New Student Orientation: The On-Ramp to a Structured Pathway

Guilford Technical Community College

NC Summer Performance Partnership Summit 2015
Questions

- Does your college offer orientation?
- Does your college offer online orientation?
- Is orientation mandatory?
Orientation at GTCC

- **Pre-2005**: 1 hour optional information session
- **2005**:
  - 3 hour optional orientation
  - Student Orientation, Advising, & Registration
- **2010**:
  - Mandatory SOAR
  - Online orientation available
- **2013**:
  - Mandatory New Student Orientation
Student Orientation, Advising, & Registration

- Prior to registration
- Assumed student knew how to apply
- 300 students
- Developmental students separated
- Not required to use GTCC online systems
- Advisors scheduled and registered classes
New Student Orientation

- Year-round
- Engages student at first interest
- Walks through process
- Students can monitor application status
- Online modules
- Activate account, Moodle, WebAdvisor, SSP
- 25-40 students
- Faculty advise on program
You will learn about...

- Completing your application
- Choosing a program
- Submitting transcripts
- Placement testing
- Financial Aid
- Completing Pre-Orientaion and Orientation
- Paying for classes
Use CFNC's career exploration tools to learn about yourself and explore career options.

- Match your interests to careers
- Find out which career cluster is right for you

Log in with your CFNC account or create an account. This is the same account you use to apply to GTCC.

Type a keyword from career interests in the search box below.
(Examples of keywords: aviation, food, college transfer, and medical)

Search
Checklist

- Application Processed
- Placement Requirements Met (may or may not be required; based on program requirements)
- Transcript(s) Received (may or may not be required; based on program requirements)
- Titan Username Created (required for Pre-Orientation)

Verify your student information

<table>
<thead>
<tr>
<th>Name</th>
<th>Student ID</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1685095</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Address</th>
<th>City, State, Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Greensboro NC 27403</td>
</tr>
</tbody>
</table>

Your Titan Username and E-Mail

<table>
<thead>
<tr>
<th>Titan Username</th>
<th>Titan E-Mail (E-Mail Address)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Learn how to activate your account

Activate your account now

Enrollment Applications

<table>
<thead>
<tr>
<th>Program</th>
<th>Date</th>
<th>Status</th>
<th>Residency Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate in Arts</td>
<td>8/19/2013</td>
<td>You have been admitted to GTCC</td>
<td>In State</td>
</tr>
</tbody>
</table>

Your residency status for tuition purposes is In State. Click to appeal residency status.

Institutions Attended

<table>
<thead>
<tr>
<th>Name</th>
<th>Transcript Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Western High School</td>
<td>Official transcripts received</td>
</tr>
</tbody>
</table>

Placement Testing Status

<table>
<thead>
<tr>
<th>Test Type</th>
<th>Is Placement Testing Needed?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reading</td>
<td>No</td>
</tr>
<tr>
<td>Writing</td>
<td>No</td>
</tr>
<tr>
<td>Math</td>
<td>No</td>
</tr>
</tbody>
</table>

Note: Placement test requirements vary depending on program selection.

Developmental Math Placement

<table>
<thead>
<tr>
<th>Module</th>
<th>Has Credit been received?</th>
</tr>
</thead>
<tbody>
<tr>
<td>DMA010</td>
<td>Yes</td>
</tr>
</tbody>
</table>
Activate Titan Account
During Pre-Orientation, you will learn about:

- Laws relating to students
- Campus information
- Campus services
- Online and academic resources
- Civility
- Registrar procedures
- Developmental Education
- College jargon
- Career exploration
- Student Life
- Next steps
Question 1: When are student IDs issued?
- The first three days of the month.
- When the school is accepting tuition payments.
- Any time during the semester.

Question 2: Students who engage in illegal activities or violate college rules and regulations at a GTCC event are subject to arrest and/or disciplinary action.
- True
- False

Question 3: The Family Educational Rights and Privacy Act (FERPA) is a federal law that protects the privacy of student records. Under this law, no one may view a student's record without the student's permission if the student is over 21 years of age.
- True
- False

Question 4: You will not be eligible to attend Orientation unless you score 90% or higher on this quiz.
# Orientation Sign-Up

<table>
<thead>
<tr>
<th>Name</th>
<th>Student ID</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Enrollment Applications

<table>
<thead>
<tr>
<th>Program (click drop-down to change)</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate in General Education</td>
<td>6/29/2011</td>
</tr>
</tbody>
</table>

**NOTE:** Changing your program here only assures that you attend the correct orientation for the program you would like to pursue. To officially change your program, [click here](#), complete and fax the program change form or come to one of our campuses to complete the program change form.

