














## 1. Information on registration and course selection is clear and available to students.

		Response Percent	Response Count
Very Satisfied		32.5%	25
<b>Satisfied</b>		<b>55.8%</b>	<b>43</b>
Dissatisfied		10.4%	8
Very Dissatisfied		0.0%	0
Don't Know		1.3%	1
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>






## 2. Procedures regarding the admission process are clear and easy to follow.

		Response Percent	Response Count
Very Satisfied		35.5%	27
<b>Satisfied</b>		<b>57.9%</b>	<b>44</b>
Dissatisfied		3.9%	3
Very Dissatisfied		0.0%	0
Don't Know		2.6%	2
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>






### 3. There are adequate student activities offered on campus.

		Response Percent	Response Count
Very Satisfied		20.3%	15
<b>Satisfied</b>		<b>45.9%</b>	<b>34</b>
Dissatisfied		16.2%	12
Very Dissatisfied		2.7%	2
Don't Know		14.9%	11
<b>answered question</b>			<b>74</b>
<b>skipped question</b>			<b>3</b>






### 4. Academic counselors are knowledgeable about programs and see students in a timely manner.

		Response Percent	Response Count
Very Satisfied		27.3%	21
<b>Satisfied</b>		<b>42.9%</b>	<b>33</b>
Dissatisfied		15.6%	12
Very Dissatisfied		6.5%	5
Don't Know		7.8%	6
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>

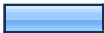




**5. The Counseling Center provides adequate services to students dealing with academic & personal concerns.**

		Response Percent	Response Count
Very Satisfied		31.2%	24
Satisfied		29.9%	23
Dissatisfied		11.7%	9
Very Dissatisfied		3.9%	3
Don't Know		23.4%	18
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>






**6. The Career Counseling Center has adequate services available to help me decide on a career.**

		Response Percent	Response Count
Very Satisfied		14.5%	11
<b>Satisfied</b>		<b>40.8%</b>	<b>31</b>
Dissatisfied		5.3%	4
Very Dissatisfied		1.3%	1
Don't Know		38.2%	29
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>

**7. The Career Counseling Center provides students with the tools needed to gain employment.**

		Response Percent	Response Count
Very Satisfied		14.7%	11
Satisfied		25.3%	19
Dissatisfied		4.0%	3
Very Dissatisfied		2.7%	2
<b>Don't Know</b>		<b>53.3%</b>	<b>40</b>
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>

**8. Transfer counselors are knowledgeable about the transition to four year universities.**

		Response Percent	Response Count
Very Satisfied		12.5%	9
Satisfied		23.6%	17
Dissatisfied		4.2%	3
Very Dissatisfied		1.4%	1
<b>Don't Know</b>		<b>58.3%</b>	<b>42</b>
<b>answered question</b>			<b>72</b>
<b>skipped question</b>			<b>5</b>






### 9. Transfer counselors are knowledgeable about the transfer program requirements.

		Response Percent	Response Count
Very Satisfied		14.9%	11
Satisfied		24.3%	18
Dissatisfied		4.1%	3
Very Dissatisfied		2.7%	2
<b>Don't Know</b>		<b>54.1%</b>	<b>40</b>
<b>answered question</b>			<b>74</b>
<b>skipped question</b>			<b>3</b>


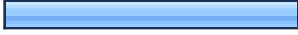



### 10. Financial Aid counselors are helpful.

		Response Percent	Response Count
Very Satisfied		37.7%	29
<b>Satisfied</b>		<b>42.9%</b>	<b>33</b>
Dissatisfied		9.1%	7
Very Dissatisfied		0.0%	0
Don't Know		10.4%	8
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>






**11. There is an adequate number of Financial Aid workshops offered for students to learn about the financial aid process.**

		Response Percent	Response Count
Very Satisfied		19.7%	15
<b>Satisfied</b>		<b>46.1%</b>	<b>35</b>
Dissatisfied		9.2%	7
Very Dissatisfied		1.3%	1
Don't Know		23.7%	18
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>




**12. Adequate financial aid is available for most students.**

		Response Percent	Response Count
Very Satisfied		33.3%	25
<b>Satisfied</b>		<b>44.0%</b>	<b>33</b>
Dissatisfied		6.7%	5
Very Dissatisfied		2.7%	2
Don't Know		13.3%	10
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>






### 13. Financial Aid awards are announced to students in time to be helpful in college planning.

		Response Percent	Response Count
Very Satisfied		27.4%	20
<b>Satisfied</b>		<b>42.5%</b>	<b>31</b>
Dissatisfied		6.8%	5
Very Dissatisfied		2.7%	2
Don't Know		20.5%	15
<b>answered question</b>			<b>73</b>
<b>skipped question</b>			<b>4</b>






