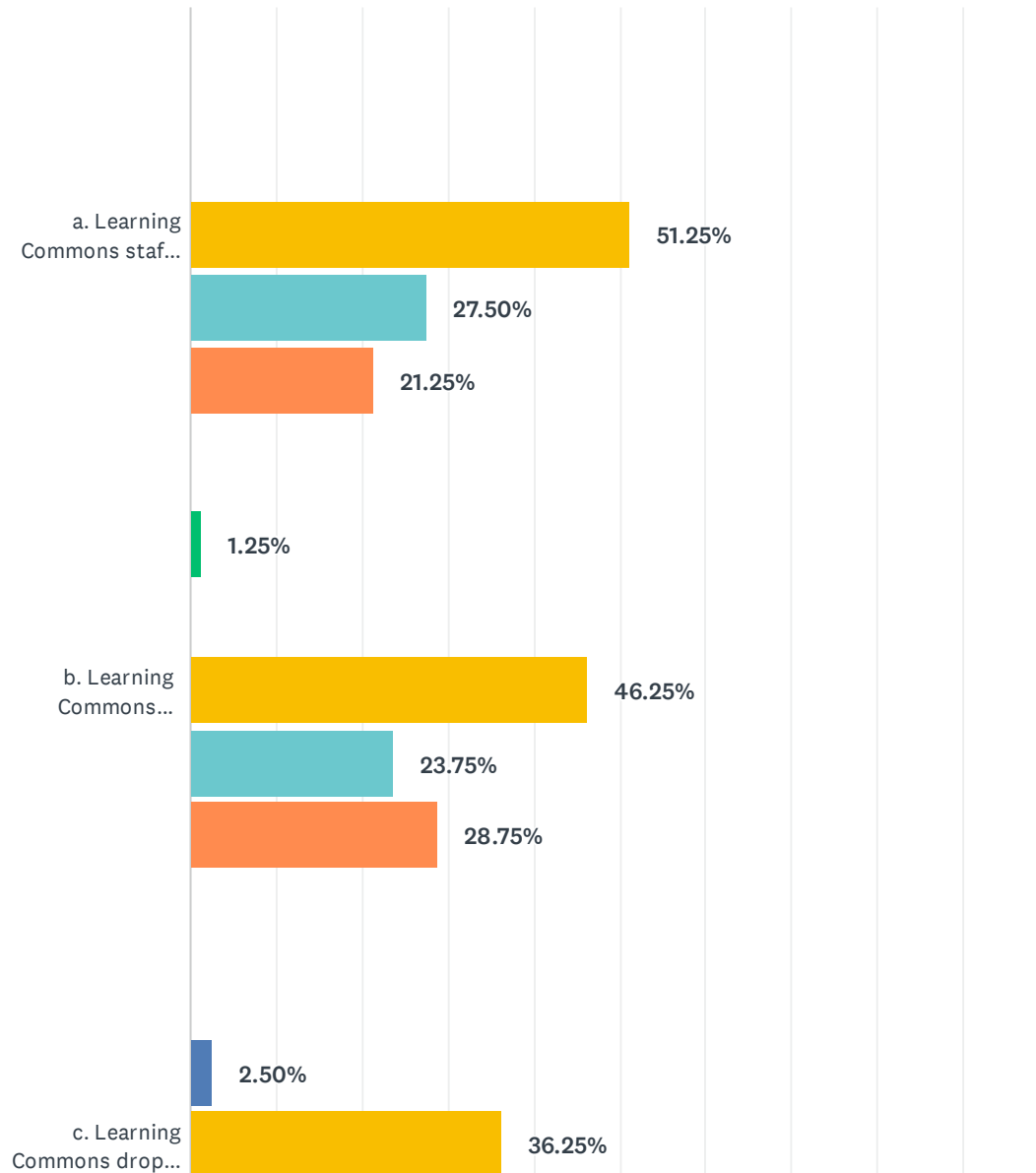
Answered: 76 Skipped: 16

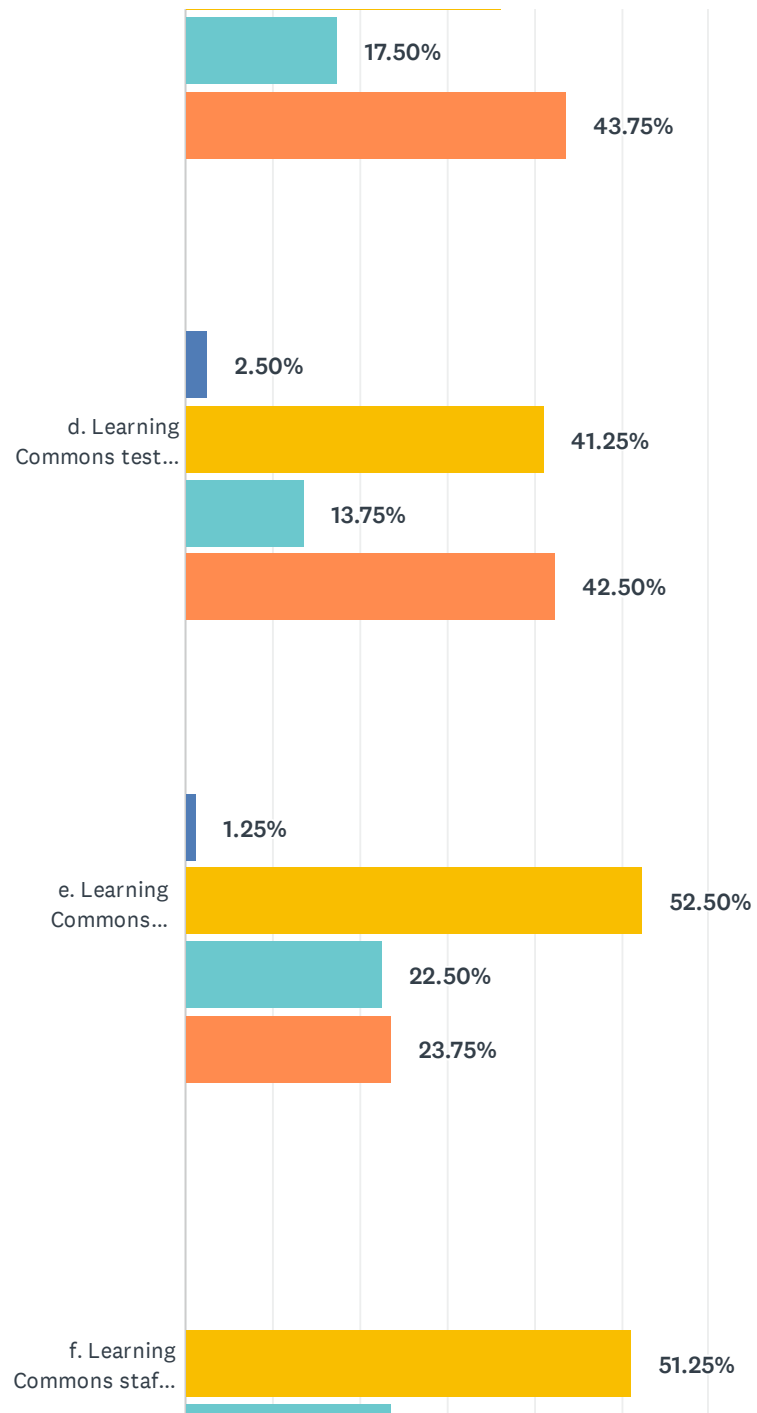


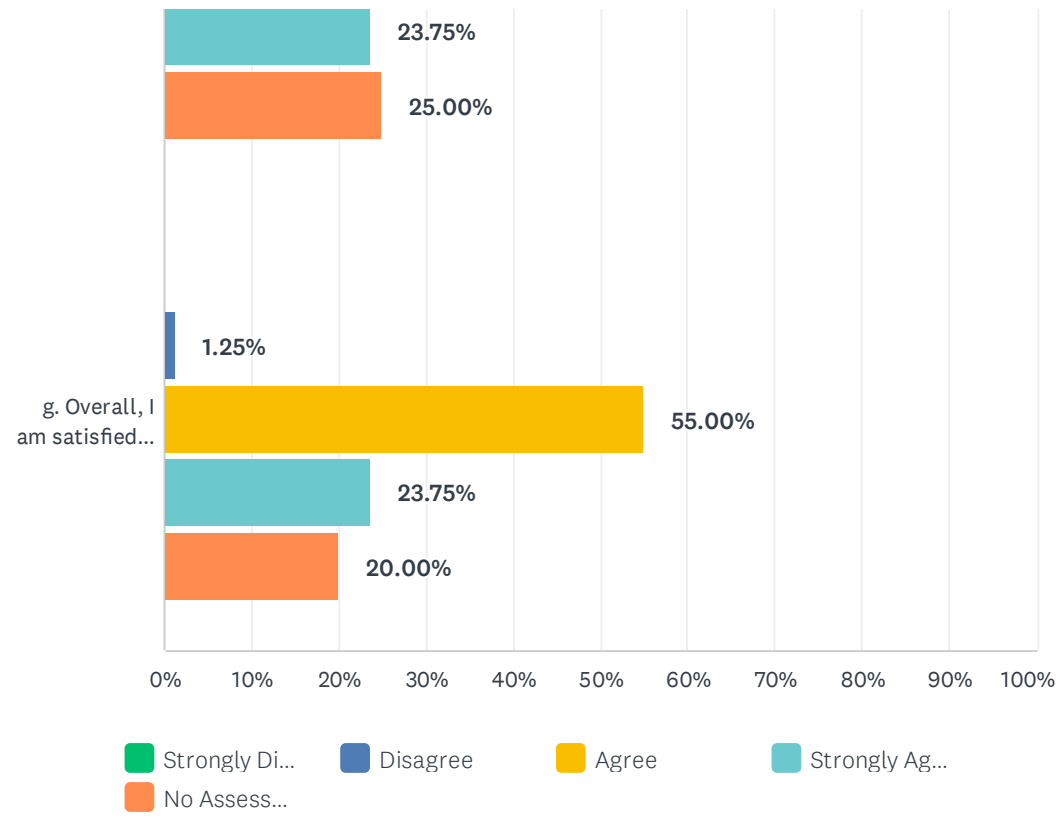
ANSWER CHOICES	RESPONSES	
Strongly agree	28.95%	22
Agree	60.53%	46
Disagree	0.00%	0
Strongly disagree	0.00%	0
Customer service comments/recommendations	10.53%	8
TOTAL		76