### Institutions Attended

<table>
<thead>
<tr>
<th>Name</th>
<th>Transcript Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unknown High School</td>
<td>Official transcripts received</td>
</tr>
</tbody>
</table>

### Placement Testing Status

<table>
<thead>
<tr>
<th>Subject</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reading</td>
<td>Transfer Credit Waived Testing</td>
</tr>
<tr>
<td>Writing</td>
<td>Transfer Credit Waived Testing</td>
</tr>
<tr>
<td>Math</td>
<td>No Placement Testing</td>
</tr>
</tbody>
</table>
Orientation Sign-Up

New Student Orientation Registration
Select an Online Orientation Session

<table>
<thead>
<tr>
<th>Session Type</th>
<th>Date/Time</th>
<th>Campus</th>
</tr>
</thead>
<tbody>
<tr>
<td>Register</td>
<td>Monday, September 30, 2013 3:00 PM</td>
<td>Jamestown</td>
</tr>
<tr>
<td>Register</td>
<td>Monday, October 8, 2013 3:00 PM</td>
<td>Jamestown</td>
</tr>
</tbody>
</table>

OR

Select a Face to Face Orientation Session

<table>
<thead>
<tr>
<th>Session Type</th>
<th>Date/Time</th>
<th>Campus</th>
</tr>
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About Orientation | Register
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You will learn about...

- Transitioning from high school to college
- Transferring to a four-year school
- Student perspective
- Classroom and online etiquette
- Attendance
- GTCC electronic systems
- Academic advising
Orientation Staffing

- **Face to Face Orientation**
  - Coordinated by Assistant Director
  - Orientation Assistant – Prep-work, follow up with emails, phone calls etc.
  - Presentations, etc.: 2 part-time Student Success Center Staff
  - 2 orientation leaders(work-study students)
  - Advising: Faculty & 2 – 3 part-time Student Success Center Staff

- **Online Orientation**
  - Monitored by full-time staff member as part of regular job responsibilities.
Face-To-Face Orientation

- Welcome videos by various administrators (i.e. President, VPs, and Deans)
- Information session
  - First-time in college/transfer
  - Current student
  - Faculty member
  - Career assessment
- Advising by program faculty
  - Creates MAP in SSP
- WebAdvisor training
  - Student self-registers
- Optional campus tour
SSP Intake Form

Goals

* Indicates required field.

Education/Career Goal

- Uncertain
- Certificate
- Associate Degree
- Bachelor's Degree
- Workforce Development
- Military
- Diploma
- Other

What is your planned major?
### SSP My Academic Plan (MAP)

#### Fall 2014
- CUL-110A: 1
- CUL-110: 2
- CIS-111: 2
- CUL-140: 5
- CUL-135: 2
- CUL-160: 3
- CUL-135A: 1
- **Term Cr. Hrs:** 16.00

#### Spring 2015
- CUL-112: 3
- HRM-110: 3
- CUL-150A: 1
- CUL-150: 2
- CUL-240: 5
- MAT-143: 3
- **Term Cr. Hrs:** 17.00

#### Summer 2015
- CUL-120: 2
- CUL-170: 3
- ENG-111: 3
- WBL-111: 1
- **Term Cr. Hrs:** 9.00

#### Fall 2015
- HUM-110: 3
- SOC-210: 3
- CUL-230: 5
- CUL-270: 3
- **Term Cr. Hrs:** 14.00

#### Spring 2016
- CUL-260: 3
- WBL-121: 1
- COM-120: 3
- HRM-245: 3
- CUL-250: 5
- **Term Cr. Hrs:** 15.00

#### Summer 2016
- **Term Cr. Hrs:** 0.00
Orientation Format

Spring 2014

Fall 2014

F2F
Online
Most Helpful

- Welcome from President
- Welcome from VP
- Transition from HS to college
- Experiences from GTCC student
- Classroom etiquette and expectations
- Attendance, census date, and withdrawal
- What is academic advising
- Advising session
- WebAdvisor training
- Moodle training
- Titan email training
- e2campus training
- Campus tour

Spring 2014
Fall 2014
Benefits

- Monitor application status
- More information over longer period of time
- Self-paced
- Review possible
- Automation reduces tedious work
- Routes students to appropriate orientation
- More data collection
- Electronic record of advising
Challenges

- Students without computer or Internet access
- Availability of technical help
- Browser specificity
- Pop-ups
- Cannot verify students watched presentations
- Still includes manual processes
- Student self-determination
Questions?

Want more information? Contact one of us!

- **Keisha Jones, Director**
  Student Success Center
  kljones11@gtcc.edu

- **Kristi Short, Director**
  Center for Academic Engagement
  keshort@gtcc.edu