Educational Support Services 2012

SurveyMonkey

1. General College Environment

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
College leaders clearly communicate the future direction of the College	13.5% (14)	13.5% (14)	**44.2% (46)**	25.0% (26)	3.8% (4)	2.84	104
Faculty and staff are allowed to express their opinions, ideas and feedback on college issues	14.4% (15)	16.3% (17)	**46.2% (48)**	21.2% (22)	1.9% (2)	2.75	104
Faculty and staff are treated as valued members of the College team	16.3% (17)	20.2% (21)	**43.3% (45)**	19.2% (20)	1.0% (1)	2.66	104
College evaluations, salaries, promotions, and grievances are administered fairly	25.0% (26)	**34.6% (36)**	17.3% (18)	11.5% (12)	11.5% (12)	2.17	104
Work loads are assigned in a fair and equitable manner	19.4% (20)	26.2% (27)	**37.9% (39)**	10.7% (11)	5.8% (6)	2.42	103
I have adequate developmental opportunities to improve/enhance my knowledge and skill base	3.8% (4)	12.5% (13)	**56.7% (59)**	24.0% (25)	2.9% (3)	3.04	104
I believe the College is fulfilling its mission	6.9% (7)	10.8% (11)	**56.9% (58)**	21.6% (22)	3.9% (4)	2.97	102
Overall, I am satisfied with the work environment at PCC	12.5% (13)	18.3% (19)	**47.1% (49)**	21.2% (22)	1.0% (1)	2.78	104

General College Environment Comments/Recommendations	29

answered question	**104**
skipped question	**0**

2. Administrative Services: Physical Facilities and Security

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Housekeeping staff are courteous and accessible	0.0% (0)	1.0% (1)	34.6% (36)	**64.4% (67)**	0.0% (0)	3.63	104
Classrooms are clean	0.0% (0)	3.9% (4)	37.9% (39)	**38.8% (40)**	19.4% (20)	3.43	103
Offices are clean	0.0% (0)	2.9% (3)	**52.4% (54)**	42.7% (44)	1.9% (2)	3.41	103
Restrooms are clean	0.0% (0)	7.8% (8)	**49.5% (51)**	42.7% (44)	0.0% (0)	3.35	103
Restrooms are stocked regularly with supplies	1.0% (1)	6.7% (7)	42.3% (44)	**50.0% (52)**	0.0% (0)	3.41	104
Lobby and lounge areas are clean	0.0% (0)	3.8% (4)	42.3% (44)	**48.1% (50)**	5.8% (6)	3.47	104
Maintenance problems are resolved in a timely manner	5.8% (6)	8.7% (9)	34.0% (35)	**49.5% (51)**	1.9% (2)	3.30	103
Maintenance problems are resolved satisfactorily	3.8% (4)	5.8% (6)	39.4% (41)	**48.1% (50)**	2.9% (3)	3.36	104
Campus grounds are free of litter and debris	3.8% (4)	5.8% (6)	39.4% (41)	**51.0% (53)**	0.0% (0)	3.38	104
Landscaping is maintained satisfactorily	3.8% (4)	8.7% (9)	35.6% (37)	**49.0% (51)**	2.9% (3)	3.34	104
Overall, I am satisfied with the Physical Facilities Services	2.9% (3)	5.9% (6)	**47.1% (48)**	42.2% (43)	2.0% (2)	3.31	102
Interior lighting is adequate	3.8% (4)	3.8% (4)	**46.2% (48)**	44.2% (46)	1.9% (2)	3.33	104
Exterior lighting is adequate	9.8% (10)	14.7% (15)	**49.0% (50)**	25.5% (26)	1.0% (1)	2.91	102
I am aware of evacuation procedures in case of fire or other similar emergencies	8.7% (9)	11.5% (12)	**47.1% (49)**	30.8% (32)	1.9% (2)	3.02	104
I feel safe on campus	11.5% (12)	9.6% (10)	**49.0% (51)**	28.8% (30)	1.0% (1)	2.96	104