Q16 Person and Caswell Learning Commons

Answered: 80 Skipped: 12



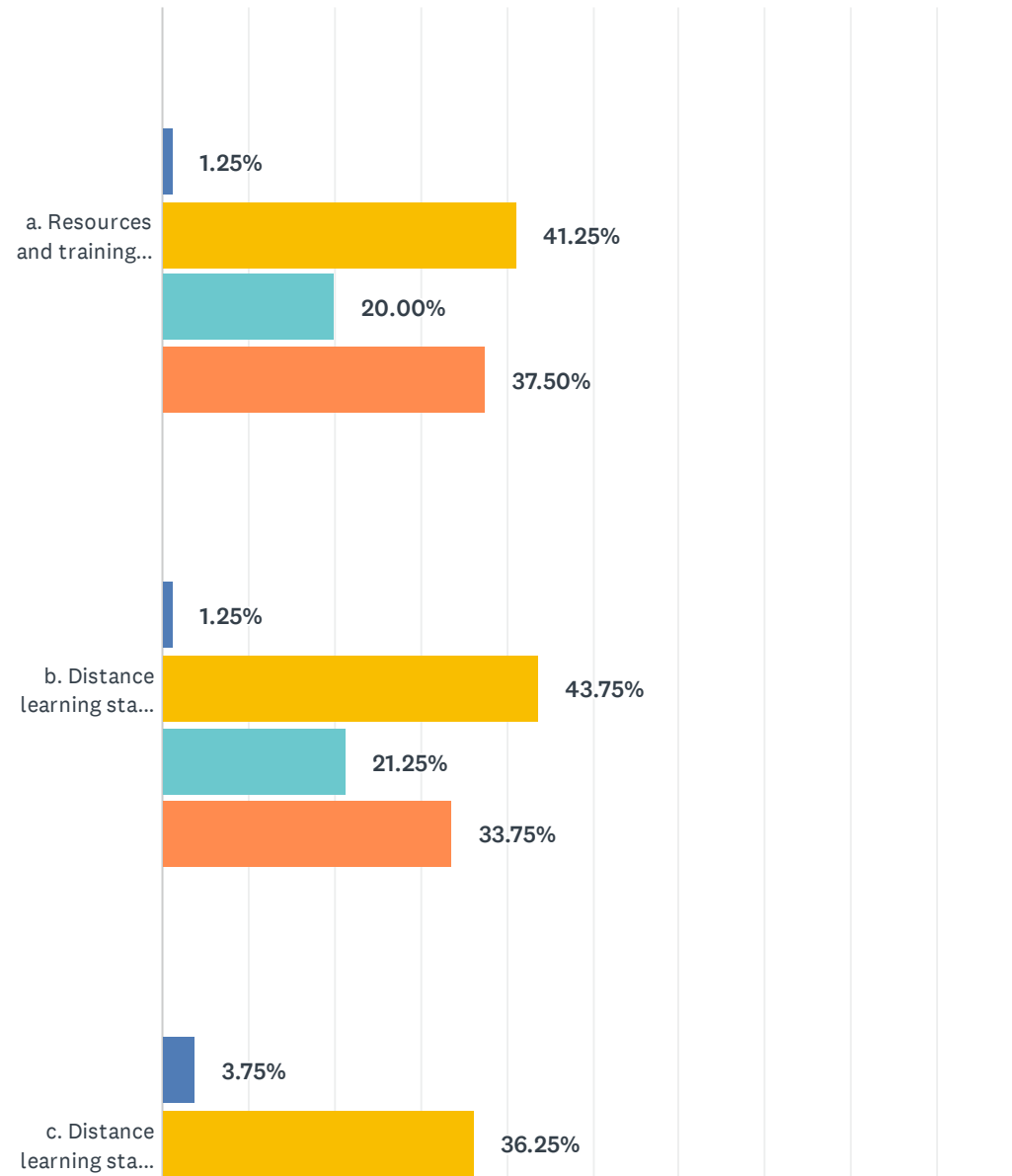


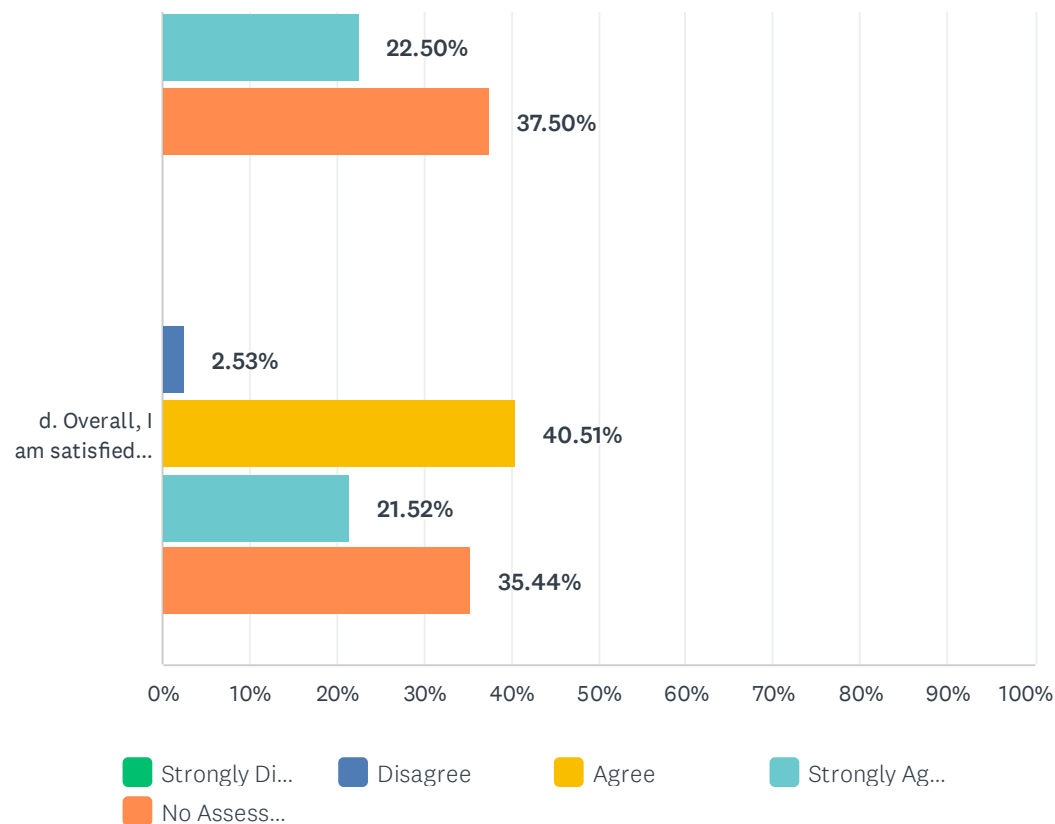


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Learning Commons staff are knowledgeable, helpful, and available when needed.	0.00% 0	0.00% 0	51.25% 41	27.50% 22	21.25% 17	80	3.35
b. Learning Commons resources (collections, databases, equipment) are adequate.	1.25% 1	0.00% 0	46.25% 37	23.75% 19	28.75% 23	80	3.30
c. Learning Commons drop-in tutoring hours are convenient.	0.00% 0	2.50% 2	36.25% 29	17.50% 14	43.75% 35	80	3.27
d. Learning Commons testing procedures are secure and easy to follow.	0.00% 0	2.50% 2	41.25% 33	13.75% 11	42.50% 34	80	3.20
e. Learning Commons promotes student success.	0.00% 0	1.25% 1	52.50% 42	22.50% 18	23.75% 19	80	3.28
f. Learning Commons staff respond to requests promptly.	0.00% 0	0.00% 0	51.25% 41	23.75% 19	25.00% 20	80	3.32
g. Overall, I am satisfied with Learning Commons services.	0.00% 0	1.25% 1	55.00% 44	23.75% 19	20.00% 16	80	3.28

