FAQ for WebAdvisor

1. How do I get my password or reset my password?
   a. Click on “I’m New to WebAdvisor” and follow the steps.

2. It didn’t send my temporary password to my email address.
   a. Is your email listed correctly? If not please contact us at 336-322-2185.
   b. If your email is listed correctly, wait a few minutes and check your email again. If it still doesn’t send you a temporary password, please contact us at 336-322-2185.

3. What can I do on WebAdvisor?
   a. Obtain an Unofficial Transcript
   b. Check Grades
   c. Register for courses prior to first day of classes
   d. View Program Evaluation for graduation requirements
   e. View/Print class schedule
   f. Check Financial Aid status
   g. View your Educational Plan
   h. Access the FORMS page

4. What username/password do I use to complete a “Form”?
   a. You will need to use your student email username and password.
   b. Types of forms completed under “Forms”:
      i. Complete the Withdrawal Form (to Drop/Add you will need to contact our Information Desk to submit a written request).
      ii. Complete Program/Name/SSN/Address changes
      iii. Complete/Update FERPA Release form

For further assistance please contact us at 336-322-2185 or by email at mary-elizabeth.medlin@piedmontcc.edu.