
















1. Information on registration and course selection is clear and available to students.

		Response Percent	Response Count
Very Satisfied		29.3%	34
Satisfied		54.3%	63
Dissatisfied		14.7%	17
Very Dissatisfied		0.9%	1
Don't Know		0.9%	1
answered question			116
skipped question			1






2. Procedures regarding the admission process are clear and easy to follow.

		Response Percent	Response Count
Very Satisfied		29.6%	34
Satisfied		60.0%	69
Dissatisfied		7.8%	9
Very Dissatisfied		0.9%	1
Don't Know		1.7%	2
answered question			115
skipped question			2






3. There are adequate student activities offered on campus.

		Response Percent	Response Count
Very Satisfied		24.3%	28
Satisfied		47.0%	54
Dissatisfied		13.0%	15
Very Dissatisfied		3.5%	4
Don't Know		12.2%	14
answered question			115
skipped question			2






4. Academic counselors are knowledgeable about programs and see students in a timely manner.

		Response Percent	Response Count
Very Satisfied		26.7%	31
Satisfied		45.7%	53
Dissatisfied		13.8%	16
Very Dissatisfied		5.2%	6
Don't Know		8.6%	10
answered question			116
skipped question			1

5. The Career Counseling Center has adequate services available to help me decide on a career.

		Response Percent	Response Count
Very Satisfied		20.5%	24
Satisfied		32.5%	38
Dissatisfied		6.0%	7
Very Dissatisfied		2.6%	3
Don't Know		38.5%	45
answered question			117
skipped question			0

6. The Career Counseling Center provides students with the tools needed to gain employment.

		Response Percent	Response Count
Very Satisfied		14.7%	17
Satisfied		27.6%	32
Dissatisfied		6.0%	7
Very Dissatisfied		1.7%	2
Don't Know		50.0%	58
answered question			116
skipped question			1

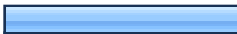




7. Transfer counselors are knowledgeable about the transition to four year universities.

		Response Percent	Response Count
Very Satisfied		15.7%	18
Satisfied		25.2%	29
Dissatisfied		4.3%	5
Very Dissatisfied		2.6%	3
Don't Know		52.2%	60
answered question			115
skipped question			2






8. Transfer counselors are knowledgeable about the transfer program requirements.

		Response Percent	Response Count
Very Satisfied		16.2%	19
Satisfied		25.6%	30
Dissatisfied		6.0%	7
Very Dissatisfied		1.7%	2
Don't Know		50.4%	59
answered question			117
skipped question			0






9. Financial Aid counselors are helpful.

		Response Percent	Response Count
Very Satisfied		35.0%	41
Satisfied		34.2%	40
Dissatisfied		8.5%	10
Very Dissatisfied		7.7%	9
Don't Know		14.5%	17
answered question			117
skipped question			0






10. There is an adequate number of Financial Aid workshops offered for students to learn about the financial aid process.

		Response Percent	Response Count
Very Satisfied		19.8%	23
Satisfied		31.9%	37
Dissatisfied		9.5%	11
Very Dissatisfied		5.2%	6
Don't Know		33.6%	39
answered question			116
skipped question			1





11. Adequate financial aid is available for most students.

		Response Percent	Response Count
Very Satisfied		26.1%	30
Satisfied		39.1%	45
Dissatisfied		3.5%	4
Very Dissatisfied		6.1%	7
Don't Know		25.2%	29
answered question			115
skipped question			2






12. Financial Aid awards are announced to students in time to be helpful in college planning.

		Response Percent	Response Count
Very Satisfied		25.9%	30
Satisfied		34.5%	40
Dissatisfied		8.6%	10
Very Dissatisfied		6.9%	8
Don't Know		24.1%	28
answered question			116
skipped question			1






13. Personnel in the Veteran's Services program are helpful.

		Response Percent	Response Count
Very Satisfied		6.8%	8
Satisfied		9.4%	11
Dissatisfied		0.0%	0
Very Dissatisfied		0.9%	1
Don't Know		82.9%	97
answered question			117
skipped question			0






14. Billing practices are reasonable.

		Response Percent	Response Count
Very Satisfied		12.9%	15
Satisfied		51.7%	60
Dissatisfied		6.9%	8
Very Dissatisfied		2.6%	3
Don't Know		25.9%	30
answered question			116
skipped question			1

15. There are convenient ways of paying my school bill.

		Response Percent	Response Count
Very Satisfied		18.3%	21
Satisfied		48.7%	56
Dissatisfied		7.8%	9
Very Dissatisfied		2.6%	3
Don't Know		22.6%	26
answered question			115
skipped question			2

16. The Business Office is open during hours which are convenient for most students.

		Response Percent	Response Count
Very Satisfied		25.9%	30
Satisfied		49.1%	57
Dissatisfied		4.3%	5
Very Dissatisfied		2.6%	3
Don't Know		18.1%	21
answered question			116
skipped question			1

17. The Foundation Office communicates to students what scholarships are available through their office and how to apply for them.