Q17 Distance Learning

Answered: 80 Skipped: 12

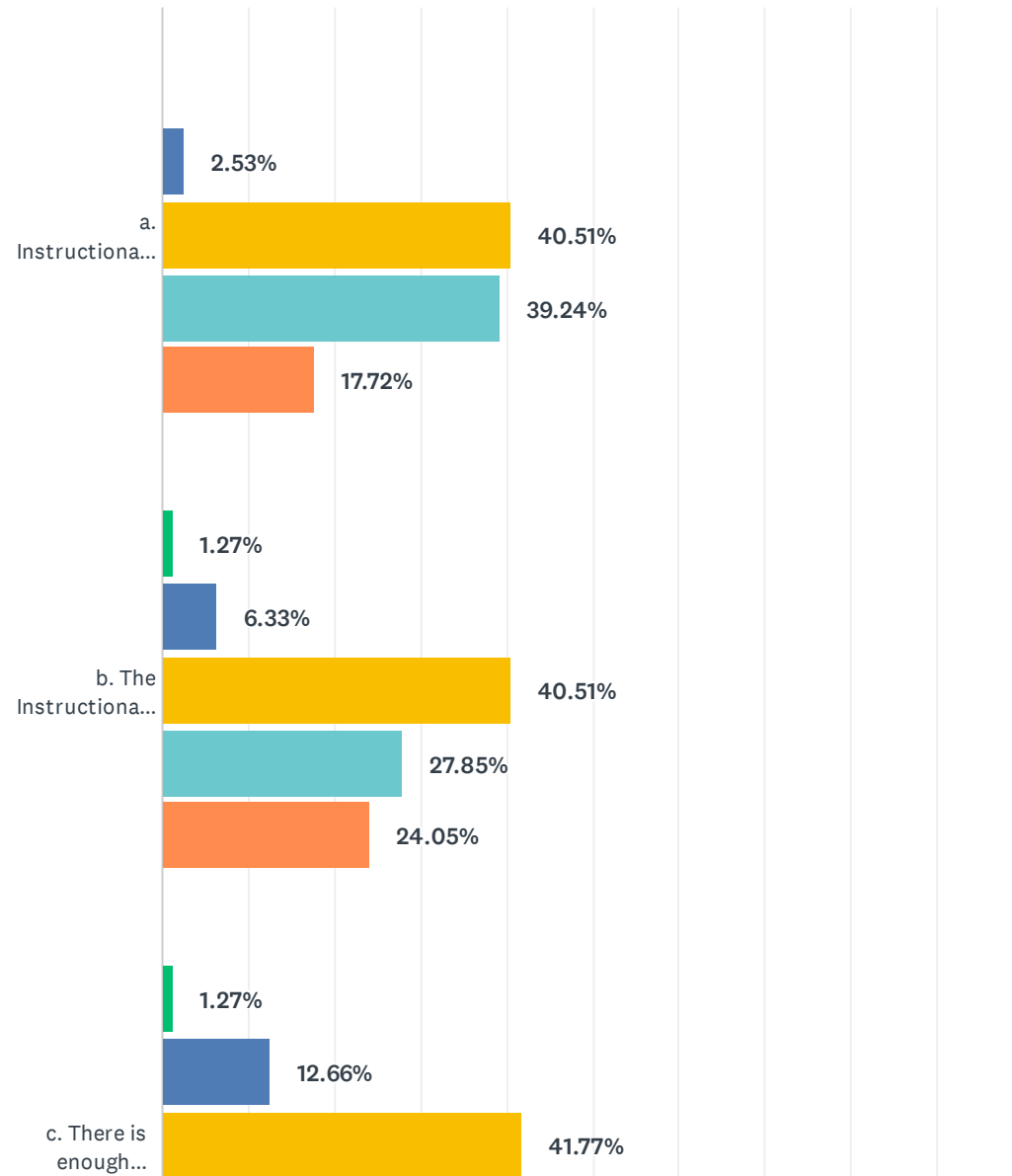


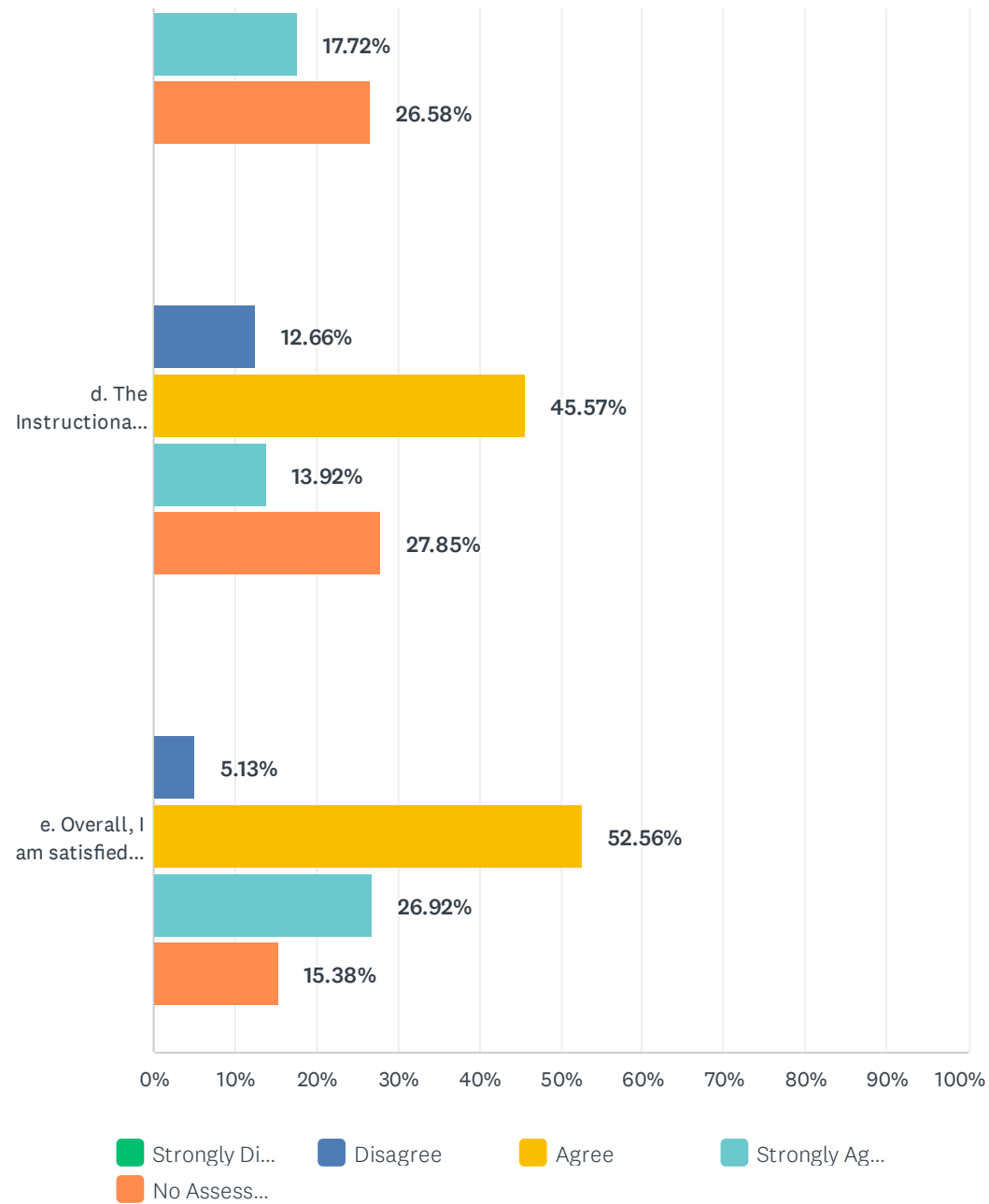


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Resources and training opportunities for using the learning management system are satisfactory.	0.00% 0	1.25% 1	41.25% 33	20.00% 16	37.50% 30	80	3.30
b. Distance learning staff members are knowledgeable, helpful, and available when needed.	0.00% 0	1.25% 1	43.75% 35	21.25% 17	33.75% 27	80	3.30
c. Distance learning staff members respond to requests in a timely manner.	0.00% 0	3.75% 3	36.25% 29	22.50% 18	37.50% 30	80	3.30
d. Overall, I am satisfied with Distance learning services.	0.00% 0	2.53% 2	40.51% 32	21.52% 17	35.44% 28	79	3.29

Q18 Instruction

Answered: 79 Skipped: 13

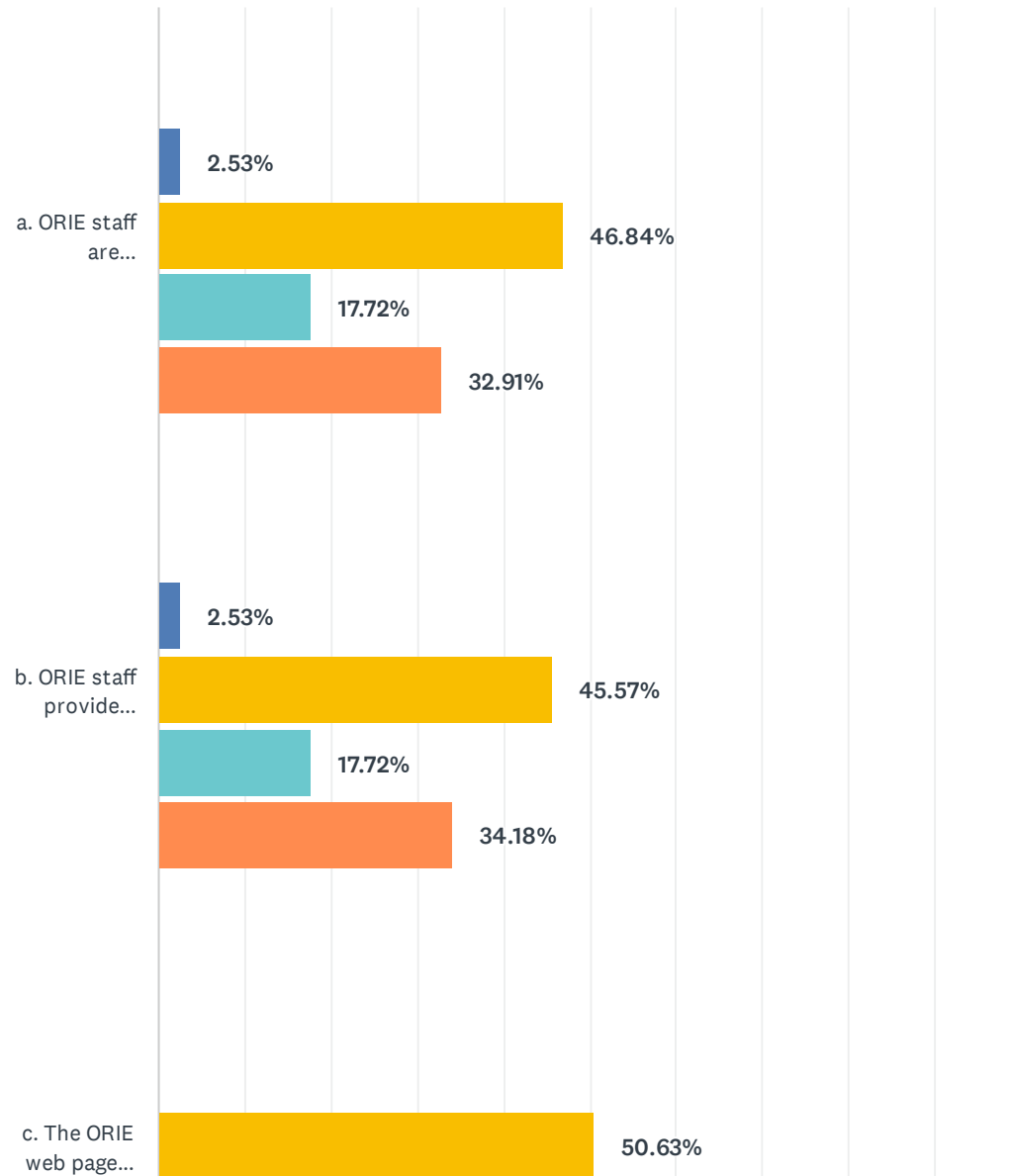