Campus Security is adequate	9.7% (10)	17.5% (18)	**46.6% (48)**	22.3% (23)	3.9% (4)	2.85	103
Overall, I feel that PCC provides a safe environment	9.6% (10)	10.6% (11)	**53.8% (56)**	25.0% (26)	1.0% (1)	2.95	104
Classroom space is adequate for classes held	5.0% (5)	14.9% (15)	**41.6% (42)**	20.8% (21)	17.8% (18)	2.95	101
My office space is adequate	4.0% (4)	12.9% (13)	**51.5% (52)**	27.7% (28)	4.0% (4)	3.07	101

Facilities and Security Comments/Recommendations

30

answered question	**104**
skipped question	**0**

3. Administrative Services: Business Office

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The cashier responds promptly and courteously to requests from faculty and staff	0.0% (0)	2.9% (3)	**46.2% (48)**	34.6% (36)	16.3% (17)	3.38	104
The cashier responds promptly and courteously to requests from students	0.0% (0)	5.8% (6)	**33.7% (35)**	31.7% (33)	28.8% (30)	3.36	104
Overall, I am satisfied with the services provided by the cashier	0.0% (0)	2.9% (3)	**51.0% (53)**	31.7% (33)	14.4% (15)	3.34	104
Travel requests and reimbursements are processed accurately and in a timely manner	0.0% (0)	4.8% (5)	38.5% (40)	**43.3% (45)**	13.5% (14)	3.44	104
If a problem occurs with budget accounts, the staff responds quickly to correct it	0.0% (0)	3.8% (4)	**35.6% (37)**	32.7% (34)	27.9% (29)	3.40	104
Overall, I am satisfied with Accounting Services	0.0% (0)	1.9% (2)	**46.2% (48)**	40.4% (42)	11.5% (12)	3.43	104
Purchase order requests are processed accurately	5.9% (6)	9.8% (10)	**35.3% (36)**	26.5% (27)	22.5% (23)	3.06	102
Purchase order requests are processed in a timely manner	6.7% (7)	18.3% (19)	**29.8% (31)**	21.2% (22)	24.0% (25)	2.86	104
I am informed when purchase orders are delayed or backordered	10.6% (11)	13.5% (14)	24.0% (25)	18.3% (19)	**33.7% (35)**	2.75	104
Overall, I am satisfied with purchasing services	5.9% (6)	11.9% (12)	**41.6% (42)**	21.8% (22)	18.8% (19)	2.98	101
Copy and printing resources are adequate	5.9% (6)	4.9% (5)	**54.9% (56)**	32.4% (33)	2.0% (2)	3.16	102
Copiers function properly with little down time	5.8% (6)	10.7% (11)	**53.4% (55)**	28.2% (29)	1.9% (2)	3.06	103
Overall, I am satisfied by the services provided by the Business Office	0.0% (0)	3.0% (3)	**64.4% (65)**	29.7% (30)	3.0% (3)	3.28	101

	answered question	104
	skipped question	0

4. Administrative Services: Personnel

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
My check/advice is prepared correctly and received in a timely manner	0.0% (0)	0.0% (0)	46.2% (48)	**52.9% (55)**	1.0% (1)	3.53	104
My leave, retirement, and other benefits are maintained accurately	0.0% (0)	2.9% (3)	41.2% (42)	**47.1% (48)**	8.8% (9)	3.48	102
Payroll issues are handled promptly and efficiently	1.0% (1)	4.8% (5)	38.5% (40)	**50.0% (52)**	5.8% (6)	3.46	104
I have an opportunity to get information on PCC benefits available to me so I will have a clear understanding	1.0% (1)	9.6% (10)	**50.0% (52)**	35.6% (37)	3.8% (4)	3.25	104
Personnel Services communicates changes and additions to benefits in a timely manner	0.0% (0)	5.8% (6)	**48.1% (50)**	38.5% (40)	7.7% (8)	3.35	104
Overall, I am satisfied with Personnel Services	1.0% (1)	5.8% (6)	**50.5% (52)**	39.8% (41)	2.9% (3)	3.33	103