		Response Percent	Response Count
Very Satisfied		18.8%	22
Satisfied		36.8%	43
Dissatisfied		6.8%	8
Very Dissatisfied		5.1%	6
Don't Know		32.5%	38
answered question			117
skipped question			0

18. PCC visibly promotes the college and its programs in the community.

		Response Percent	Response Count
Very Satisfied		33.6%	39
Satisfied		44.0%	51
Dissatisfied		8.6%	10
Very Dissatisfied		2.6%	3
Don't Know		11.2%	13
answered question			116
skipped question			1






19. Security staff is helpful.

		Response Percent	Response Count
Very Satisfied		26.7%	31
Satisfied		27.6%	32
Dissatisfied		5.2%	6
Very Dissatisfied		4.3%	5
Don't Know		36.2%	42
answered question			116
skipped question			1






20. Security staff responds quickly to emergencies.

		Response Percent	Response Count
Very Satisfied		18.4%	21
Satisfied		20.2%	23
Dissatisfied		5.3%	6
Very Dissatisfied		3.5%	4
Don't Know		52.6%	60
answered question			114
skipped question			3

21. The campus is safe and secure for all students.

		Response Percent	Response Count
Very Satisfied		25.0%	29
Satisfied		49.1%	57
Dissatisfied		7.8%	9
Very Dissatisfied		6.0%	7
Don't Know		12.1%	14
answered question			116
skipped question			1

22. Parking lots are well-lighted and secure.

		Response Percent	Response Count
Very Satisfied		18.8%	22
Satisfied		48.7%	57
Dissatisfied		12.8%	15
Very Dissatisfied		6.0%	7
Don't Know		13.7%	16
answered question			117
skipped question			0






23. The amount of student parking space on campus is adequate.

		Response Percent	Response Count
Very Satisfied		11.5%	13
Satisfied		42.5%	48
Dissatisfied		23.0%	26
Very Dissatisfied		20.4%	23
Don't Know		2.7%	3
answered question			113
skipped question			4






24. The classrooms and eating facilities are clean and free of trash.

		Response Percent	Response Count
Very Satisfied		21.9%	25
Satisfied		57.0%	65
Dissatisfied		7.9%	9
Very Dissatisfied		4.4%	5
Don't Know		8.8%	10
answered question			114
skipped question			3






25. Bathrooms are kept clean and stocked with needed supplies.

		Response Percent	Response Count
Very Satisfied		28.2%	33
Satisfied		53.8%	63
Dissatisfied		4.3%	5
Very Dissatisfied		6.0%	7
Don't Know		7.7%	9
answered question			117
skipped question			0






26. I am given the opportunity to provide adequate input about the college, services offered, and programs.

		Response Percent	Response Count
Very Satisfied		21.1%	24
Satisfied		54.4%	62
Dissatisfied		7.9%	9
Very Dissatisfied		3.5%	4
Don't Know		13.2%	15
answered question			114
skipped question			3

27. Tutoring services are readily available and offered at times that fit my schedule.

		Response Percent	Response Count
Very Satisfied		25.6%	30
Satisfied		42.7%	50
Dissatisfied		3.4%	4
Very Dissatisfied		0.9%	1
Don't Know		27.4%	32
answered question			117
skipped question			0

28. The Academic Success Center adequately meets the needs of students.

		Response Percent	Response Count
Very Satisfied		33.6%	39
Satisfied		43.1%	50
Dissatisfied		2.6%	3
Very Dissatisfied		0.9%	1
Don't Know		19.8%	23
answered question			116
skipped question			1






29. There are a sufficient number of study areas on campus.

		Response Percent	Response Count
Very Satisfied		29.3%	34
Satisfied		49.1%	57
Dissatisfied		8.6%	10
Very Dissatisfied		1.7%	2
Don't Know		11.2%	13
answered question			116
skipped question			1




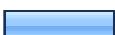
30. Library resources and services are adequate.

		Response Percent	Response Count
Very Satisfied		36.8%	43
Satisfied		50.4%	59
Dissatisfied		5.1%	6
Very Dissatisfied		0.0%	0
Don't Know		7.7%	9
answered question			117
skipped question			0

31. There are sufficient distance education support services.

		Response Percent	Response Count
Very Satisfied		25.2%	29
Satisfied		48.7%	56
Dissatisfied		5.2%	6
Very Dissatisfied		2.6%	3
Don't Know		18.3%	21
answered question			115
skipped question			2

32. Computer labs are adequate and accessible.

		Response Percent	Response Count
Very Satisfied		34.2%	40
Satisfied		41.9%	49
Dissatisfied		7.7%	9
Very Dissatisfied		0.0%	0
Don't Know		16.2%	19
answered question			117
skipped question			0






33. The equipment in the computer labs are kept up to date.

		Response Percent	Response Count
Very Satisfied		31.3%	36
Satisfied		43.5%	50
Dissatisfied		3.5%	4
Very Dissatisfied		1.7%	2
Don't Know		20.0%	23
answered question			115
skipped question			2






34. Internet access is available when needed for web registration, to view my records in WebAdvisor, and to work on distance learning classes.

		Response Percent	Response Count
Very Satisfied		35.3%	41
Satisfied		50.0%	58
Dissatisfied		5.2%	6
Very Dissatisfied		2.6%	3
Don't Know		6.9%	8
answered question			116
skipped question			1






35. Bookstore staff are helpful.

		Response Percent	Response Count
Very Satisfied		47.9%	56
Satisfied		44.4%	52
Dissatisfied		3.4%	4
Very Dissatisfied		0.9%	1
Don't Know		3.4%	4
answered question			117
skipped question			0

36. Textbooks required for courses are usually available in the bookstore.

		Response Percent	Response Count
Very Satisfied		29.9%	35
Satisfied		55.6%	65
Dissatisfied		9.4%	11
Very Dissatisfied		1.7%	2
Don't Know		3.4%	4
answered question			117
skipped question			0

37. On a whole, the campus is well-maintained.

		Response Percent	Response Count
Very Satisfied		36.8%	43
Satisfied		53.0%	62
Dissatisfied		6.0%	7
Very Dissatisfied		0.9%	1
Don't Know		3.4%	4
answered question			117
skipped question			0

38. Comments/Suggestions:

	Response Count
	43
answered question	43
skipped question	74