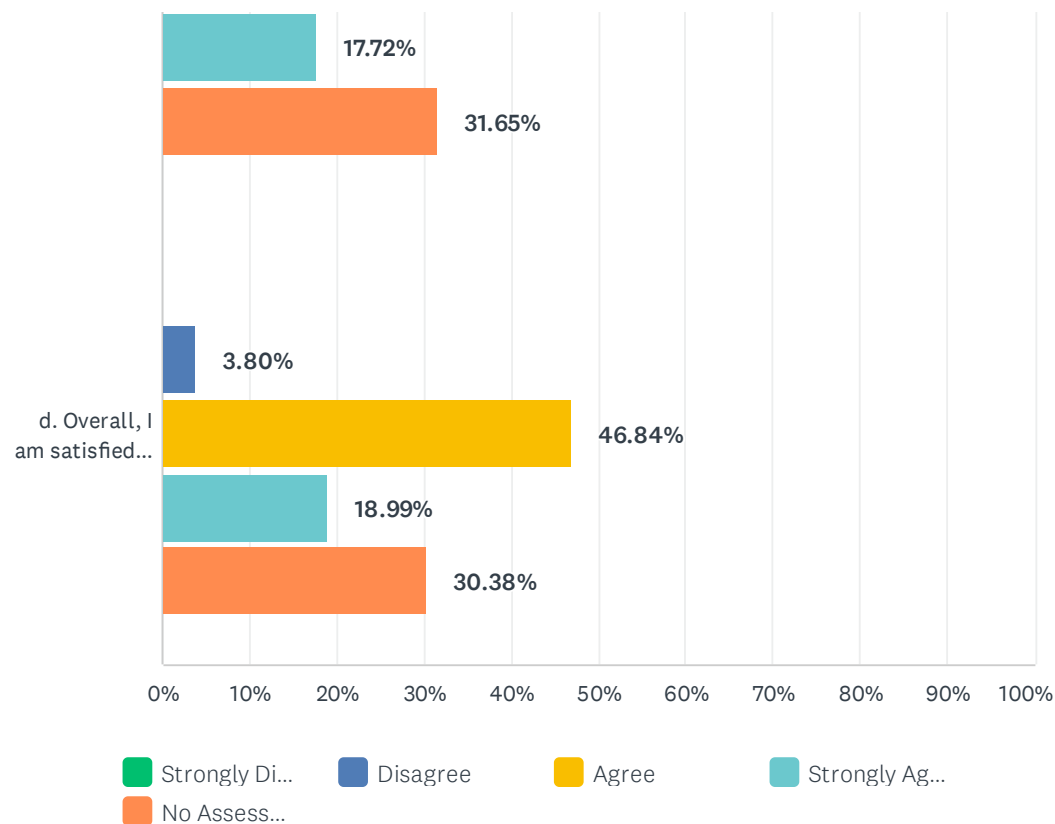


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. Instructional staff and faculty are knowledgeable, helpful, and available when needed.	0.00% 0	2.53% 2	40.51% 32	39.24% 31	17.72% 14	79	3.45
b. The Instructional division provides a good selection and schedule of courses for students.	1.27% 1	6.33% 5	40.51% 32	27.85% 22	24.05% 19	79	3.25
c. There is enough instructional space to meet the needs of faculty and staff.	1.27% 1	12.66% 10	41.77% 33	17.72% 14	26.58% 21	79	3.03
d. The Instructional division provides the most up to date equipment and resources to meet instructional needs.	0.00% 0	12.66% 10	45.57% 36	13.92% 11	27.85% 22	79	3.02
e. Overall, I am satisfied with the services of the Instructional division.	0.00% 0	5.13% 4	52.56% 41	26.92% 21	15.38% 12	78	3.26