Personnel Comments/Recommendations

10

	answered question	104
	skipped question	0

5. Administrative Services: Bookstore

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Bookstore staff are courteous	0.0% (0)	1.9% (2)	32.7% (34)	**62.5% (65)**	2.9% (3)	3.62	104
Communication between the Bookstore staff and faculty/staff is satisfactory	0.0% (0)	1.0% (1)	33.7% (35)	**56.7% (59)**	8.7% (9)	3.61	104
Book orders are processed satisfactorily	1.0% (1)	1.9% (2)	25.2% (26)	**40.8% (42)**	31.1% (32)	3.54	103
Office supplies are available when I need them	2.9% (3)	2.9% (3)	40.8% (42)	**49.5% (51)**	3.9% (4)	3.42	103
There is an adequate supply of campus memorabilia	0.0% (0)	13.5% (14)	**38.5% (40)**	33.7% (35)	14.4% (15)	3.24	104
Overall, I am satisfied with the Bookstore	0.0% (0)	1.9% (2)	45.2% (47)	**51.0% (53)**	1.9% (2)	3.50	104

Bookstore Comments/Recommendations	16

answered question	**104**
skipped question	**0**

6. Administrative Services: Management Information Systems (MIS)

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Access to the College's database (Colleague)is reliable	4.9% (5)	6.9% (7)	**57.8% (59)**	25.5% (26)	4.9% (5)	3.09	102
The College's e-mail system (Groupwise)is effective	8.7% (9)	5.8% (6)	**60.2% (62)**	24.3% (25)	1.0% (1)	3.01	103
The speed of accessing the internet is satisfactory	10.7% (11)	12.6% (13)	**51.5% (53)**	25.2% (26)	0.0% (0)	2.91	103
The response time to resolving technology problems (UNIX, GroupWise, Internet, Blackboard, other servers) is satisfactory	7.8% (8)	12.6% (13)	**48.5% (50)**	29.1% (30)	1.9% (2)	3.01	103
I have adequate access to student records on the College computer system	4.9% (5)	4.9% (5)	**49.5% (51)**	27.2% (28)	13.6% (14)	3.15	103
Access to college internal resources by internet is satisfactory	4.9% (5)	6.9% (7)	**56.9% (58)**	23.5% (24)	7.8% (8)	3.07	102
Overall, I am satisfied with services provided by Management Information Systems (MIS)	6.8% (7)	5.8% (6)	**63.1% (65)**	22.3% (23)	1.9% (2)	3.03	103
Mgt Information Systems Comments/Recommendations							18
answered question							103
skipped question							1

7. Academic Computing (Services provided by Luke, Donald and Edna only.)

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Computer resources in the classroom are satisfactory	2.0% (2)	10.8% (11)	**35.3% (36)**	30.4% (31)	21.6% (22)	3.20	102
Computer resources at my work station are satisfactory	0.0% (0)	10.7% (11)	**48.5% (50)**	37.9% (39)	2.9% (3)	3.28	103
Academic Computing satisfactorily maintains classroom computers and equipment	2.0% (2)	12.7% (13)	**37.3% (38)**	28.4% (29)	19.6% (20)	3.15	102
Academic Computing responds in a timely manner to requests for services	5.8% (6)	17.5% (18)	**38.8% (40)**	32.0% (33)	5.8% (6)	3.03	103
Computer programs/resources are installed and available when I need them	2.0% (2)	12.7% (13)	**44.1% (45)**	31.4% (32)	9.8% (10)	3.16	102
Overall, I am satisfied with Academic Computing	1.0% (1)	9.8% (10)	**52.9% (54)**	31.4% (32)	4.9% (5)	3.21	102