### 14. Personnel in the Veteran's Services program are helpful.

		Response Percent	Response Count
Very Satisfied		6.8%	5
Satisfied		16.2%	12
Dissatisfied		0.0%	0
Very Dissatisfied		0.0%	0
<b>Don't Know</b>		<b>77.0%</b>	<b>57</b>
<b>answered question</b>			<b>74</b>
<b>skipped question</b>			<b>3</b>

### 15. Billing practices are reasonable.






		Response Percent	Response Count
Very Satisfied		12.0%	9
<b>Satisfied</b>		<b>46.7%</b>	<b>35</b>
Dissatisfied		5.3%	4
Very Dissatisfied		4.0%	3
Don't Know		32.0%	24
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>

### 16. There are convenient ways of paying my school bill.






		Response Percent	Response Count
Very Satisfied		13.3%	10
<b>Satisfied</b>		<b>57.3%</b>	<b>43</b>
Dissatisfied		2.7%	2
Very Dissatisfied		2.7%	2
Don't Know		24.0%	18
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>








**17. The Business Office is open during hours which are convenient for most students.**

		Response Percent	Response Count
Very Satisfied		16.2%	12
<b>Satisfied</b>		<b>58.1%</b>	<b>43</b>
Dissatisfied		8.1%	6
Very Dissatisfied		4.1%	3
Don't Know		13.5%	10
<b>answered question</b>			<b>74</b>
<b>skipped question</b>			<b>3</b>






**18. The Foundation Office communicates to students what scholarships are available through their office and how to apply for them.**

		Response Percent	Response Count
Very Satisfied		24.3%	18
<b>Satisfied</b>		<b>44.6%</b>	<b>33</b>
Dissatisfied		5.4%	4
Very Dissatisfied		4.1%	3
Don't Know		21.6%	16
<b>answered question</b>			<b>74</b>
<b>skipped question</b>			<b>3</b>

### 19. PCC visibly promotes the college and its programs in the community.

		Response Percent	Response Count
Very Satisfied		28.9%	22
<b>Satisfied</b>		<b>51.3%</b>	<b>39</b>
Dissatisfied		6.6%	5
Very Dissatisfied		1.3%	1
Don't Know		11.8%	9
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>

### 20. The new PCC website is designed so that information is easy to find.

		Response Percent	Response Count
Very Satisfied		29.3%	22
<b>Satisfied</b>		<b>46.7%</b>	<b>35</b>
Dissatisfied		13.3%	10
Very Dissatisfied		5.3%	4
Don't Know		5.3%	4
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>






**21. PCC's Facebook page is a good way to find out about College activities and news.**

		Response Percent	Response Count
Very Satisfied		19.7%	15
Satisfied		36.8%	28
Dissatisfied		3.9%	3
Very Dissatisfied		1.3%	1
<b>Don't Know</b>		<b>38.2%</b>	<b>29</b>
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>






**22. Safety Officials are helpful.**

		Response Percent	Response Count
Very Satisfied		20.3%	15
Satisfied		35.1%	26
Dissatisfied		2.7%	2
Very Dissatisfied		1.4%	1
<b>Don't Know</b>		<b>40.5%</b>	<b>30</b>
<b>answered question</b>			<b>74</b>
<b>skipped question</b>			<b>3</b>

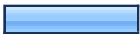




### 23. Safety Officials respond quickly to emergencies.

		Response Percent	Response Count
Very Satisfied		13.3%	10
Satisfied		21.3%	16
Dissatisfied		4.0%	3
Very Dissatisfied		1.3%	1
<b>Don't Know</b>		<b>60.0%</b>	<b>45</b>
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>






### 24. The campus is safe and secure for all students.

		Response Percent	Response Count
Very Satisfied		24.0%	18
<b>Satisfied</b>		<b>50.7%</b>	<b>38</b>
Dissatisfied		13.3%	10
Very Dissatisfied		1.3%	1
Don't Know		10.7%	8
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>






## 25. Parking lots are well lit and secure.

		Response Percent	Response Count
Very Satisfied		19.7%	15
<b>Satisfied</b>		<b>44.7%</b>	<b>34</b>
Dissatisfied		14.5%	11
Very Dissatisfied		7.9%	6
Don't Know		13.2%	10
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>






## 26. The amount of student parking space on campus is adequate.

		Response Percent	Response Count
Very Satisfied		13.0%	10
<b>Satisfied</b>		<b>35.1%</b>	<b>27</b>
Dissatisfied		22.1%	17
Very Dissatisfied		24.7%	19
Don't Know		5.2%	4
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>

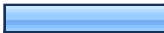




**27. The classrooms and eating facilities are clean and free of trash.**

		Response Percent	Response Count
Very Satisfied		27.6%	21
<b>Satisfied</b>		<b>56.6%</b>	<b>43</b>
Dissatisfied		3.9%	3
Very Dissatisfied		5.3%	4
Don't Know		6.6%	5
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>