Q19 Office of Research and Institutional Effectiveness (ORIE)

Answered: 79 Skipped: 13

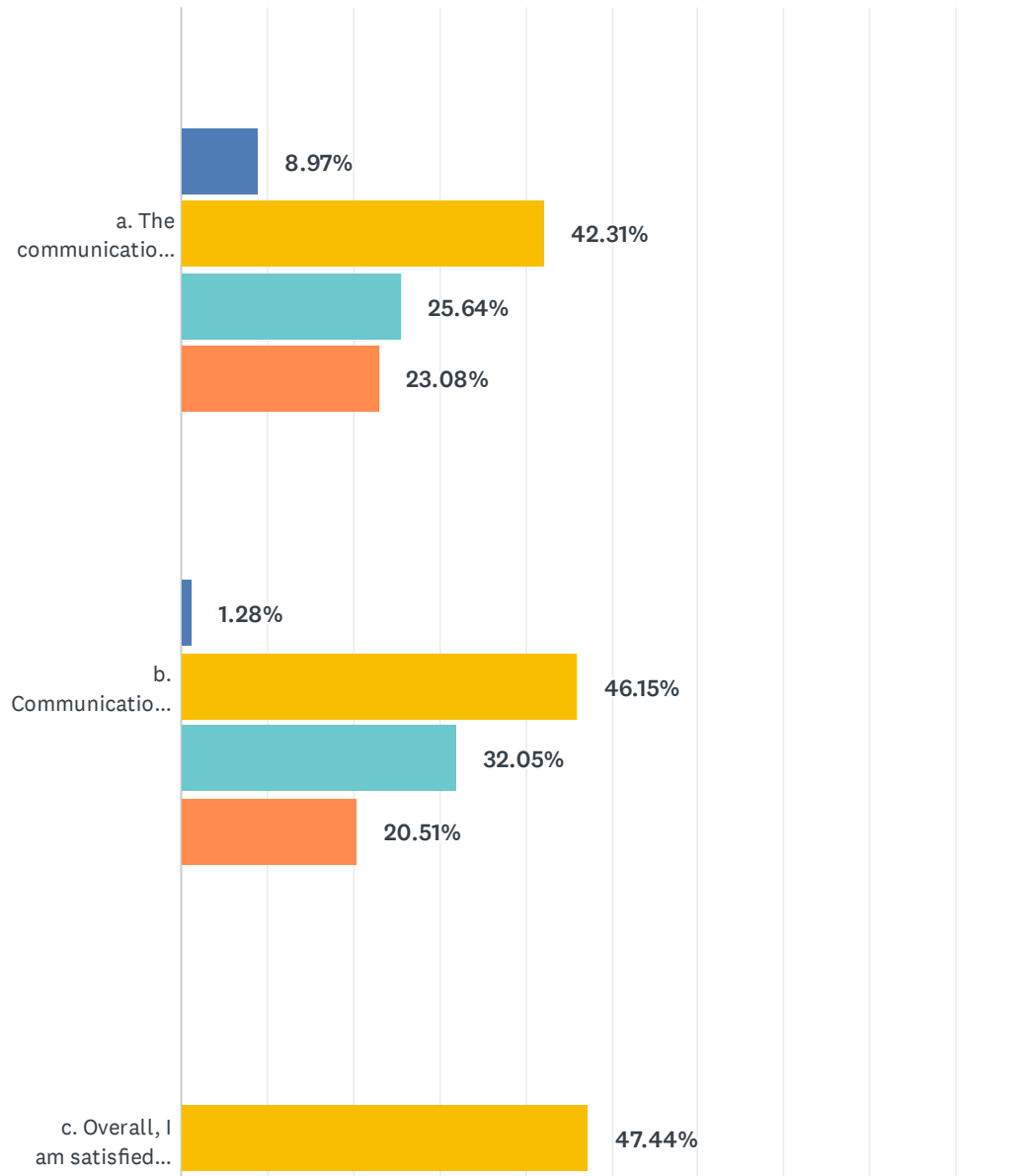


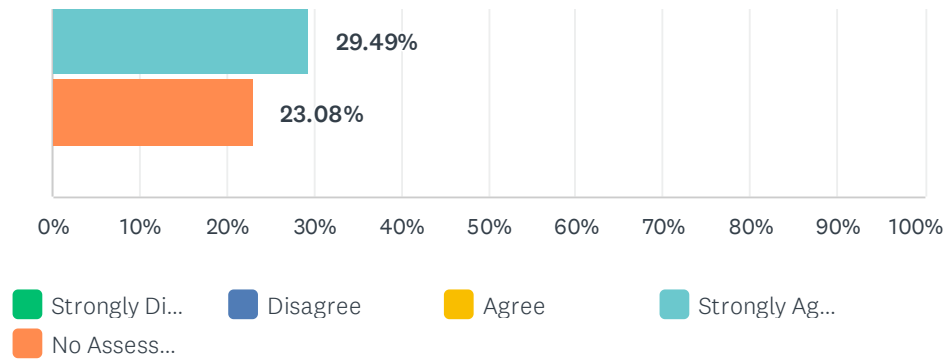


	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. ORIE staff are knowledgeable, helpful, and available when needed.	0.00% 0	2.53% 2	46.84% 37	17.72% 14	32.91% 26	79	3.23
b. ORIE staff provide accurate information in a timely manner.	0.00% 0	2.53% 2	45.57% 36	17.72% 14	34.18% 27	79	3.23
c. The ORIE web page provides access to College data and information I need most frequently.	0.00% 0	0.00% 0	50.63% 40	17.72% 14	31.65% 25	79	3.26
d. Overall, I am satisfied with the services ORIE staff members provide.	0.00% 0	3.80% 3	46.84% 37	18.99% 15	30.38% 24	79	3.22