Academic Computing Comments/Recommendations:	20

answered question	**103**
skipped question	**1**

8. Administrative Services: Food Service

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The snack bar provides food and beverages courteously and in a timely manner	2.0% (2)	9.9% (10)	**51.5% (52)**	13.9% (14)	22.8% (23)	3.00	101
The snack bar provides a satisfactory selection of food and beverages	5.9% (6)	20.8% (21)	**40.6% (41)**	8.9% (9)	23.8% (24)	2.69	101
The snack bar prices are reasonable	2.0% (2)	12.9% (13)	**52.5% (53)**	9.9% (10)	22.8% (23)	2.91	101
The snack bar provides healthy and nutritious alternatives	11.9% (12)	17.8% (18)	**35.6% (36)**	7.9% (8)	26.7% (27)	2.54	101
Vending services are satisfactory	6.9% (7)	10.9% (11)	**59.4% (60)**	8.9% (9)	13.9% (14)	2.82	101
Overall, I am satisfied with Food Services	4.0% (4)	16.0% (16)	**54.0% (54)**	8.0% (8)	18.0% (18)	2.80	100

Food Service Comments/Recommendations	17

answered question	**101**
skipped question	**3**

9. Student Development: Admissions

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Admissions staff respond to request promptly	0.0% (0)	5.9% (6)	**49.0% (50)**	20.6% (21)	24.5% (25)	3.19	102
Admissions staff are knowledgeable	1.0% (1)	9.8% (10)	**48.0% (49)**	17.6% (18)	23.5% (24)	3.08	102
Placement testing information provided for advising is satisfactory	2.0% (2)	7.1% (7)	**44.4% (44)**	17.2% (17)	29.3% (29)	3.09	99
Recruiting efforts are effective	8.9% (9)	12.9% (13)	31.7% (32)	13.9% (14)	**32.7% (33)**	2.75	101
Student Activity opportunities are satisfactory	4.0% (4)	7.9% (8)	**47.5% (48)**	15.8% (16)	24.8% (25)	3.00	101
Overall, I am satisfied with the services provided by the Admissions staff	2.0% (2)	7.0% (7)	**56.0% (56)**	17.0% (17)	18.0% (18)	3.07	100

Admissions Comments/Recommendations:	13

answered question	**102**
skipped question	**2**

10. Student Development: Financial Aid

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Financial Aid staff provide accurate information to students	0.0% (0)	5.0% (5)	**40.6% (41)**	21.8% (22)	32.7% (33)	3.25	101
Financial Aid services are effective	0.0% (0)	6.1% (6)	**40.4% (40)**	23.2% (23)	30.3% (30)	3.25	99
Overall, I am satisfied with the services provided by the Financial Aid staff	0.0% (0)	5.0% (5)	**40.6% (41)**	23.8% (24)	30.7% (31)	3.27	101

Financial Aid Comments/Recommendations:	6

answered question	**101**
skipped question	**3**

11. Student Development: Records and Registration

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The Records and Registration Office provides accurate information	4.0% (4)	6.0% (6)	**44.0% (44)**	20.0% (20)	26.0% (26)	3.08	100
The Records and Registration Office provides timely information	4.0% (4)	7.1% (7)	**40.4% (40)**	21.2% (21)	27.3% (27)	3.08	99
I have satisfactory access to student records to help me better advise students	3.0% (3)	8.0% (8)	**33.0% (33)**	24.0% (24)	32.0% (32)	3.15	100
Overall, I am satisfied with the services provided by the Records and Registration staff	4.1% (4)	3.1% (3)	**44.3% (43)**	20.6% (20)	27.8% (27)	3.13	97

Records and Registration Comments/Recommendations:	10

answered question	**100**
skipped question	**4**

12. Student Development: Counseling

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Counselors provide accurate advising and program information to students	9.2% (9)	16.3% (16)	29.6% (29)	12.2% (12)	**32.7% (32)**	2.67	98
Career Counseling Services provide information to promote career development	5.1% (5)	9.1% (9)	29.3% (29)	12.1% (12)	**44.4% (44)**	2.87	99
College Transfer Services provide adequate information on the transfer process	7.1% (7)	9.1% (9)	29.3% (29)	14.1% (14)	**40.4% (40)**	2.85	99
Counselors provide referral resources to students needing additional services	6.1% (6)	9.1% (9)	28.3% (28)	11.1% (11)	**45.5% (45)**	2.81	99
Disability Services are satisfactory	5.1% (5)	7.1% (7)	36.7% (36)	12.2% (12)	**38.8% (38)**	2.92	98
Retention counseling services are satisfactory	5.1% (5)	13.1% (13)	26.3% (26)	10.1% (10)	**45.5% (45)**	2.76	99
Overall, I am satisfied with Counseling Services	6.1% (6)	8.2% (8)	**37.8% (37)**	11.2% (11)	36.7% (36)	2.85	98
					Counseling Comments/Recommendations:		10
						answered question	**99**
						skipped question	**5**