**28. Bathrooms are kept clean and stocked with needed supplies.**

		Response Percent	Response Count
Very Satisfied		35.1%	27
<b>Satisfied</b>		<b>48.1%</b>	<b>37</b>
Dissatisfied		5.2%	4
Very Dissatisfied		5.2%	4
Don't Know		6.5%	5
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>





**29. I am given the opportunity to provide adequate input about the college, services offered, and programs.**

		Response Percent	Response Count
Very Satisfied		23.7%	18
<b>Satisfied</b>		<b>42.1%</b>	<b>32</b>
Dissatisfied		10.5%	8
Very Dissatisfied		6.6%	5
Don't Know		17.1%	13
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>






**30. Tutoring services are readily available and offered at times that fit my schedule.**

		Response Percent	Response Count
Very Satisfied		27.3%	21
<b>Satisfied</b>		<b>45.5%</b>	<b>35</b>
Dissatisfied		6.5%	5
Very Dissatisfied		2.6%	2
Don't Know		18.2%	14
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>

### 31. The Academic Success Center adequately meets the needs of students.

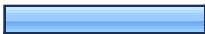




		Response Percent	Response Count
Very Satisfied		31.6%	24
<b>Satisfied</b>		<b>47.4%</b>	<b>36</b>
Dissatisfied		3.9%	3
Very Dissatisfied		0.0%	0
Don't Know		17.1%	13
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>

### 32. There are a sufficient number of study areas on campus.






		Response Percent	Response Count
Very Satisfied		23.4%	18
<b>Satisfied</b>		<b>54.5%</b>	<b>42</b>
Dissatisfied		10.4%	8
Very Dissatisfied		2.6%	2
Don't Know		9.1%	7
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>








### 33. Library resources and services are adequate.

		Response Percent	Response Count
Very Satisfied		29.9%	23
<b>Satisfied</b>		<b>59.7%</b>	<b>46</b>
Dissatisfied		1.3%	1
Very Dissatisfied		1.3%	1
Don't Know		7.8%	6
<b>answered question</b>			<b>77</b>
<b>skipped question</b>			<b>0</b>






### 34. There are sufficient distance education support services.

		Response Percent	Response Count
Very Satisfied		25.3%	19
<b>Satisfied</b>		<b>53.3%</b>	<b>40</b>
Dissatisfied		4.0%	3
Very Dissatisfied		2.7%	2
Don't Know		14.7%	11
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>

### 35. Computer labs are adequate and accessible.

		Response Percent	Response Count
Very Satisfied		25.0%	19
<b>Satisfied</b>		<b>57.9%</b>	<b>44</b>
Dissatisfied		7.9%	6
Very Dissatisfied		2.6%	2
Don't Know		6.6%	5
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>

### 36. The equipment in the computer labs are kept up to date.

		Response Percent	Response Count
Very Satisfied		27.4%	20
<b>Satisfied</b>		<b>49.3%</b>	<b>36</b>
Dissatisfied		11.0%	8
Very Dissatisfied		2.7%	2
Don't Know		9.6%	7
<b>answered question</b>			<b>73</b>
<b>skipped question</b>			<b>4</b>





**37. Internet access is available when needed for web registration, to view my records in WebAdvisor, and to work on distance learning classes.**

		Response Percent	Response Count
Very Satisfied		30.3%	23
<b>Satisfied</b>		<b>53.9%</b>	<b>41</b>
Dissatisfied		6.6%	5
Very Dissatisfied		2.6%	2
Don't Know		6.6%	5
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>






**38. Bookstore staff are helpful.**

		Response Percent	Response Count
<b>Very Satisfied</b>		<b>46.7%</b>	<b>35</b>
Satisfied		44.0%	33
Dissatisfied		1.3%	1
Very Dissatisfied		0.0%	0
Don't Know		8.0%	6
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>2</b>

**39. Textbooks required for courses are usually available in the bookstore.**

		Response Percent	Response Count
Very Satisfied		36.8%	28
<b>Satisfied</b>		<b>51.3%</b>	<b>39</b>
Dissatisfied		6.6%	5
Very Dissatisfied		0.0%	0
Don't Know		5.3%	4
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>

**40. On a whole, the campus is well-maintained.**

		Response Percent	Response Count
Very Satisfied		38.2%	29
<b>Satisfied</b>		<b>53.9%</b>	<b>41</b>
Dissatisfied		3.9%	3
Very Dissatisfied		1.3%	1
Don't Know		2.6%	2
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>1</b>

## 41. Comments/Suggestions:

**Response  
Count**

27

**answered question**

**27**

**skipped question**

**50**