Q20 Communications

Answered: 78 Skipped: 14

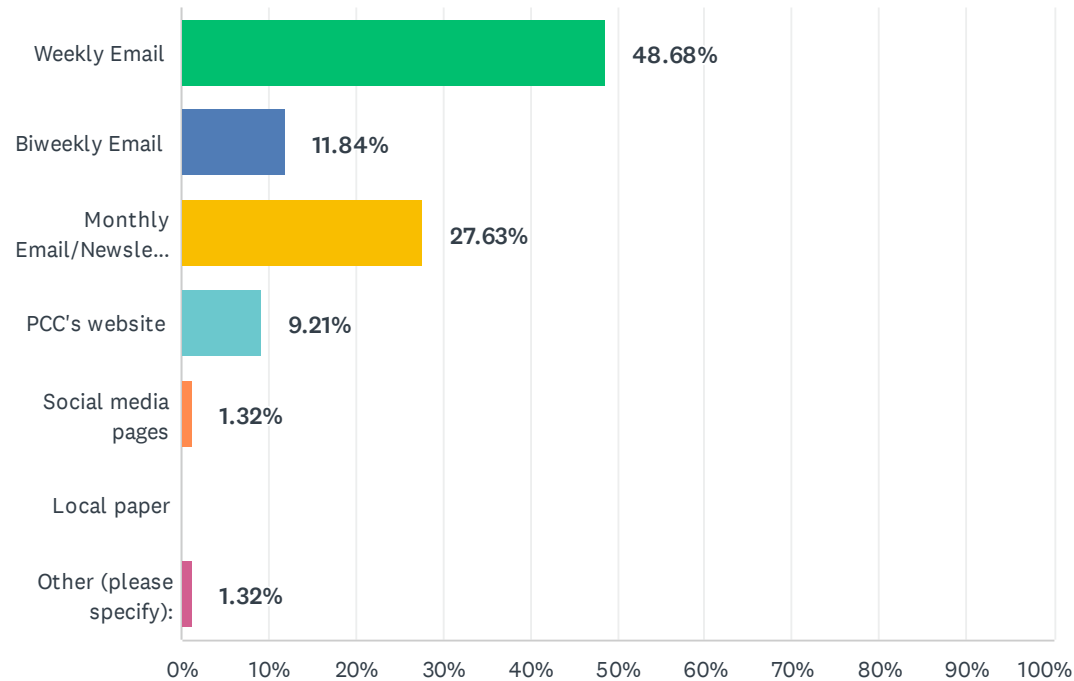




	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. The communications office responds to requests for assistance in a timely manner.	0.00% 0	8.97% 7	42.31% 33	25.64% 20	23.08% 18	78	3.22
b. Communications office staff are knowledgeable, helpful, and available when needed.	0.00% 0	1.28% 1	46.15% 36	32.05% 25	20.51% 16	78	3.39
c. Overall, I am satisfied with the services provided by the communications office.	0.00% 0	0.00% 0	47.44% 37	29.49% 23	23.08% 18	78	3.38

Q21 CommunicationsHow would you like to get regular updates about what's happening at PCC?

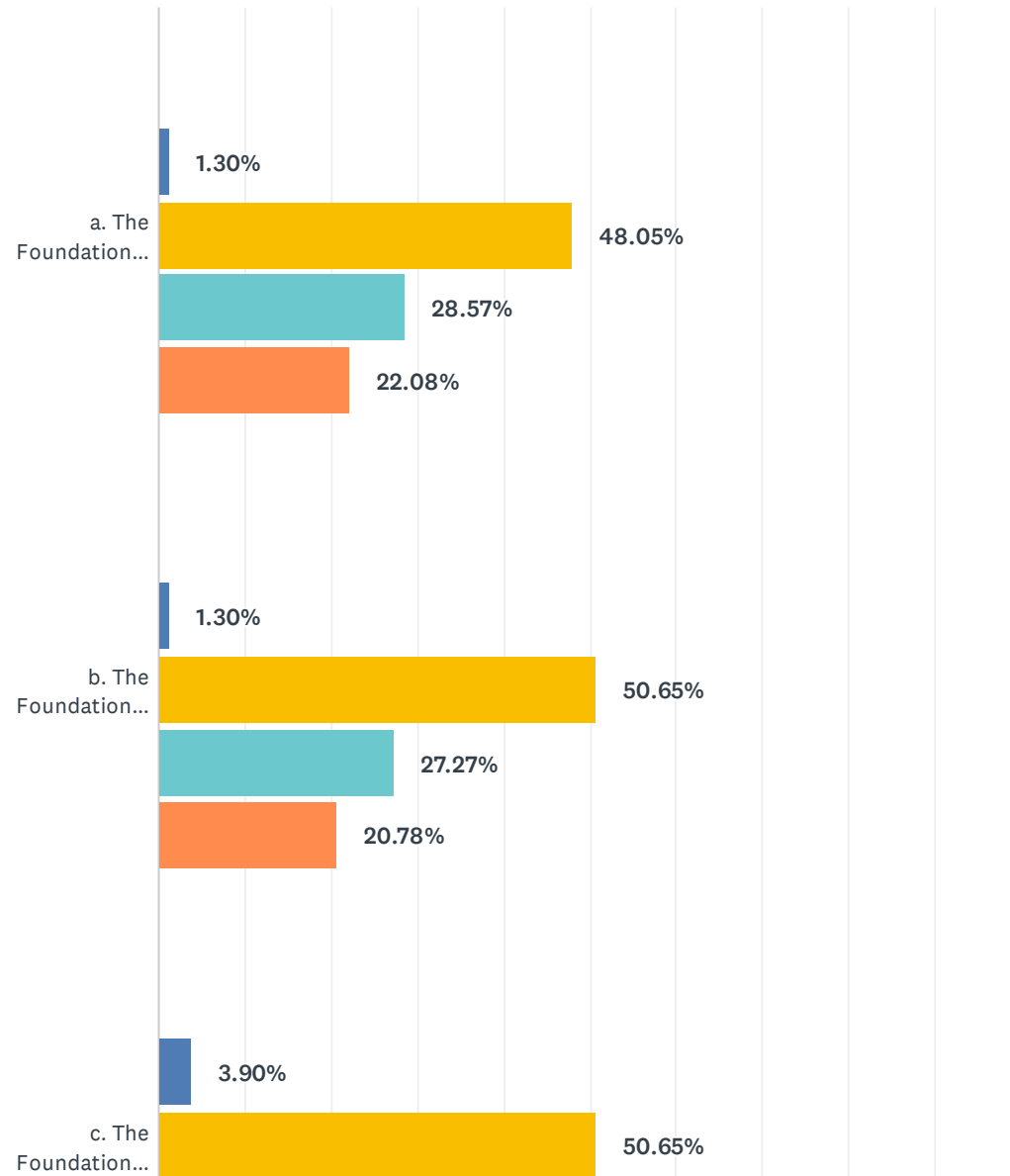
Answered: 76 Skipped: 16

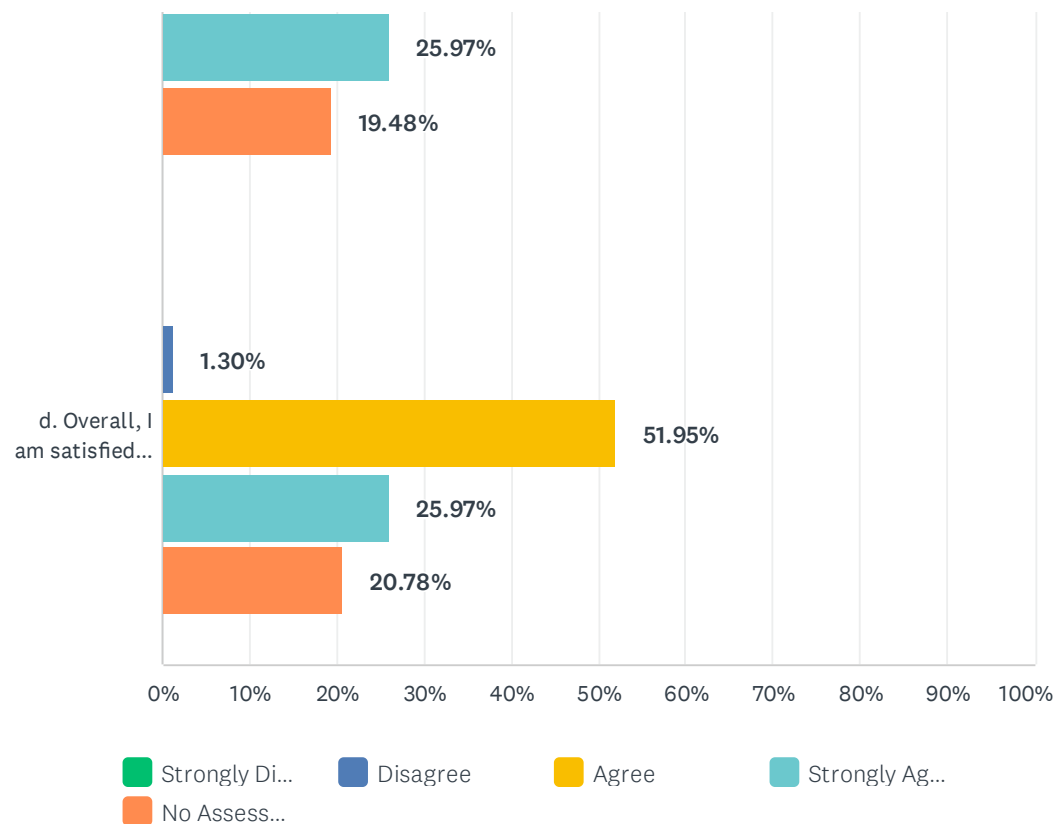


ANSWER CHOICES	RESPONSES	
Weekly Email	48.68%	37
Biweekly Email	11.84%	9
Monthly Email/Newsletter	27.63%	21
PCC's website	9.21%	7
Social media pages	1.32%	1
Local paper	0.00%	0
Other (please specify):	1.32%	1
TOTAL		76