13. Academic Success Center (ASC)

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
ASC staff are personable	4.0% (4)	7.0% (7)	**38.0% (38)**	26.0% (26)	25.0% (25)	3.15	100
ASC staff are knowledgeable	3.0% (3)	2.0% (2)	**37.0% (37)**	27.0% (27)	31.0% (31)	3.28	100
ASC resources (computers, software, testing stations) are adequate	2.0% (2)	0.0% (0)	**42.0% (42)**	24.0% (24)	32.0% (32)	3.29	100
ASC facilities (physical space) are adequate	2.0% (2)	6.0% (6)	**38.0% (38)**	23.0% (23)	31.0% (31)	3.19	100
ASC drop-in tutoring hours are convenient for students	1.0% (1)	1.0% (1)	33.3% (33)	22.2% (22)	**42.4% (42)**	3.33	99
ASC testing procedures are easy to follow	1.0% (1)	2.0% (2)	34.3% (34)	21.2% (21)	**41.4% (41)**	3.29	99
ASC testing center provides adequate test security	1.0% (1)	1.0% (1)	34.3% (34)	19.2% (19)	**44.4% (44)**	3.29	99
ASC promotes successful student learning outcomes	1.0% (1)	2.0% (2)	**39.4% (39)**	23.2% (23)	34.3% (34)	3.29	99

Academic Success Center Comments/Recommendations	9

answered question	**100**
skipped question	**4**

14. Learning Resources Center

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
LRC staff are courteous	2.0% (2)	3.0% (3)	**48.5% (49)**	42.6% (43)	4.0% (4)	3.37	101
LRC staff are knowledgeable	3.0% (3)	2.0% (2)	**44.6% (45)**	43.6% (44)	6.9% (7)	3.38	101
LRC staff respond to requests promptly	2.0% (2)	6.0% (6)	41.0% (41)	**42.0% (42)**	9.0% (9)	3.35	100
Library resources (collections, databases, equipment, etc.) are adequate	3.0% (3)	5.0% (5)	**49.0% (49)**	31.0% (31)	12.0% (12)	3.23	100
Library facilities (physical space) are adequate	3.0% (3)	3.0% (3)	40.6% (41)	**46.5% (47)**	6.9% (7)	3.40	101
Audio visual technical support is satisfactory	5.9% (6)	13.9% (14)	**42.6% (43)**	27.7% (28)	9.9% (10)	3.02	101
Overall, I am satisfied with LRC services	2.0% (2)	2.0% (2)	**53.5% (54)**	37.6% (38)	5.0% (5)	3.33	101

Learning Resource Center Comments/Recommendations:	13

answered question	**101**
skipped question	**3**

15. Learning Resources Center: Distance Learning

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
Resources are available to teach distance-learning classes	0.0% (0)	1.0% (1)	**35.3% (36)**	31.4% (32)	32.4% (33)	3.45	102
Resources and training opportunities for using Blackboard are satisfactory	1.0% (1)	5.9% (6)	30.4% (31)	**32.4% (33)**	30.4% (31)	3.35	102
I have adequate input into the selection of distance-learning classes/resources taught in my area	3.9% (4)	5.9% (6)	17.6% (18)	20.6% (21)	**52.0% (53)**	3.14	102
Support for distance-learning classroom courses is satisfactory	2.0% (2)	3.9% (4)	30.4% (31)	24.5% (25)	**39.2% (40)**	3.27	102
Distance Learning personnel respond to requests in a timely manner	2.9% (3)	2.9% (3)	27.5% (28)	30.4% (31)	**36.3% (37)**	3.34	102
Overall, I am satisfied with Distance Learning services	2.0% (2)	2.0% (2)	**36.3% (37)**	27.5% (28)	32.4% (33)	3.32	102