Q22 Advancement

Answered: 77 Skipped: 15

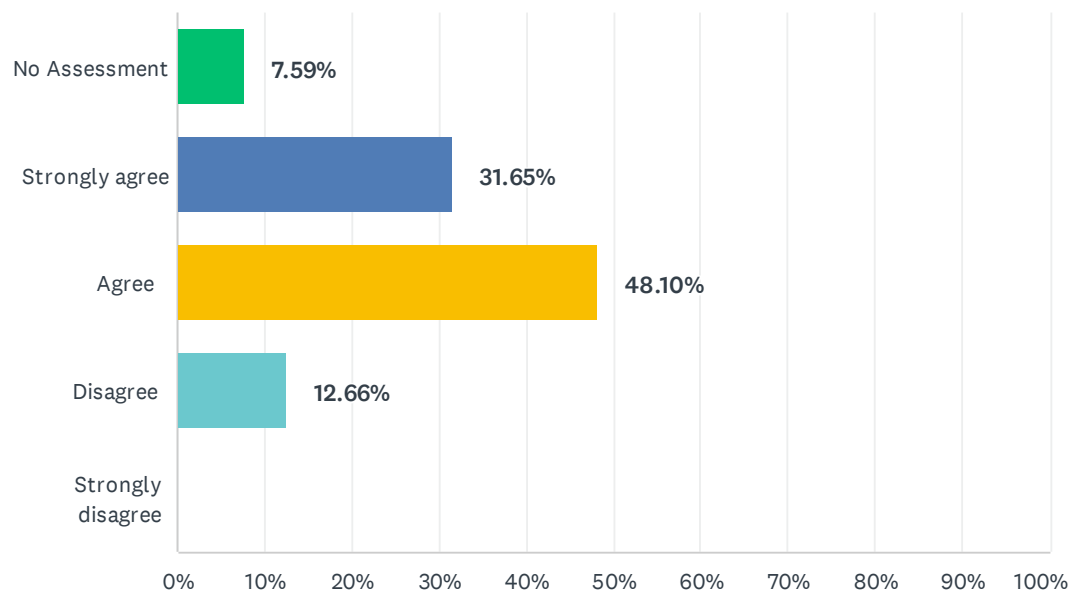




	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	NO ASSESSMENT	TOTAL	WEIGHTED AVERAGE
a. The Foundation staff are knowledgeable, helpful, and available when needed.	0.00% 0	1.30% 1	48.05% 37	28.57% 22	22.08% 17	77	3.35
b. The Foundation provides beneficial information about funding opportunities (professional development, mini-grants, faculty and staff excellence, and scholarships).	0.00% 0	1.30% 1	50.65% 39	27.27% 21	20.78% 16	77	3.33
c. The Foundation presents useful material about giving opportunities for faculty and staff.	0.00% 0	3.90% 3	50.65% 39	25.97% 20	19.48% 15	77	3.27
d. Overall, I am satisfied with the PCC Foundation.	0.00% 0	1.30% 1	51.95% 40	25.97% 20	20.78% 16	77	3.31

Q23 I have adequate opportunities for professional development to improve my knowledge and skill base.

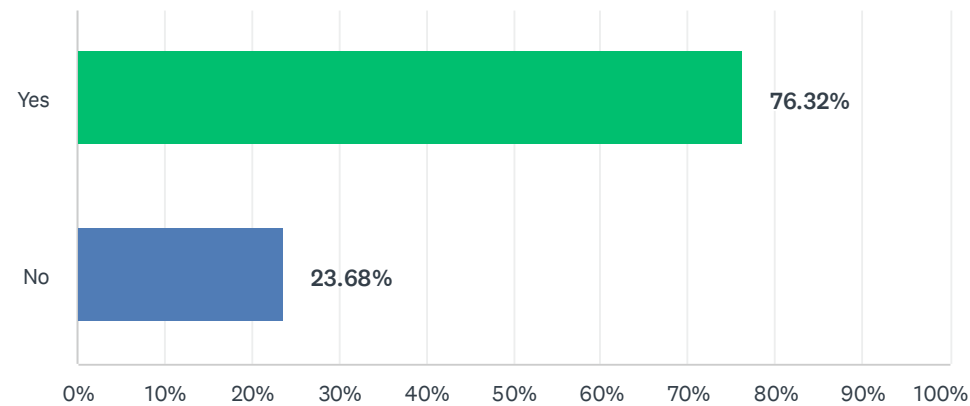
Answered: 79 Skipped: 13



ANSWER CHOICES	RESPONSES	
No Assessment	7.59%	6
Strongly agree	31.65%	25
Agree	48.10%	38
Disagree	12.66%	10
Strongly disagree	0.00%	0
TOTAL		79

Q24 Did you attend any professional development sessions during the most recent convocation week?

Answered: 76 Skipped: 16



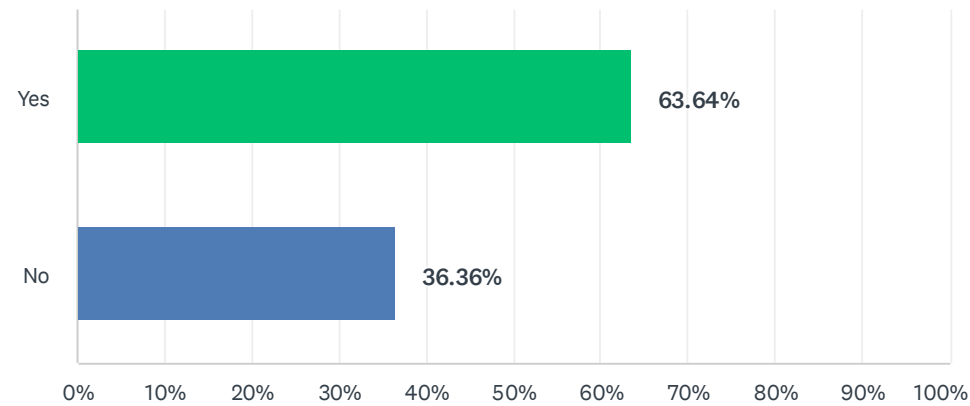
ANSWER CHOICES	RESPONSES	
Yes	76.32%	58
No	23.68%	18
TOTAL		76

Q25 What types of professional development sessions would you like to attend during the upcoming convocation week?

Answered: 30 Skipped: 62

Q26 Are you aware that the College provides a selection of archived professional development webinars through the LRC?

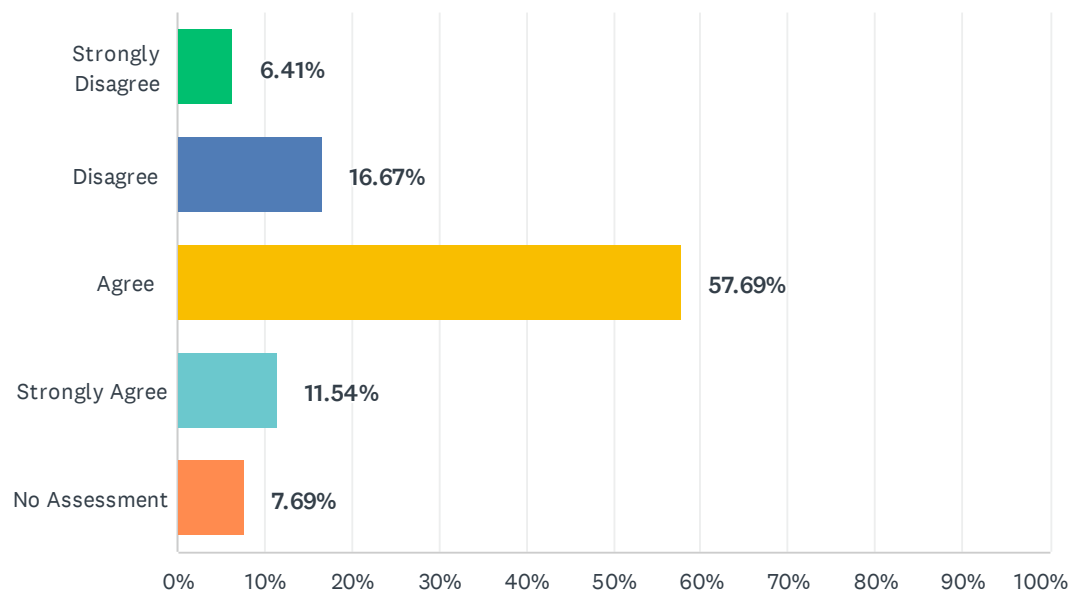
Answered: 77 Skipped: 15



ANSWER CHOICES	RESPONSES	
Yes	63.64%	49
No	36.36%	28
TOTAL		77

Q27 Overall are you satisfied with the content/quality of professional development opportunities at PCC?