Distance Learning Comments/Recommendations:	6

answered question	**102**
skipped question	**2**

16. Office of Research and Institutional Effectiveness (ORIE)

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
ORIE staff are knowledgeable about planning, research, and assessment	0.0% (0)	3.0% (3)	**41.4% (41)**	23.2% (23)	32.3% (32)	3.30	99
ORIE staff respond promptly to my requests	0.0% (0)	4.0% (4)	33.3% (33)	24.2% (24)	**38.4% (38)**	3.33	99
The ORIE Website provides access to College data and resources I need	1.0% (1)	6.1% (6)	**38.8% (38)**	23.5% (23)	30.6% (30)	3.22	98
There are opportunities to provide input regarding the College's Institutional Effectiveness (etc. policies/procedures, mission/value statements, planning/budgeting)	2.1% (2)	8.2% (8)	**37.1% (36)**	21.6% (21)	30.9% (30)	3.13	97
I am provided opportunities to learn about the College's accreditation/reaffirmation process	0.0% (0)	6.1% (6)	**46.9% (46)**	30.6% (30)	16.3% (16)	3.29	98
Overall, I am satisfied with the services ORIE provides.	0.0% (0)	5.2% (5)	**52.6% (51)**	20.6% (20)	21.6% (21)	3.20	97

ORIE Comments/Recommendations:	12

answered question	**99**
skipped question	**5**

17. Public Information

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The Public Information Office effectively communicates College information to students, faculty/staff, and the community	4.0% (4)	13.1% (13)	**58.6% (58)**	19.2% (19)	5.1% (5)	2.98	99
Communications produced by the Public Information Office are professional and represent the College well	4.0% (4)	8.1% (8)	**57.6% (57)**	23.2% (23)	7.1% (7)	3.08	99
The Public Information Office is responsive to requests for assistance	7.1% (7)	11.1% (11)	**42.4% (42)**	15.2% (15)	24.2% (24)	2.87	99
Public Information Office staff are knowledgeable about design, graphics, marketing, printing, and media relations	6.1% (6)	3.0% (3)	**51.5% (51)**	27.3% (27)	12.1% (12)	3.14	99
Overall, I am satisfied with the services provided by the Public Information Office	5.1% (5)	13.1% (13)	**49.5% (49)**	25.3% (25)	7.1% (7)	3.02	99

Public Information Comments/Recommendations:	12

answered question	**99**
skipped question	**5**

18. PCC Foundation

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
The PCC Foundation is effective in raising funds to supplement College resources	3.1% (3)	6.1% (6)	**45.9% (45)**	29.6% (29)	15.3% (15)	3.20	98
The PCC Foundation is responsive to requests for assistance	1.0% (1)	3.1% (3)	**42.3% (41)**	34.0% (33)	19.6% (19)	3.36	97
The PCC Foundation provides beneficial information about funding opportunities (professional development, mini-grants. Faculty and staff excellence)	0.0% (0)	2.0% (2)	**51.0% (50)**	36.7% (36)	10.2% (10)	3.39	98
The PCC Foundation furnishes an adequate amount of time and information about scholarship opportunities for PCC students	1.0% (1)	1.0% (1)	**51.0% (50)**	31.6% (31)	15.3% (15)	3.34	98
The PCC Foundation presents useful material about giving opportunities	0.0% (0)	2.1% (2)	**58.8% (57)**	27.8% (27)	11.3% (11)	3.29	97
PCC Foundation staff are knowledgeable	0.0% (0)	1.0% (1)	**53.6% (52)**	34.0% (33)	11.3% (11)	3.37	97
Overall, I am satisfied with the PCC Foundation	1.0% (1)	1.0% (1)	**56.7% (55)**	32.0% (31)	9.3% (9)	3.32	97

PCC Foundation Comments/Recommendations:	8
answered question	**98**
skipped question	**6**

19. Alumni Relations

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
I am aware of the Alumni Relations program	1.0% (1)	5.1% (5)	**44.4% (44)**	32.3% (32)	17.2% (17)	3.30	99
The Alumni Relations office effectively communicates alumni relations information to students and faculty/staff	1.0% (1)	3.0% (3)	**43.4% (43)**	31.3% (31)	21.2% (21)	3.33	99
The Alumni Relations office effectively communicates alumni relations information to the community	1.0% (1)	2.0% (2)	**40.8% (40)**	24.5% (24)	31.6% (31)	3.30	98
The Alumni Relations office is effective in developing relationships with the College's alumni	0.0% (0)	2.0% (2)	**45.5% (45)**	25.3% (25)	27.3% (27)	3.32	99
The Alumni Relations office effectively solicits volunteer service and financial contributions from alumni	0.0% (0)	1.0% (1)	**35.7% (35)**	30.6% (30)	32.7% (32)	3.44	98
I have been involved in an Alumni Relations event (Exam Breaks, Reunion, Social, etc.) and I believe the event was well organized (If you were not involved in an event, please answer "No Assessment".)	0.0% (0)	2.0% (2)	21.4% (21)	25.5% (25)	**51.0% (50)**	3.48	98
I have successfully completed a curriculum or continuing education course at PCC and am a member of the PCC Alumni Partnership (If you have not taken a class, please answer "No Assessment")	0.0% (0)	2.0% (2)	29.6% (29)	25.5% (25)	**42.9% (42)**	3.41	98
As a PCC alumnus, I receive useful information on how to join/support the PCC Alumni Partnership	0.0% (0)	2.1% (2)	30.9% (30)	23.7% (23)	**43.3% (42)**	3.38	97
I am aware of how to encourage current and former curriculum or continuing education students to	0.0% (0)	6.1% (6)	32.7% (32)	22.4% (22)	**38.8% (38)**	3.27	98

become an Alumni Partner							
Overall, I am satisfied with the Alumni Relations office	0.0% (0)	1.0% (1)	**46.9% (46)**	26.5% (26)	25.5% (25)	3.34	98

Alumni Relations Comments/Recommendations:	4

answered question	**99**
skipped question	**5**

20. Resource Development & Accreditation

	Strongly Disagree	Disagree	Agree	Strongly Agree	No Assessment	Rating Average	Rating Count
I know the topic chosen for PCC's Quality Enhancement Plan (QEP)	3.1% (3)	10.3% (10)	**40.2% (39)**	38.1% (37)	8.2% (8)	3.24	97
I read the SACS news on the PCC Webpage	7.2% (7)	22.7% (22)	**35.1% (34)**	19.6% (19)	15.5% (15)	2.79	97
I know where to find PCC's SACS Compliance Certification narrative for review	3.1% (3)	17.5% (17)	**43.3% (42)**	24.7% (24)	11.3% (11)	3.01	97
I am aware that PCC grant activity has been reduced during the SACS reaffirmation process	9.4% (9)	**30.2% (29)**	21.9% (21)	24.0% (23)	14.6% (14)	2.71	96

Resource Development & Accreditation Comments/Recommendations:	8

answered question	**97**
skipped question	**7**

21. Job Classification

		Response Percent	Response Count
Administrative (VP, Dean, Director, Coordinator)		18.9%	18
Faculty - Full-time		25.3%	24
Faculty - Part-time		8.4%	8
Staff - Full-time		**38.9%**	**37**
Staff - Part-time		5.3%	5
Staff/Faculty Combination		3.2%	3
		answered question	95
		skipped question	9

22. Primary Job Location

		Response Percent	Response Count
Person County Campus		**76.1%**	**70**
Caswell County Campus		20.7%	19
BYHS		0.0%	0
Business Development Center		3.3%	3
Correctional Facilities		0.0%	0
		Other (please specify)	3
		answered question	92
		skipped question	12

23. Additional Comments

	Response Count
	12
answered question	12
skipped question	92