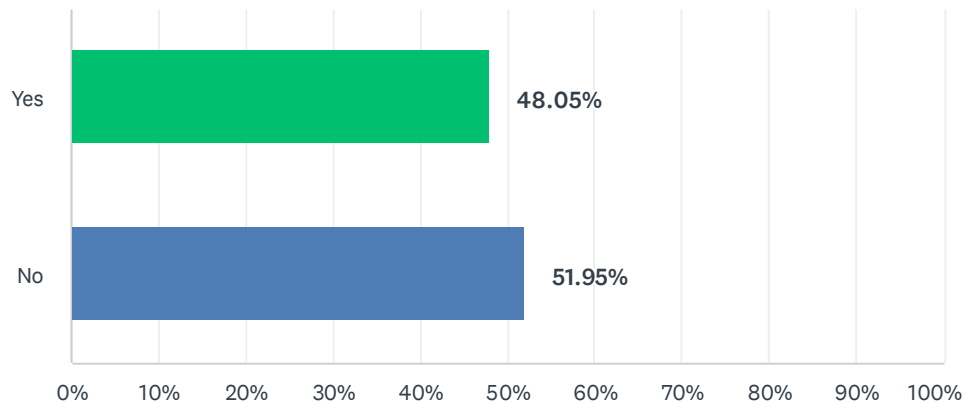
Answered: 78 Skipped: 14



ANSWER CHOICES	RESPONSES	
Strongly Disagree	6.41%	5
Disagree	16.67%	13
Agree	57.69%	45
Strongly Agree	11.54%	9
No Assessment	7.69%	6
TOTAL		78

Q28 Have you volunteered in the community during this fiscal year?

Answered: 77 Skipped: 15



ANSWER CHOICES	RESPONSES	
Yes	48.05%	37
No	51.95%	40
TOTAL		77

Q29 If yes, please list the place(s) where you have volunteered this year.

Answered: 24 Skipped: 68

Q30 Are there additional professional development activities you would like the College to offer?

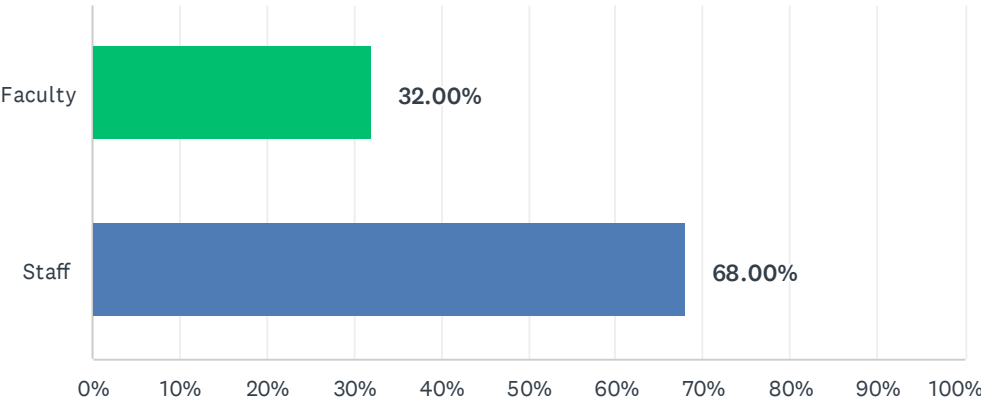
Answered: 9 Skipped: 83

Q31 Other professional development comments/recommendations

Answered: 5 Skipped: 87

Q32 Primary job classification

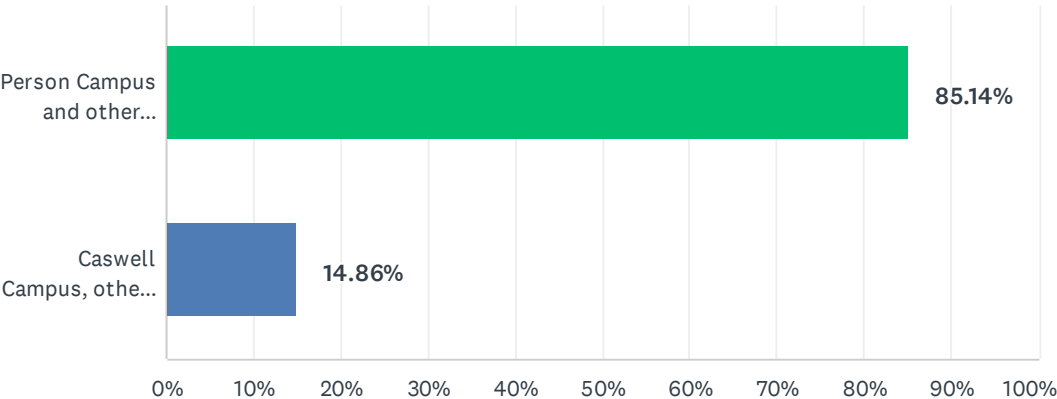
Answered: 75 Skipped: 17



ANSWER CHOICES	RESPONSES	
Faculty	32.00%	24
Staff	68.00%	51
TOTAL		75

Q33 Primary job location

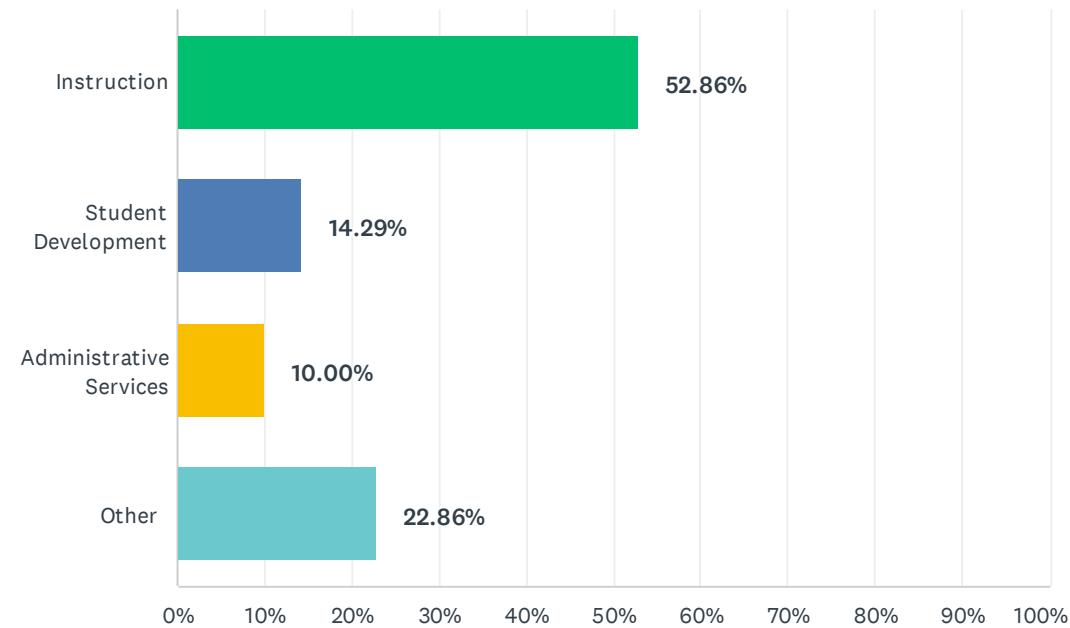
Answered: 74 Skipped: 18



ANSWER CHOICES	RESPONSES	
Person Campus and other Person County Locations	85.14%	63
Caswell Campus, other Caswell County locations, and all correctional facilities	14.86%	11
TOTAL		74

Q34 Primary Division

Answered: 70 Skipped: 22



ANSWER CHOICES	RESPONSES	
Instruction	52.86%	37
Student Development	14.29%	10
Administrative Services	10.00%	7
Other	22.86%	16
TOTAL		70

Q35 Additional comments/recommendations

Answered: 3 Skipped: 89